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July 24, 2007

To whom it may concern,

I have today received yet another demand from you for money, re account 414080201. I would refer you to the attached e-mail I sent your grandly styled Complaints Reduction Manager almost a month ago.

I have no account with Virgin anymore, and if anyone is owed money here it is me. Don't write to me again. Any further demands or correspondence will be ignored.

**Yours Finally,
A Baron**

Date: Tue, 26 Jun 2007 11:43:44 +0100 (BST)
From: "ALEXANDER BARON" <a_baron@btinternet.com>
Subject: You must be joking
To: Richard.Bourne@virginmedia.co.uk

I have today received a reminder supposedly for my last unpaid bill, account number 414080201, apparently this includes £1.55 for telephone charges and a £10 late payment charge.

If you recall you billed me for two months for a service I didn't receive, charged me £1 an hour or whatever it was for a useless telephone helpline, caused me to run up a bill of a hundred or a hundred and fifty pounds in the Internet Café, sent an engineer to my flat who identified an external fault then disappeared leaving behind some electronic device, left me without a telephone, and caused me a great deal of emotional distress, plain stress and damned inconvenience.

Now you have the audacity to send me a bill for £64.10. Are you taking the piss or are you simply as mad as you appear to think I am?

You will not get another penny out of me, not one penny. And if you are so stupid or insane as to attempt to "recover" this money through the small claims court I will enter a counter-claim for five times the amount. And I will win. And I will make sure the entire world knows what a total bunch of cowboys you people are.

Now fuck off and harass some other mug.