Date: Tue, 26 Jun 2007 11:43:44 +0100 (BST)

From: "ALEXANDER BARON" <a_baron@btinternet.com>

Subject: You must be joking

To: Richard.Bourne@virginmedia.co.uk

I have today received a reminder supposedly for my last unpaid bill, account number 414080201, apparently this includes £1.55 for telephone charges and a £10 late payment charge.

If you recall you billed me for two months for a service I didn't receive, charged me £1 an hour or whatever it was for a useless telephone helpline, caused me to run up a bill of a hundred or a hundred and fifty pounds in the Internet Café, sent an engineer to my flat who identified an external fault then disappeared leaving behind some eletronic device, left me without a telephone, and caused me a great deal of emotional distress, plain stress and damned inconvenience.

Now you have the audacity to send me a bill for £64.10. Are you taking the piss or are you simply as mad as you appear to think I am?

You will not get another penny out of me, not one penny. And if you are so stupid or insane as to attempt to "recover" this money through the small claims court I will enter a counter-claim for five times the amount. And I will win. And I will make sure the entire world knows what a total bunch of cowboys you people are.

Now fuck off and harass some other mug.