

"ALEXANDER BARON" <a\_baron@btinternet.com>



From:

Subject:

To:

desist at once

"Bardsley, Liz" <Liz.Bardsley@virginmedia.co.uk>

Dear Liz Bardsley,

In the past two days I have received two letters from your company. The first was from James Chorlton, your grandly titled Customer Concern Advisor; the second was from Steven Wrench, the head of your credit management. Both these letters are try-ons.

Mr Chorlton alludes to a telephone call he claims I made regarding the outstanding balances on my accounts. There was no telephone call from me as he well knows, and there are no accounts either, thus there is no outstanding balance on my digital account. In fact, I never had a digital account; the nearest I came to having one was when one of your engineers called to install a TV box or something. Instead he inspected my computer, informed me that there was a fault on the line outside the house, then went away leaving behind some sort of electrical device. That was the first and the last I ever saw of him.

The letter from Steven Wrench informs me that if I do not pay your company the sum of £112.61 within seven days the account will be placed with a debt collection agency and legal action may be taken to recover the debt.

As I explained to you before, it is not me who owes you money, rather vice versa; you charged me for a service for some two months when you were not providing this service; you also cost me a great deal of money and inconvenience. I am still waiting in vain for some sort of rebate but have so far not received even a meaningful apology.

All further demands from you will be ignored, but if you are stupid enough to pursue this claim through the courts you will find yourselves with a legal bill and a great deal of unwanted publicity, so I suggest in your own interest that you go away and don't bother me again.

Yours Finally,

A Baron

Your Reference JC/5798936