

95

Boston Police Department  
ANNUAL REPORT



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1995



# BOSTON POLICE DEPARTMENT



## THE MISSION OF THE BOSTON POLICE DEPARTMENT

We dedicate ourselves to work in partnership with the community to fight crime, reduce fear and improve the quality of life in our neighborhoods.

Our mission is **NEIGHBORHOOD POLICING.**



## ***Boston Police Department at a glance***

<b>Organized:</b>	1854
<b>Sworn Officers<sup>†</sup>:</b>	1918
<b>Probationary Officers/Recruits<sup>†</sup>:</b>	169
<b>Total Officers<sup>†</sup>:</b>	2087
<b>Civilian Personnel:</b>	820
<b>Budget:</b>	144 Million (FY 95)
<b>Sworn Rank Structure:</b>	Commissioner Superintendent Deputy Superintendent Captain/Captain Detective Lieutenant/Lieutenant Detective Sergeant/Sergeant Detective Police Officer/Detective Student Officer
<b>Median Age:</b>	41
<b>Mean Years of Service:</b>	15
<b>Facilities:</b>	21
<b>Marked Patrol Vehicles:</b>	422
<b>Unmarked Sedans<sup>‡</sup>:</b>	248
<b>Motorcycles<sup>‡</sup>:</b>	61
<b>Bicycles<sup>‡</sup>:</b>	15
<b>Boats<sup>‡</sup>:</b>	3
<b>Horses:</b>	18
<b>Canines:</b>	13
<b>Bomb Disposal Vehicles<sup>‡</sup>:</b>	2
<b>Total Police Calls for Service:</b>	518,918

## ***Boston at a glance***

<b>Founded:</b>	1630
<b>Government:</b>	Mayor and 13-member City Council
<b>City Budget:</b>	1.4 billion (FY 95)
<b>City Funded Employees:</b>	19,653
<b>Area:</b>	47 square miles
<b>Population<sup>‡</sup>:</b>	575,000
<b>Police Officer/Population Ratio:</b>	1 per 299 residents
<b>Population Density<sup>‡</sup>:</b>	12,213 per square mile
<b>Registered Voters:</b>	210,000
<b>Population By Race<sup>‡</sup>:</b>	White: 63% Black: 26% Latin: 10% Asian: 5% Other: 6%
<b>Median Age<sup>‡</sup>:</b>	30.4
<b>Mean Household Income<sup>‡</sup>:</b>	\$37,907
<b>Unemployment Rate<sup>‡</sup>:</b>	5.8%
<b>Avg. Single Family Home<sup>‡</sup>:</b>	\$160,000
<b>Property Tax Rate per Thousand:</b>	\$13.86 (residential) \$42,66 (commercial)
<b>Public School System:</b>	60,646 students (as of 6/11/96)
<b>Colleges and Universities:</b>	34
<b>Short/Long Term Hospitals:</b>	28
<b>Congressional Representatives:</b>	Senator Edward M. Kennedy Senator John F. Kerry Congressman Joseph P. Kennedy, II Congressman J. Joseph Moakley

<sup>†</sup> as of 11 29 95

<sup>‡</sup> as of 8 8 95

<sup>‡</sup> Boston at a Glance figures are taken from the 1990 U.S. Census Bureau Report

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# Message from the Mayor



Dear Fellow Bostonians:

Public safety is one of my greatest concerns both as Mayor, and as a life-long resident of Boston. That is why I am committed to providing you with a Police Department that is supplied with the personnel, equipment, technology and skills to remain among the most effective municipal public safety agencies in the nation.

Since I took office, I have authorized the expansion of the police force by an additional 531 officers plus 50 more through 1997, and the acquisition of over \$20 million in field equipment and computer technology to ensure that our officers have the state-of-the-art tools to handle the increasingly difficult problems of crime and violence within the neighborhoods of Boston.

Boston is a great city. I have experienced all of its joys and sorrows during the past few decades. At each turn, however, I have been awestruck by the resiliency, vitality, intellect and compassion of its citizens. Boston will always be one of America's venerable cities. It is the guardian of this nation's history. It blends the old with the new like no other place in the country. Nevertheless, what makes Boston such an extraordinary American city is its people. We come from all walks of life and ethnic origins. Bostonians are hard-working, patriotic, family-oriented citizens with the spirit to overcome adversity and share in the triumphs of life. I am always proud to tell people that I am from Boston. There is no other city like this in America, and no place that I would rather live.

The Boston Police Department exemplifies what this city represents - tradition, honor, commitment, strength, and innovation. Our police officers have dedicated themselves to providing public safety. They uniquely the daily triumphs and tragedies of the human experience, and stand ready to sacrifice themselves for their fellow man. The hard work that these officers do is reflected in the crime statistics for the city. Crime in the city of Boston is at a twenty-five year low. I am confident that these numbers will continue to fall because of the dedication and perseverance of our police force.

I will always do all that I can to support the efforts of our police officers. They are among the finest public servants in the city, and together we will build a safer and more enjoyable city for Boston's residents and visitors alike.

Sincerely,

A handwritten signature in cursive script, which reads "Thomas M. Menino". The signature is written in dark ink and is positioned above the printed name.

Thomas M. Menino  
Mayor of Boston

# Message from the Commissioner

It is my pleasure to present the **Boston Police Department 1995 Annual Report**. Our 141st year was a time of growth and change, as the organization continued its implementation of Neighborhood Policing. The results were reduced serious crime across the city and growing trust between the Department and the people we serve. We are delivering on the promise of partnership government that Mayor Thomas Menino articulated in his State of the City message in January of 1995.

We hit the ground running by undertaking a comprehensive Strategic Planning and Community Mobilization Project (STCMP) that involved over 400 community stakeholders and first-line police officers, organized into 16 teams. Every district and neighborhood took part. All went forward under the banner of the Mission Statement adopted at the outset:

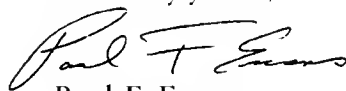
*We dedicate ourselves to work in partnership with the community to fight crime, reduce fear and improve the quality of life in every neighborhood. Our mission is Neighborhood Policing.*

Through the SP&CMP we enabled neighborhood residents, officers and other stakeholders to identify and prioritize the goals for public safety in Boston for 1995 and beyond. We are working together in dozens upon dozens of partnerships, at every level. Early indications at the close of the year suggested that we will see important progress on these goals in 1996.

One of the keys to our early success has been support from the federal and state levels. Important, ongoing investments have been made by the US Department of Justice, the US Department of the Treasury and its Bureau of Alcohol, Tobacco and Firearms, and by the state Executive Office of Public Safety. The Boston delegations in the US Congress and in the Great and General Court of the Commonwealth have supported these grants. We look to continue to build these partnerships in 1996.

Boston was served in 1995 by a corps of dedicated and honest police officers, who worked, true to their oaths, to the highest standards of fairness and integrity. They were privileged to serve a richly diverse and vibrant city, whose dedicated neighborhood leaders worked in partnership with them. This report is their story.

Sincerely yours,



Paul F. Evans  
Police Commissioner



#### **Date of Birth**

April 11, 1949 (Boston, MA)

#### **Military Experience**

U.S. Marine Corps, 1967-69  
(Vietnam Veteran)

#### **Education**

J.D. (Suffolk University), 1978  
B.A. (Boston State College), 1974

#### **Appointed Boston Police Officer**

December 30, 1970

#### **Promotions**

Captain:	April 1992
Lieutenant:	March 1978
Sergeant:	Sept. 1975

#### **Appointments**

34th Police Commissioner:	Feb. 1994
Superintendent-in-Chief:	July 1993
Superintendent:	March 1986
Deputy Superintendent:	Sept. 1980

# Strategic Planning & Community Mobilization Project

While every police department in the nation is struggling with the knowledge that community policing is necessary for safer, less fearful cities, the range of approaches and results is wide. Upon assuming office in early 1994, Commissioner Evans gave top priority to this transformation in policing and embarked upon a strategic planning process designed to chart a comprehensive approach to development of a citywide implementation plan for Neighborhood Policing in every aspect of police work in Boston. His plan was to develop a policing strategy that would reduce crime and fear by pushing ownership and accountability to the street-level. But there existed no vehicle, no applicable method, for getting a large, diverse city and its police department to move from a reactive to a proactive approach. The principles that the Department embraced needed to be embodied in our programming, and this became the challenge. Key components of Boston's pro-active approach to policing:

- Increased **ownership and accountability** among command and patrol staff
- Incorporating **prevention and problem solving** approaches at every level of operations and,
- Building **partnerships** with stakeholders on planning and tactical issues.

The Strategic Planning project was the vehicle developed to enable the police department and the community to make the shift to Neighborhood Policing together. It was the road map for the thoughtful, inclusive and flexible planning process necessary for successful change in the big-city context. The project enabled the Department:

- To set a well defined direction and clear vision for the department and for each District and Bureau. This vision has widely shared "buy-in" as it is created by those most affected by it— the officers and city residents, businesses, stakeholders, etc.
- To create the strategic plan to shift to a pro-active style of policing; a Neighborhood Policing strategy that reduces crime and fear by identifying and addressing community priorities, in partnership with the community and other stakeholders,
- To articulate a set of goals and objectives, and a citywide public safety plan, with which to achieve this new direction, and to involve line police personnel and citizen-stakeholders in the process of creating that plan,



- To deepen the partnerships with the neighborhoods and all neighborhood stakeholders, and to understand the community is its own greatest asset for its defense and improvement.
- To acquire new planning and problem solving skills for individual managers, the department as an organization, and for community partners.

The project was designed and began in early 1994, through the Office of Strategic Planning and Resource Development. By the end of 1995, the results were unmistakably positive. All of the above objectives are being addressed. Progress is visible through the publication of the sixteen volume Strategic Plan for Neighborhood Policing and the many innovative community partnerships currently working to achieve the plan's goals.

This annual report celebrates the dedication and successes of the community residents, businesses, police officers, universities, non-profit agencies, religious leaders and others who made the Strategic Planning Project into a blueprint for Neighborhood Policing; and who will continue to work together to solve local problems whenever they arise. (For further information about the project, please call Jim Jordan, Director, Office of Strategic Planning and Resource Development at (617) 343-4304.)



# Neighborhood Crime Watch Program 10th Anniversary

## **GOALS FOR 1996:**

- To train 3,500 Boston residents in crime watch techniques
- To conduct 250 crime watch meetings in Boston residences
- To help 70 new crime watch groups to form
- To put on a citywide National Night Out celebration for the 11th year in a row and to be recognized nationally for this effort - and to continue to reach out to neighboring cities to bring them this effort.
- To have additional staff members receive certification in crime prevention from Mass Crime Prevention Officers Assoc.
- To continue to support crime watch groups where the Ten Most Wanted Task Force has targeted houses for closing and rehabilitation
- To go on-line through the Bosnet Web site so that crime watch members can communicate with each other and with city agencies on the internet
- To explore a business district crime watch program
- To continue to work with and develop corporate relationships

## **ACHIEVEMENTS IN 1995**

In 1995 the Neighborhood Crime Watch Unit celebrated 10 years of police and residents working together for safer neighborhoods.

- In 1995, the staff of the Neighborhood Crime Watch Unit conducted 274 crime watch meetings in Boston residences, helped 72 new crime watch groups get started, trained 3,724 residents in crime watch techniques, and conducted or attended 240 related meetings.
- National Night Out was celebrated for the 10th year in a row and Boston ranked 5th in the country for excellence of events. The Unit presided over a poster contest and awards luncheon "Together We Make A Safer Neighborhood" for Boston Students; a "Salute to the Neighborhoods" reception where Crime Fighter of the Year, Top Ten Crime Watch Groups of the Year, and Friend of the Neighborhood Crime Watch Unit awards were announced; a dozen neighborhood gatherings including Cambridge and Quincy and a cross-city multi-vehicle cavalcade led by Mayor Thomas Menino and Police Commissioner Paul Evans.

- Unit Staff were consulted by police departments in Cambridge, Quincy, Lawrence, Lowell, Tewksbury and Greenfield Wheelock College, Northeastern University, Boston Conservatory of Music and Chamberlain Junior College. Staff also conducted trainings for two classes of Boston Police Student Officers at the Boston Police Academy.

### **Citizen or citizen's group in partnership with district:**

**Eva DiMaggio is a member of the Chelsea St. Crime Watch in East Boston** which was named a Top Ten Crime Watch Group of the Year. Over the course of a year she and her neighbors worked with Capt. Robert Cunningham of District A-7 to reclaim their sense of neighborhood. The street was experiencing illegal liquor sales, drug dealing, prostitution, noise and general disruption. It finally erupted one night into a full scale street fight with tire irons flying past residents awakened from their sleep. Much of the trouble emanated from one house inhabited by unsupervised teenagers, prostitutes and drug dealers. The crime watch group worked closely with the Crime Watch Unit, the District and the city to shut the house down so that once again they could enjoy their homes in peace and safety.

**Ron Cheney is the founder of the East Springfield Street Crime Watch in the South End** which worked with Capt. Charles Celluci and Police Officers from District D-4 and Boston's Ten Most Wanted Task Force to stop drug dealing and prostitution going on in a condominium on the street. The crime watch group worked closely with Judi Wright of the Crime Watch Unit and collected information for the police who were able to arrest the drug dealing owner of the condo, get the unit foreclosed, sold, and renovated.



# Youth Partnerships and Program

## **The Boston Police Department's Strategy to Prevent Youth Violence: Prevention, Intervention and Enforcement**

The Boston Police Department's strategy to prevent youth violence mirrors the Department's philosophy on neighborhood policing. Boston police officers, in their daily interactions with youth, operate within the principles of prevention, problem solving and partnership. Prevention through the use of district and community based education and recreation programming. Problem solving by communicating with youth in a listening mode in order to get to the root of problems and create alternatives for young people; and partnerships by consistently working with other stakeholders in the community to identify resources for youth.

### **Prevention**

The **Youth Service Program** began in January of 1993 and has effectively reached out to over 10,000 in - school youth. Currently the BPD has 15 Youth Service Officers assigned to the ten District stations, five of whom work in the evening hours. Each officer interacts with the District's neighborhood schools, youth service agencies and the neighborhood youth through a variety of prevention and recreation programs.

### **Intervention**

The **Youth Service Providers Network** is a Network of youth service providers in the Roxbury, Mattapan and Dorchester neighborhoods who have come together in partnership with the Boston Police Department to better serve at risk youth and their families. The member agencies within the Network have developed a ***Case Management Referral Mechanism*** which allows police officers to serve youth and families through just one phone call for a direct referral to a service agency. The officer simply calls the Network's District based Licensed Social Worker (LSW) with the name and phone number of a youth in need of service, and the LSW reaches out to the youth and family to develop a service provision plan with the Network service providing agencies.

The **Child Witness to Violence Project** is a partnership between District C-11 police officers and Boston City Hospital pediatricians, emergency room staff and child psychiatrists. Police are trained to assess the impact of trauma on child and family, and to re-stabilize the family system in order to support the child. Within the training police are familiarized with services available and taught how to make the

appropriate referrals. The services offered to youth and their families are evaluation, intervention, follow up and referrals for long term services.

The Summer of Opportunity is a collaboration of the Boston Police Department, John Hancock Financial Services and Northeastern University. It consists of a thirty-eight week job training and life skills program for 40 gang involved 16 and 17 year old youth. After job training, youth are provided with job experience through summer jobs and internships. These are well paying entry level jobs that demonstrate that its possible to make a decent living without turning to crime. In addition youth are given leadership training and mentoring.



## **Enforcement**

***Firearms & Violence: Juveniles, Illicit Markets and Fear*** - In order to develop a gun strategy the BPD collaborated with Harvard's Kennedy School of Government, U.S. Attorney's Office, A.T.F., Suffolk County D.A.'s Office, Department of Probation, and the Boston Streetworkers program. *This Study, Firearms & Violence: Juveniles, Illicit Markets and Fear*, found that 12-17 year olds are the fastest growing group of people carrying weapons in Boston. In addition to determining the target population, the goal of this project is to develop sound strategies to affect both the supply of, and the demand for, firearms among Boston's youth population. While this is a work in progress, it has already produced significant enforcement successes.

**Operation Scrap Iron** - One of our most successful strategies for dealing with firearms is Operation Scrap Iron. This is an on-going operation in conjunction with A.T.F., the U.S. Attorney's Office and the District Attorney's Office. The objective is to target and successfully prosecute individuals involved in the illegal transportation and sales of firearms in the City of Boston. With the increase in gun use among juveniles we see this program as very important to reducing youth violence.

# New Technology

## **INFORMATION SYSTEMS GROUPS**

### **GOALS FOR 1996:**

Provide the technological infrastructure that allows officers conducting policing activities to access timely and reliable information; Through the use of computer technology, aid the Boston Police Department in its assiduous effort to fully implement neighborhood policing in the City of Boston.

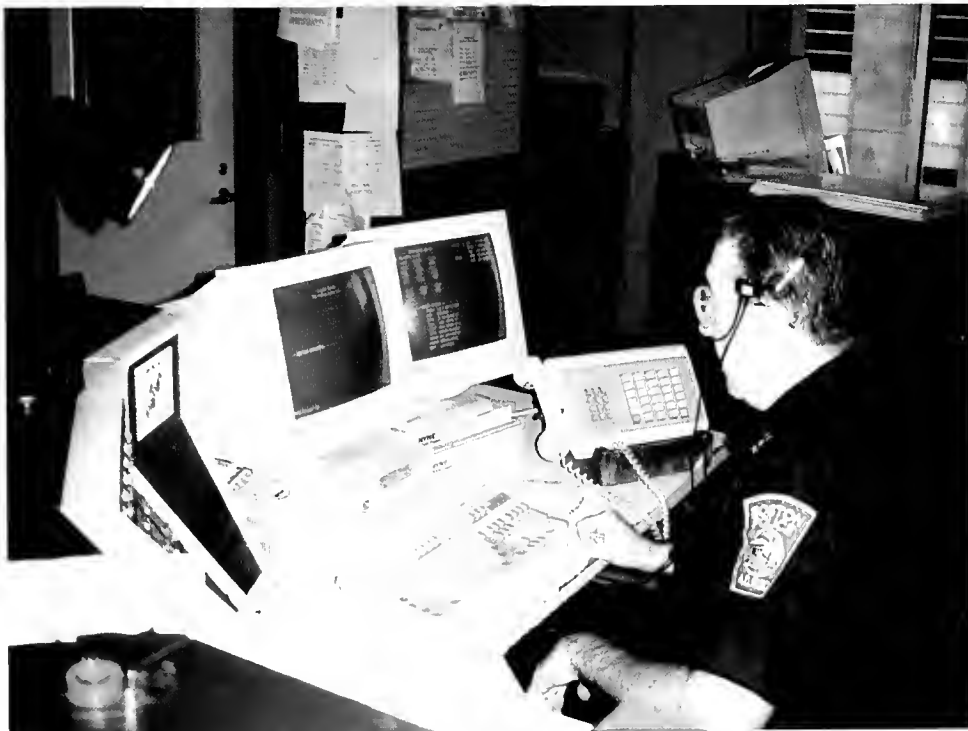
### **ACHIEVEMENTS IN 1995:**

#### **Mobile Data Terminals:**

The use of mobile data terminal (MDT) to link officers in patrol cars to the computer aided dispatch system is being implemented in the Boston Police Department. To date, Police District C-11, C-6, D-4 and D-14 are using this innovative piece of technology to communicate with the dispatch system. In addition, the MDT system puts the Boston Police Department on the path of accomplishing a vital objective in it's Neighborhood Policing effort: the Same Officer patrolling and responding to the Same Neighborhood.

#### **Computer Aided Dispatch:**

To ensure that the Boston Police Department possesses the best possible computer technology to support its neighborhood policing efforts, the Computer Aided Dispatch (CAD) system was programmed to provide a variety of information to the dispatcher during dispatch operations. The police warning, address history, gun license warning and warrant information files are only a few of the creative features installed in the new CAD system. Also, as a part of phase II of the CAD implementation process, the system provides 9-1-1 calltakers with a projected time of assignment for low priority calls for service.



## **Detective Case Management:**

The Detective Case Management System (DCMS) is a state of the art, Window-based application designed to give complete case tracking and management capabilities to detectives in each District. The DCMS includes several features which assist Detectives in their follow-up investigations; it records pertinent facts of each case, facts such as persons involved, crime patterns, MO facts, and follow-up measures taken.

## **ID Imaging and Booking System:**

The ID Imaging and Booking system is a state-of-the-art system that will maintain arrest and booking data, digital mug shots, and fingerprints for all arrestees. Not only does this system significantly improve the operations of the ID Unit, it is an excellent investigative tool and a core provider of data for a case management application.

With the ID Imaging System, mug shots are available immediately to Investigative and Patrol forces. The system supports multiple satellite booking sites, eliminating the time consuming and costly transportation of prisoners to a centralized ID facility.

## **Achievements as related to Neighborhood Policing for 1995:**

The resectoring of police districts to better enhance sector integrity; Call Stacking enhancement to the CAD system, and Remote Booking of arrestees.

## **Benefits of having a designated beat officer patrol the same neighborhood:**

Through the call holding ( or call stacking) feature on the CAD system, patrol officers are permitted to stay in the neighborhood where they can become more familiar with the type of problems impacting the community.

## **Accomplishments of individual police officers:**

Police Officer Joseph Dahlbeck, Jeffry Walcott and Michael Woodson are responsible for training the Department's personnel on the various computer systems implemented by the Information System Group. This is a colossal project. The need for training raises its head each time a new computer system is installed. These three officers have consistently met the challenge to provide top of the line training for the men and women of the Boston Police Department.

## **Accomplishment of a civilian employee:**

Mr. James Fitzpatrick of the Information System Groups effecting maintains a very complex Wide Area Network (Wan) which is essential to the integration of the various systems installed in the Boston Police Department.

40 New Sudbury Street • Boston, Massachusetts 02116 • (617) 343-4240

*Downtown, Charlestown, Chinatown, Beacon Hill, North End, Bay Village*



*Captain Ronald Conway  
Commander A-1*

A-1 comprises the entire story of Boston within its boundaries, from the city's oldest settlements to its newest office towers, from its descendants of the Puritans of 1630 to the newest immigrants in the mid-1990's. It is a story of diverse neighborhoods with common goals.

In 1995, the district's commitment to Neighborhood Policing saw the same officers working the same neighborhoods 60 percent of the time; over 900 drug arrests by the District A-1 Drug Unit; and a Strategic Planning Team that has provided a public safety plan that addresses the needs of the diverse communities represented on this committee.

A-1 is home to 31,000 residents, and the weekday population swells to many times that number, as commuters come to work at the banks, other financial institutions and other major employers downtown. This adds another dimension to the diverse demands of downtown Boston and its adjacent neighborhoods.

## **GOALS FOR 1996**

- To promote morale for District One personnel and the community.
- Influence increased resource allocation to Area A-1.
- Improve line of communication internally and externally
- Increase strategies relative to education and enforcement of substance abuse
- Reduce adverse impact of Big Dig - Central Artery / 3rd Harbor Tunnel.

## **Officers Making a Difference**

**Richard Estrella, Steve Green and Tom Hennessey** are A-1 police officers who work in Charlestown. Day in and day out they work with the residents in the neighborhood to help solve public safety problems. No problem is too large and none is too small. They represented the valor of all the officers of A-1 when they rushed to the scene of a triple homicide in a local restaurant on November, 1995, running into the path of armed felons, making one on-scene arrest along with officers from the Everett Police Department.

## *District Highlights*

### **Part One Crimes**

1995 total: 7,355  
5 year avg.: 7,801

### **All Calls for Service**

1995 Priority One total: 8,826  
1994 Priority One total: 8,111  
*9% Increase*  
1995 Priority Two total: 8,372  
1994 Priority Two total: 13,379  
*37% Decrease*

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Operation Squeeze is an anti-prostitution program first implemented in A-1, and has since been adopted city-wide. The focus is predominately geared towards the demand side. It involves female officers who act in the role of a prostitute. There are also officers who are in place for surveillance of the operation. Once the officers are solicited, the men are arrested. To serve as a deterrent for future activity the names of the offenders are made public via local newspapers



## **Community In Action**

Dick Adams, a leader of the Beacon Hill Civic Association, reached out to the community and police, opening lines of communication as well as developing a new found respect for one another. He has led by example, as a neighborhood leader who embraces the diversity of the district.

## **Civilian Partner**

Irene Galvin was responsible for keeping the A-I Strategic Planning Team, the A-I Neighborhood Advisory Committee and the Homeless Committee viable and up to date. Her ability to keep diverse groups together is remarkable. She has been able to individualize the process by communicating with all neighborhood groups: Charlestown, North End, Downtown North, Downtown Crossing, Beacon Hill, Chinatown, and Bay Village. Her work is reflected in A-I's strategic goals for 1996.



135 Dudley Steet • Roxbury, Massachusetts 02128 • (617) 343-4270



*Captain John Ferguson  
Commander B-2*

## District Highlights

### Part One Crimes

1995 total: 7,805  
5 year avg.: 8,706

### All Calls for Service

1995 Priority One total: 19,344  
1994 Priority One total: 19,336  
*0% Increase*  
1995 Priority Two total: 10,701  
1994 Priority Two total: 15,758  
*32% Decrease*

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The Academy Homes I housing development has benefited significantly from the enforcement of a Massachusetts General Law regarding trespassing. The Boston Police Department with the assistance of the Management Company and Tenant Task Force Members identified and effectively dealt with habitual offenders whether he or she is a resident or non-resident.

District B-2, comprising the historic neighborhood of Roxbury, continued a four-year trend in declining serious crime, with a 1995 total of 7,805 that was over 10 percent below the five-year average for the district. It was 22 percent below 1990's single-year high in that period.

### ACHIEVEMENTS IN 1995:

Deputy Superintendent **Bobbie Johnson**, commander of Area B, attributed the progress to "hard-working officers and determined citizen-partners." Leading examples of this commitment in 1995 were innovative policing initiatives in the Uphams Corner and Academy Homes sections of the district.

The Academy Homes and Uphams Corner efforts are part of a larger district project, dubbed "One Step Closer." Also under the banner of One Step Closer, a number of police-sponsored activities have brought cops and at-risk kids closer together. Examples are:

- Halloween Party and the Spring Dance for Academy Homes youth.
- The summer Harbor Cruise Program.
- The donation of equipment to the Youth Center in the Whittier Street Public Housing Development.

Deputy Superintendent **Bobbie Johnson**, commander Area B, attributed the progress to "hard-working officers and determined citizen-partners." Leading examples of this commitment in 1995 were innovative policing initiatives in the Uphams Corner and Academy Homes sections of the district.

### Officers Making A Difference

At Academy Homes, **Sergeant Mark Handrahan and Officer Jack Fee** have worked closely with the tenants task force and the complex's 200 families to address problems with disorder, that historically contributed to much victimization and crime. Out of the commitment to finding more effective strategies, Sergeant Handrahan uncovered a little-used state law that authorizes the housing court to enjoin individuals from entering the property of subsidized housing, if they have been demonstrated to have committed crimes there. The initiative has contributed to significant reductions in calls for service in the area.

In Uphams Corner, **Officers Tom Griffiths and James Coyne** have successfully combined strong traditional police work with their ability to interact and communicate with the residential and business

communities. They, too, get an edge from being innovative, constantly shifting tactics from walking to mobile, from plain clothes to uniforms, in order to increase their effectiveness. The merchants in this busy commercial district are grateful for Coyne and Griffiths, and credit their efforts for making Uphams Corner a much safer place than it was a year ago.

On the enforcement side, B-2's decentralized drug control has delivered exemplary service, under the command of Sergeant-Detective Jeffery Chaney. In Sgt.-Det. Chaney's first four weeks on the job in October and November, the squad executed five search warrants on drug-dealing premises.

The commitment of these officers to improving the quality of life across Roxbury was manifest in the work of B-2's Strategic Planning team. Highlights among the goals set are:

- To make drug culture less attractive via positive community values.
- To create and institute a community-wide standard of public order.
- To recognize and promote credible leadership in the community.

### **Civilian Partner**

Finally, the spirit of B-2 in 1995 is exemplified by Annie Wilcox, the tireless "right arm" in Deputy Johnson's office. During the Spring of 1995, she spent many off duty hours at the district digging up the outside area and planting flowers in an effort to beautify the station. As a result of her efforts, other inside personnel and local youths became interested and together they created one of the better looking flower gardens in this area. As a spin-off to their effort the entire plaza of the police station, library and the court house became a beautification project and received raves from the community. Not surprisingly, Annie's is usually the first name mentioned when community residents articulate the good deeds of a District staff member.



*Deputy Superintendent  
Bobbie J. Johnson  
Area B Commander*



# District 3

1165 Blue Hill Avenue • Mattapan, Massachusetts 02128 • (617) 343-4270  
*Mattapan & Dorchester*



*Captain John F. Sullivan  
Commander B-3*

## District Highlights

### Part One Crimes

1995 total: 4,011  
5 year avg.: 4,452

### All Calls for Service

1995 Priority One total: 11,318  
1994 Priority One total: 11,307  
*0% Increase*  
1995 Priority Two total: 6,480  
1994 Priority Two total: 9,451  
*32% Decrease*

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B3 Community Service Officers have formed partnerships with various neighborhood groups to form a Park and Playground Walk-About Program. Playgrounds and parks that were once used as an area to conduct criminal activity, were taken back by the community and restored to their original purpose. The areas are used by the neighborhood groups for crime watch meetings, and cookouts during warm months. They also conduct group walkabouts. Other neighborhood members see this and also join. Thus the parks and playground are restored as viable areas of enjoyment.

From the city line with Milton, up to the Frederick Law Olmstead-designed Franklin Park, District B-3 comprises Mattapan and Dorchester neighborhoods rich with diversity. Officers and citizens worked together in 1995 to craft a new strategic plan that emphasizes the concerns of young people. They seek to help youngsters become productive members of the community while also reducing crime and victimization.

From the city line with Milton, up to the Frederick Law Olmstead-designed Franklin Park, District B-3 comprises Mattapan and Dorchester neighborhoods rich with diversity. Officers and citizens worked together in 1995 to craft a new strategic plan that emphasizes the concerns of young people. They seek to help youngsters become productive members of the community while also reducing crime and victimization.

### GOALS FOR 1996:

- To improve the quality of life and reduce youth related crime
- To create new and enhance existing community partnerships.
- To ensure acceptance of the strategic plan by police personnel and the larger community.
- To reduce crime and fear of crime and create a safer environment for B-3.

### ACHIEVEMENTS IN 1995

In 1995, the B-3 community and police made great strides in creating a Neighborhood Policing approach to solving local problems. Among our accomplishments during the year were:

- **The hiring of a civilian community organizer, Julia Evans.** District B-3 hired Ms. Evans to reach out and build partnerships with the Mattapan community. Ms. Evans also coordinates local press coverage of the B-3 activities and accomplishments and provides opportunities to highlight effective community efforts at crime prevention and intervention.
- **The establishment of the Auto Repair Shop Investigator.** In response to a growing number of complaints from B-3 residents, the District has established a new resource to deal with problems such as abandoned cars, street side repairs with oil leaks, tire dumping and engine part debris, double and triple parking, and other nuisances related to auto repair shops. Unlawful activities being targeted through this new program include; unlicensed repair shops, hazardous waste violations, fire code violations, tax code violations, labor laws, and chop-shop operations. These are serious problems and the District has

enlisted Officer Bobby Connors to address them in partnership with the business and residential community of B-3.

Officer Connors is establishing an interagency strike team to deal with these violations, nuisances and hazards. The team will include; the Fire Dept., the US Dept. of Labor, the City of Boston Inspectional Services Dept., the Boston Water and Sewer Commission, the Mass. Internal Revenue Service, and the Mass. Environmental Protection Agency.

- **Business District Walking Beats;** In every business district, there are repeated requests for walking officers to work with shopkeepers to prevent and solve crime problems such as loitering, robbery, panhandling, shoplifting and other threats specific to the business communities. In 1995, the District added six new walking beats to cover three primary business areas. New partnerships are already being formed and the teams have made a positive impact on the business development in Mattapan.

### **Officers Making A Difference**

**Sgt. Tony Fonseca** has been a Community Service Supervisor since 1993, and during the course of his work at B-3 he has focused the resources of his staff and his office on meeting the special needs of Mattapan youth. Sgt. Fonseca handles regular CSO duties and he also volunteers countless hours and energy to the cause of improving the quality of life for local children. Some of the programs he that he runs on a volunteer basis include; Junior Achievement for elementary school kids, a Story Hour for elementary school children, mentoring programs, and aid to the deaf community. Sgt. Fonseca was recently honored at the 21st Annual Action for Boston Community Development Dinner for community service above and beyond the call of duty.

**Police Officers Bobby Duggan and David Johnson** are commended this year for their courageous actions in apprehending an armed felon following the 1995 Caribbean Festival. Their quick and immediate response along with that of B-2 Officer Reid allowed them to apprehend the armed and dangerous perpetrator of a vicious violent crime and effect the removal of two firearms from the streets.

### **A Comforting Presence**

**Elaine Satchell** makes the B-3 community a family and sets a tone of warmth and human kindness in the face of relentless pressure and constant challenges. As a front desk clerk, she faces a constant flow of walk-in traffic for police business but somehow she manages to always keep a kind word and a smile handy, and she finds time to do all of the things needed to keep that family environment; including organizing special events, parties, and all of the attendant duties.

### **An Outstanding Community Partner**

**Ed O'Brien** is a dedicated and active member of the B-3 community. He has been an invaluable partner in public safety through his work on the Applegrove Neighborhood Association and the B-3 Neighborhood Council, among many other community groups and affiliations. He was also a key member of the B-3 Strategic Planning team, and continues to always be there when we need him. We commend him for his dedication to making B-3 a better place in which to live, for all of us.

7 Warren Avenue • Boston, Massachusetts 02128 • (617) 343-4270  
*South End, Back Bay, Fenway*



*Captain Charles Cellucci  
Commander D-4*

D-4 is one of the most diverse police districts in the city, ranging from the shops of Newbury Street to the lively streets of the South End. People from every background come together around common concerns about public safety, through the leadership of Commander Charles Cellucci. The district's strategic goals reflect the commitment to working in partnership to eliminate disorder and crime and improve the quality of life for all.

### **GOALS FOR 1996**

- Create safer, more livable neighborhoods and improve the quality of life by reducing fear and crime.
- Create a comprehensive plan to provide positive alternatives to drugs and violence for the youth in our neighborhoods.
- Deliver more efficient and effective police services to the citizens of D-4 with an emphasis on quality of life issues.

### **ACHIEVEMENTS IN 1995**

District D-4 personnel were already delivering on their promises in 1995. They expanded the number of regular beats and have had beat officers involved in community meetings in the neighborhoods they patrol. They achieved double-digit increases in the number of non-emergency reports taken over the telephone, helping to keep the same officers working the same neighborhoods.

Captain Cellucci said, "As police officers, we get called in when things are at their worst. In the past, we were asked too many times to come in as strangers and settle community conflicts. Having the same officer dealing with the same neighborhood on a daily basis will help build trust, confidence and familiarity among the police department and the neighborhood. Officers will get to know the citizens of the neighborhood, thus helping them recognize strange faces and the hot spot areas for crime."

### **Officers Making A Difference**

One officer who has come to the defense of the neighborhood's most crime-impacted sections is **William Reynolds**, a 10-year veteran, who has served for the past seven years in the Anti-Crime Unit at D-4. The 300 arrests per year that Officer Reynolds has made have been high-quality, apprehending offenders responsible for the problems prioritized by the community. He logs even more community meetings than arrests. He symbolizes the district's commitment and that of the Department to work in problem-solving partnerships with community stakeholders.

### *District Highlights*

#### **Part One Crimes**

1995 total: 10,800  
5 year avg.: 11,165

#### **All Calls for Service**

1995 Priority One total: 15,266  
 1994 Priority One total: 14,235  
*7% Increase*

1995 Priority Two total: 12,754  
 1994 Priority Two total: 19,347  
*34% Decrease*

District 4 has formed partnerships with housing developments within the district, as well as the MA Housing Authority (MFHA), and the Housing and Urban Development Office (HUD).

This partnership has decreased the level of crime occurring in the housing developments targeted.

The mission of prevention and deterrence permeates all the work in the district, but in no place more than the area of youth services. **Youth Service Officer John Ridge**, a highly-commended anti-crime officer, is one of the YSO's making a difference with youngsters in the South End. Officer Ridge has developed many new partnership programs, including the summer and winter basketball leagues and the flag football league at Ramsey Park. These programs are made up of youth throughout D-4 and include members of each of the five housing developments that are located in D-4. Officer Ridge has also set up strong partnerships with the YMCA, Cooper Community Center, and the Salvation Army.

### **Civilian Partner**

The work of all the officers in the district is supported by dedicated civilian staff like **David Isberg**, who, under the federal Comprehensive Communities Program helps implement the Neighborhood Policing Program in the City of Boston. Mr. Isberg has worked very closely with the Strategic Planning Team, in helping devise a plan that best suits the needs of the District 4 community.

### **The Community In Action**

The **Ringgold Park Crime Watch**, exemplifies the kind of community involvement that supports Neighborhood Policing. The Crime Watch came together in August 1994 in response to a gang-related shooting of a 15-year-old in the small playground between Hanson and Waltham streets in the Eight Streets Neighborhood Association. The volunteers worked with police and city officials to clean up the park and clear it of drug dealers. The city removed graffiti and trimmed trees for better visibility; a police cruiser stood watch at least once a night. The city closed the park at 10 p.m., 90 minutes earlier than other parks and allowed the crime watch to lock its gates. "It's become part of the neighborhood again," says **Mark Holthouse**, Eight Streets president. "People came together over the issue."



# District 5

1708 Centre Street • West Roxbury, Massachusetts 02128 • (617) 343-4560



*Captain William Parlon  
Commander E-5*

The officers of E-5 protect the public safety in the neighborhoods of Jamaica Plain, Roslindale and West Roxbury. They did a great job of it in 1995, in partnership with the community, and they have ambitious plans to do even more in 1996.

## **GOALS FOR 1996**

- Improve the overall quality of life in the community, reduce fear of crime, and have citizens play a pro-active role.
- Enhance understanding and communication among area residents, the courts, and the police.
- Increase public safety and reduce crime through community awareness.

## **ACHIEVEMENTS OF 1995**

- Increasing the network of crime watches by encouraging community residents to form neighborhood crime watch programs and assisting in their organization.
- Implemented a program encouraging people to register their bicycles with the police department in an attempt to decrease theft.
- The Car Safe Vehicle Warning Program. The program was developed in an attempt to reduce car breaks in the area. If an officer sees that a resident has left valuable property in his car, a ticket is left on the windshield indicating the the potential risk of theft. It is presently being implemented city wide.
- Bike patrol. Two Police Officers have been assigned bicycles to patrol the Jamaica Plain business area with the goal of reducing crime in the area.
- Home Survey program. The survey analyzes and suggests what a home owner can do to reduce the chances of being victimized in a breaking and entering.
- Robberies in Area E-5 have been reduced by identifying the affected areas and increasing police presence in these areas through foot patrols. The area drug unit has played a crucial role in these efforts by focusing

## *District Highlights*

### **Part One Crimes**

1995 total: 4,310  
5 year avg.: 4,412

### **All Calls for Service**

1995 Priority One total: 9,439  
1994 Priority One total: 8,749  
*8% Increase*  
1995 Priority Two total: 8,578  
1994 Priority Two total: 12,204  
*30% Decrease*

In an effort to reduce vehicle break-ins in the area, the Car Safe Vehicle Warning Program was developed. If an officer sees that a resident has left valuable property in his or her car, has left the vehicle unlocked and unattended a "ticket" is left on the windshield indicating to the citizen that he or she is inviting a thief to break into the vehicle. The ticket contains the number for the District's Community Service Office for further information regarding personal security.



on and arresting area drug dealers and buyers. Many weapons have been seized by the officers during these arrests and investigations.

## **Officers Making A Difference**

**Officer Mike O'Connor** was the first officer to volunteer for Area E's bicycle patrol. Over the last year he has developed a devoted following who attribute the reduction of robberies in the Jamaica Plain Center area to his presence. The car safe program, developed by Lieutenant Detective Lydstone and Officer Richard Laham, was implemented by Officer O'Connor with rave reviews from the community.

**Officer Richard Laham** has been certified by the Criminal Justice Training Counsel as a Crime Prevention Officer and uses repeat call analysis to identify and resolve many problems proactively. He has developed a very successful program that conducts home and business surveys for area residents, in an attempt to reduce housebreaks in the area. Officer Laham attends meetings with area businessmen, speaks at local interest groups, and teaches child safety.

## **A Civilian Partner**

Marguerite Cullen has met with area leaders and residents over the last several years and has developed an extensive working knowledge of problems that are of most concern to the citizens. Mrs. Cullen coordinates community meetings with the various organizations in West Roxbury, Roslindale, and Jamaica Plain and sets up meetings that are attended by the CSO officers during the week. She also has attended community meetings and promotes the proactive community policing philosophy. Mrs. Cullen is well respected by community leaders. She recently received acknowledgment from the residents of Jamaica Plain, Commissioner Paul Evans, Representative John McDonough and Mayor Thomas Menino for her service over the last year to the community. Mrs. Cullen has been the only civilian so honored with this award.

## **Community In Action**

Area residents from the **South Street Jamaica Plain community**, lead by **Barbara Gibson**, have taken a pro-active approach in dealing with illegal drugs and graffiti issues in their community. They formed The South Street Survivors to give area girls an opportunity to better themselves. With the assistance of representatives from city hall, the community group removed graffiti on several different occasions to develop a graffiti free zone. When graffiti was put back, they removed it again. Working closely with Sergeant James Lynch, residents successfully helped to arrest and convict several area youths for defacing properties in the community with graffiti.

# District 6

101 West Broadway • South Boston, Massachusetts 02128 • (617) 343-4730



*Captain Thomas Crowley  
Commander C-6*

In 1776 the British were driven from Boston by cannon atop Dorchester Heights in what is now South Boston, and 219 years later the officers and citizens of "Southie" work with the same zeal to improve the quality of life in the neighborhood. In 1996 they have set out a visionary agenda of partnerships and improvements in the quality of life.

## GOALS FOR 1996

- To partner with the business community to restore and revitalize the central business district and increase the perception of public safety. To coordinate programs, a District C-6 officer was selected to serve on the "Main Streets" revitalization program.
- To reduce accidents and injuries to people through an Accident Reduction Program that involves increased enforcement,
- To reach out to seniors through a new Senior Citizen Outreach Program. Senior citizen liaison officers are assigned to all tours, to work with the district's Senior Response Officer. A new level of coordination includes the establishment of a new Senior Council.

The new goals for 1996 build on the district's commitment to partnership, with a special focus on children.

## ACHIEVEMENTS IN 1995

With school staff, **Officer Neva Coakley** has initiated a specialized program for troubled children at the Perkins Elementary School, the Gavin Middle School and at South Boston High School. Officers counsel the students and become reliable authority figures in their lives.

The district's Community Service Office, supervised by **Sgt. Kevin Rodday** along with **Officer Joseph Gray**, **Officer Richard Doherty**, **Officer William Hasson** and **Civilian Community Officer Dennis Flaherty**, administers a number of programs with community partners. They include:

Work with the South Boston Little League providing Department D.A.R.E. funds to support umpires. Several hundred local youth participated in this program.

A Teen Alternative Program that brings together young people to discuss alternatives to drugs and alcohol. The focus of this group is problem solving among peers.

South Boston Summer Collaborative from June - August, 1995. Three hundred youth were involved in conjunction with the Tynan Community School, Boys and Girls Club and South Boston

## District Highlights

### Part One Crimes

1995 total: 2,726  
5 year avg.: 2,688

### All Calls for Service

1995 Priority One total: 7,970  
1994 Priority One total: 6,916  
*15% Increase*  
1995 Priority Two total: 5,267  
1994 Priority Two total: 7,227  
*27% Decrease*

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In order to effectively deal with problems related to public underage drinking, District 6 along with the assistance of various community groups and the District Court formed the Public Drinking Diversion Program. Before the development of the program the response was to arrest a juvenile for public drinking. The youth would be processed through the court system and shortly thereafter be back doing the same thing. The Diversion program requires the youth and parent or guardian to attend an alcohol awareness program. The program is spread over several separate meetings.

Neighborhood House. Focus on scheduling and prioritizing youth activities to keep youth off the streets and make South Boston a safer Community.

**Captain Crowley** is also proud of the work his officers have done in addressing one of the community's most strongly-expressed priorities: youthful public drinking. The district's new Public Drinking Diversion Program was a result of community input from all phases of the Strategic Planning project. The police developed the program and met with District Court and Probation Department personnel who agreed to implement it.

Of the thirty-six youths who were involved in this program in 1995 there were no repeat offenders. The neighborhood experienced one its quietest summers in several years.



### **Officers Making A Difference**

The work of **Officer James Happnie**, a 27-year veteran, illustrates the effectiveness of the principle of "same cop, same neighborhood" that the Department is working towards for the total patrol force. Jim has been the beat officer in the McCormack (Old Harbor Development) for the past several years. His experience, effectiveness, and dedication to partnership with the community is shown by the high esteem the residents of the Development have for him. Fairness and integrity displayed in every day performance makes officer James Happnie a role model for all working police officers.

### **A Civilian Partner**

**Karen M. Egan** was appointed as a School Traffic Supervisor from November 1987 through November 1994. On 11-30-94, Karen was appointed as a Clerk-Typist at District Six—Primary Assignment at the Front Desk. Karen, with a minimum of supervision, has adapted to and performs all the duties of this assignment in an extraordinary manner. Karen's intelligence and personality shine through in her dealing with the public—in often adversarial situations- and has benefited the Department and residents of South Boston in immeasurable terms.

### **Community In Action**

As trust developed and the residents began providing information to the police, police were able to take appropriate action in dealing with a large gang that was using the neighborhood for illegal activities. As a result of court complaints and monitoring, this gang was broken up and left the area. And on September 26, 1995, the McCormack Civic Association, in a show of appreciation for the officers of District Six, presented a Certificate of Appreciation to the officers of C-6.

# District 7

69 Paris Steet • East Boston, Massachusetts 02128 • (617) 343-4220



*Captain Cunningham,  
Commander A-7*

District A-7 was a leader in 1995 in building partnerships for crime prevention. The strategic goals they are now working toward in reflect the commitment to partnerships and prevention:

## **GOALS FOR 1996**

- To aggressively fight crime to make East Boston safer.
- To work to strengthen the partnerships between District 7 and the stakeholders of East Boston.
- To improve the quality of life in East Boston.

## **ACHIEVEMENTS IN 1995**

The collaboration flows from community pride that is illustrated when the people refer to A-7 as the "East Boston Police Department." The partnerships already have begun to pay dividends for the district's 33,000 residents.

For example, street prostitution was cited by residents as a major problem. Over the course of the past year a vigorous collaboration among District A-7 officers, local crime watch members and the Suffolk County District Attorney resulted in a major reduction in the problem as measured by a nearly 50 percent decrease in street-level prostitution in the neighborhood.

The commander, Captain Bob Cunningham, said, "The 'same officer, same neighborhood' concept is one of the cornerstones of community policing. It exacts a measure of responsibility from both the beat officer and the neighborhood residents. The result is a working partnership based on mutual respect and trust."

## **Officers Making A Difference**

**Officer Joseph Favale** is the walking beat officer assigned to the Maverick Square Public Housing Development. Where residents once lived and walked in fear, they now take comfort in the fact that Officer Favale is in the neighborhood. He has worked with the residents and management to improve the quality of life in the development.

The same values prevail in Orient Heights, where **Officer Kevin Finn** drives the beat. Whether responding to a radio call or helping neighbors with a community problem, Kevin is respected as a working cop who embraces ownership and accountability.

## **District Highlights**

### **Part One Crimes**

1995 total: 2,047  
5 year avg.: 2,321

### **All Calls for Service**

1995 Priority One total: 6,313  
1994 Priority One total: 6,206  
2% Increase  
1995 Priority Two total: 4,269  
1994 Priority Two total: 6,262  
32% Decrease

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A-7's Adopt a School program has been successful in reaching out to the young people within the community and discussing the roles of police officers. Children gain an understanding and a familiarity of the police within East Boston.

Improving the quality of life and fighting crime demand the apprehension of offenders. The district's warrant apprehension team under **Sergeant Canney** contributed to the 22 percent crime drop by executing warrants swiftly and decisively.

### **Community In Action**

**Glynece Kokkalis** is a neighborhood leader. Citizens played an increasing role in the mission of A-7. Glynece Kokkalis, of the Princeton Street Crime Watch, first got involved three years ago when her neighborhood was being plagued by a rash of vandalism. She kept on bringing the police and community together in 1995 through work on the Strategic Planning Team.



# District 11

40 Gibson Street • Dorchester, Massachusetts 02128 • (617) 343-4330



*Captain Robert Dunford  
Commander C-11*

When Attorney General Janet Reno came to Dorchester in 1994, she said, "I don't know of any community in the country that involved so many disciplines - hospital workers, police, community activists, social service - as Dorchester." The partners in Boston's most populous neighborhood kept up the great work in 1995. They have applied their achievements as staging for even more progress in 1996.

## GOALS FOR 1996

- Create safe, secure, and livable neighborhoods.
- Continue to police Dorchester with a continued commitment to the community.
- Increase the communication, access, and mutual assistance between all groups working for the good of Dorchester
- Maintain the professionalism, skills and knowledge of the personnel assigned to C-11.

## ACHIEVEMENTS IN 1995

Captain Robert Dunford describes the district's governance structure, the Neighborhood Advisory Council, as a board of directors, in which he serves as executive director." In this spirit, the district measured progress in 1995 by outcomes on the street. They conducted a survey that found:

- A 10 percent increase over 1994 in people reporting that they were not afraid to go out at night.
- Quality of life crime was the major concern of the neighborhood as identified by respondents.
- The Street Violence Reduce Program show a 25% increase in arrests over 1994. The arrests translate into a 8.4% decrease in violent crime district-wide and an estimated 15% decrease in violent crime in the target area.

## District Highlights

### Part One Crimes

1995 total: 5,621  
5 year avg.: 6,246

### All Calls for Service

1995 Priority One total: 14,688  
1994 Priority One total: 13,804  
*6% Increase*  
1995 Priority Two total: 9,309  
1994 Priority Two total: 13,060  
*29% Decrease*

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The Street Violence Reduction Program has affected the arrest rates in result there has been a 8.4% decrease in violent crime District Wide and approximately 15% decrease in violent crime in the target area.

### Officers Making A Difference

Dave Holleran is the sector officer for the Savin Hill neighborhood. Officer Holleran worked hard in addressing a group dealing drugs and harassing people in the Deer St./Melvinside Terrace area. Working with the Daniel Marr Boys and Girls Club and other neighbors, and utilizing the resources at the district, Officer Halloran was able to identify the trouble makers. With a team effort he was able to not only arrest the

major violators but create an environment where their behavior was not tolerated. On December 19th, the Marr Club took ownership of 3, 5, and 7 Melvinside Terrace for use by the Club.

**Walter Fahey** is the ambassador of good will to the residents of C-11, greeting new residents and protection a convent of nuns of Mother Theresa's Order. Without fanfare Officer Fahey has organized clothing and food drives, aided residents and citizens in need and has done it all with compassion, empathy, and good nature. His energy level and enthusiasm exceeds even the most enthusiastic despite his 40 years of service.

### **Civilian Partner**

Civilians are key to C-11's success. **Kay Farrell** has worked at C-11 since 1975. During that time she has been instrumental in organizing the administration of the District and Area. The quality of administrative and investigative reports submitted by the District is due to her editing skills. In particular the documentation and control of 2400 Abuse Prevention Orders has been one of her major tasks.

### **Community In Action**

**The Bentham Road Neighborhood Watch** has achieved results the same way. They have been the sentries of their neighborhood for the past two years and have helped to make a major impact on the quality of life in their neighborhood. In addition to the expected activities of a neighborhood crime watch they have gone one step further by adopting nearby Ronan Park. The group assists in clean up efforts on a voluntary basis as the need arises and they also insure that the proper city agencies are notified when maintenance is required. This group of citizens is an embodiment of what Neighborhood Policing is all about.



# District 14

301 Washington Street • Brighton, Massachusetts 02128 • (617) 343-4260  
*Allston and Brighton*



*Captain Margaret O'Malley  
Commander D-14*

## District Highlights

### Part One Crimes

1995 total: 4,275  
5 year avg.: 4,769

### All Calls for Service

1995 Priority One total: 7,291  
1994 Priority One total: 6,665  
*9% Increase*  
1995 Priority Two total: 5,384  
1994 Priority Two total: 8,153  
*34% Decrease*

In an ongoing effort to remove graffiti, D-14 officers with assistance from the Brighton District Court, and Allston Board of Trade have combined efforts to create an Anti-Graffiti Program. A reward is given for information leading to the arrest and conviction of graffiti writers. Once the offender is processed, he or she is sentenced to 100 hours of community work. Community Service Officers request permission of building owners to remove graffiti from their buildings. Once permission is given the offender begins graffiti removal under the supervision of the Boston Police.

District 14 is the education mecca of the country's education city, with Harvard Graduate School of Business, Boston College and Boston University among the institutions who make their homes in whole or in part in Allston and Brighton. The police, educational and medical institutions, and stakeholders from across the neighborhoods worked together in 1995 to achieve important progress in public safety. Their strategic goals for 1996 reflect this work.

### GOALS FOR 1996

- Educate the members of our community about relevant laws of the Commonwealth.
- Educate members of the community as to how the police department works in order to promote partnership, reduce fear and fight crime.
- Improve Partnerships and cooperation with other city agencies in order to improve Allston-Brighton's quality of life.
- Recognize and encourage creative problem solving by both police officers and stakeholders.
- Improve the partnership between youth and police to fight crime.

### ACHIEVEMENTS IN 1995

Underage drinking and the disruption it causes is a major concern in this district. To this end, the District worked cooperatively with the owners of liquor stores and liquor distributors. A grant enabled this district to provide undercover police details to seven major liquor stores during September and the advertising materials enabled the district to creatively and effectively communicate our message that alcohol would not be sold to people under the age of 21. Both colleges and liquor stores were pleased with the program; one liquor merchant remarked that he experienced at least a 300% decrease in minors attempting to purchase alcohol.

In a continuation of this effort to educate residents, particularly students, about the underage drinking law, District 14's community service office and Boston College and Boston University's community relations representatives negotiated with local liquor merchants to control delivery of beer kegs in Allston and Brighton. As a result of this



effort, liquor retailers have agreed not to deliver kegs of beer to designated addresses on the District which have been sites for loud and disruptive activity by primarily underage drinkers.

## **Officers Making A Difference**

**Sergeant Detective Kevin Mullen** supervises the work of detectives assigned to the first half tour of duty and, in this capacity, oversees investigations into a wide variety of crimes. Sgt. Mullen does his job well, and has displayed both a sensitivity to the concerns of the residents of Allston and Brighton, and an ability to coordinate his efforts with those of the patrol force. Sgt. Mullen has particularly shown these qualities in his response to the problem of B&E's, underage drinking and graffiti.

Sgt. Mullen's efforts are greatly appreciated by a community which recently cited " public drunkenness" and "noise" as the second and third most common problems in their neighborhoods.

**Officer Albert Terestre.** This district used grant funds to provide a day time walking officer in the Union Square neighborhood of Allston. Officer Terestre volunteered for this assignment and quickly became an invaluable asset to the neighborhood. Officer Terestre's daily routine include visits to the Jackson Mann School and the Jackson Mann Community Center, the West End Boys and Girls Club, the Allston Nursing Home, and the merchants in the Union Square business area.

**Officers Robert Zingg and Daniel Duff** patrol D-14 as a rapid response unit on the morning watch tour of duty. Officers Zingg and Duff are highly motivated officers with good street instincts whose arrests are often the result of motor vehicle stops or street observations. Officers Zingg and Duff have recently been commended for their arrest of two armed carjacking suspects and their arrest of two men wanted for assault by means of a gun.

## **Civilian Partner**

**Kara England** joined District 14's staff in June as a civilian community service officer. Ms. England has accomplished a great deal in a very short period of time and has proven a great addition to this district.

## **Community In Action**

**Paul Berkeley**, President of the Allston Civic Association is an individual who has gone out of his way to involve himself with both his community and his local police district. Paul's work with the A.C.A. puts him in a unique position to monitor the pulse of the Allston-Brighton community. He stays in close contact with D-14, passing on any problems or concerns local residents may have. In the partnership with Mr. Berkeley, officers from this district have solved numerous problems affecting the quality of life in our area.

# District 18

1249 Hyde Park Avenue • Hyde Park, Massachusetts 02128 • (617) 343-5600



*Captain Philip Vitti  
Commander E-18*

In District 18's Hyde Park and Readville neighborhoods, Neighborhood Policing is practiced on a retail basis, with much one-to-one contact between police commanders and officers and citizens. In 1995 this yielded continuing decreases in crime and a new plan for 1996.

## **GOALS FOR 1996**

- Reduce crime and fear of crime.
- Expect Respectful behavior in youth.
- Decrease fear around racial differences: Promote stability.
- Improve appearance and vitality of E-18 business district.

## **ACHIEVMENTS IN 1995:**

During the summer months of 1995 the Youth Service Officer at District E-18 began a baseball league for local youth ages 5-7. The program, Hyde Park Rookie Ball was supported by the Boston Red Sox. At the league's kick off event the Boston Red Sox arrived with hats, team shirts, bats, balls, gloves, helmets, and catchers equipment. All 144 players, their coaches and families were treated to a cook-out supplied by the Boston Police Athletic League.

As a result of the Strategic Planning Initiative, E-18 will establish a Neighborhood Enhancement Council, which will be comprised of representatives from each Crime Watch group in the District. With the encouragement of the E-18 Community Service Office, seven new Neighborhood Watch Groups have been formed during 1995. Crime Watch Groups are also being planned for businesses areas. The Council will meet on a bi-monthly basis with officers from District E-18 to discuss District wide concerns, exchange information, and formulate solutions to problems. Ideally, this Council will function in a manner similar to the Strategic Planning Council.

In response to the serious concerns of the residents and business people relative to graffiti, the District E-18 Community Service Office acquired three graffiti removal machines. On November 17, 1995, Community Service Officer Coreen Thomas partnered with the Main Streets program and organized a clean-up day, targeting graffiti. Civilian

## **District Highlights**

### **Part One Crimes**

1995 total: 2,226  
5 year avg.: 2,228

### **All Calls for Service**

1995 Priority One total: 5,488  
1994 Priority One total: 4,994  
*10% Increase*  
1995 Priority Two total: 4,555  
1994 Priority Two total: 5,556  
*18% Decrease*

The Environmental Protection Program has served as a tremendous asset to the citizens of Hyde Park. Officer Steve Vermette has worked closely with various officials including the AG's Office, Boston Law Dept., DEP, EPA, and the CDC to name a few. The focus is upon businesses or individuals whose actions place the environment and ultimately the citizens at risk. Some of the violations investigated include illegal dumping and transporting of hazardous wastes.

Community Service Liaison Officer Chris Gillis led the numerous volunteers. This clean-up day was so successful that three more are being planned for the future.

In partnership with West Roxbury Court and the Probation Department, youths who are Court ordered to perform community service, will be assigned to the graffiti removal program and will be supervised by the Community Service Office.

### **Officers Making A Difference**

Officers **Michael Harrington** and **Phillip Kearney** have effected numerous felony arrests for guns, drugs, armed robbery, breaking and entering, home invasion, and gang related offenses. They are experts on the gang and juvenile problems on E-18 and have worked successfully with the Youth Violence Strike Force, E-18 Detectives, and members of the Drug Unit, exchanging information, and targeting serious offenders and hot spots. **Sergeant Detective Robert Sullivan** works closely with Officers Harrington and Kearney to ensure thorough follow-up investigations.

Officer **Matthew Whalen**, the District 18 Auto Investigator for the last six years has been designated as the city wide Auto Reconstructionist for this Department, after completing an intensive course on Traffic Accident Reconstruction at the University of North Florida. He works closely with the Massachusetts State Police, and auto investigators from other departments. He performs this reconstruction work in addition to his duties as the District Auto Investigator. Area-wide, he has responded to and investigated 26 fatalities to date this year, and 23 near fatal accidents.

### **Civilian Partner**

On June 14, 1995, **Christopher Gillis** was hired as a civilian Community Liaison Officer. One of his first tasks was to assist Y.S.O. Ann Corcoran in organizing and supervising numerous athletic leagues, such as Rookie Ball, Runners Club, Bowling and Golf Leagues. He has also escorted groups of neighborhood youth to College Football Games and is currently organizing a 3 on 3 Basketball Tournament. He is also actively involved in the Main Streets 200 project.

### **Community In Action**

**The Thatcher Street Organization** under the leadership of Chairperson Evelyn Johnson has worked in partnership with the Community Service Officers of District 18, to solve many neighborhood problems that affect the quality of life in Hyde Park. They have worked to enhance public safety by recommending improvements in traffic enforcement and signage in the Thatcher Street Area.

# Office of the Police Commissioner

The Office of the Police Commissioner (OPC) consists of officers and civilian personnel who have responsibility for providing support to the Police Commissioner in strategic, legal, policy, resource development, media, and research issues.

During 1995, the OPC managed a series of initiatives to support the goals of Neighborhood Policing across the City. Strategic planning and resource development strategies were employed to achieve the goals of increased partnership, problem-solving and prevention throughout all areas of the Department's work. Some important accomplishments included:

The *Strategic Planning and Community Mobilization Project* was conducted. This process involved bringing over 400 internal and external stakeholders together to chart the future of Neighborhood Policing in each of the City's police districts, and within the Department in five functional areas. The project lasted eight months, and resulted in a sixteen volume *Strategic Plan for Neighborhood Policing*, written by a broad mix of residents, police officers, business leaders, religious and civic leaders and community service organizations.

Over \$10 million in grant funds were acquired to support the implementation of the goals in the *Strategic Plan for Neighborhood Policing*. These funds enabled each District to take on new challenges such as the Safe Neighborhood Initiatives, and the Comprehensive Communities Program, as well as new anti-violence and illegal firearms tracking programs. These resources were also used to support "same cop, same neighborhood," strategies for keeping beat officers in the same areas a minimum of 60% of the time.

In 1995, the OPC's Office of Research and Analysis completed the 1995 Public Safety Survey, a comprehensive approach to gathering data on city residents' perception and fear of crime, and to engage their direct participation in guiding Department initiatives. The survey assessed the levels of public support for various Neighborhood Policing initiatives as well as residents' perceptions of police and crime in their Districts.



William J. Good, III  
Chief of Staff



Robert M. Faberty  
Superintendent



Joseph C. Carter  
Superintendent

Development of new public private partnerships for youth violence prevention was a key priority in 1995. Through the generous support of the YMCA of Greater Boston, the BPD offered over 400 at-risk youth the opportunity to participate in productive summer programming. The John Hancock Corporation continued to support youth through the Summer of Opportunity employment training program for urban teens. These programs, among others, continue to make Boston safer and provide positive opportunities for all youth.

The OPC's Office of Informational Services works closely with the media to ensure that the public gets clear updates on new initiatives and important public safety issues. Through televised programming, such as *Call the Cops*, the residents of the city can interact directly with officers on a weekly basis.

Each of these initiatives represents a comprehensive commitment to Neighborhood Policing. In 1996, The OPC will continue to seek the participation of all internal and external partners in sustaining and strengthening Neighborhood Policing.

In 1995, the City hired 168 new police officers Neighborhood Policing. Promotions were also made, with four to Lieutenant and ten to Sergeant Detective.



*LaDonna Hatton  
Legal Advisor*

*Laurence Robicheau  
Lieutenant Detective  
Special Assistant to the Commissioner*



*James T. Jordan  
Director,  
Strategic Planning and Resource*



*Robert E. O'Toole  
Lieutenant  
Director, Office of Informational Services*



# Bureau of Field SERVICES

## **OPERATIONS DIVISION GOALS FOR 1996:**

- To implement alternative ways to respond to 9-1-1 calls for service besides sending a police car;
- To utilize the CAD's "triage capability" to instruct the 9-1-1 Call Taker to ask IF and OR questions that help to determine the appropriate response to the call;
- To improve feed back to the citizen requesting service and to the Officer responding to the call concerning information on context, response time or status of the call;
- To use Operations personnel to survey caller satisfaction with the police response to 9-1-1 calls;
- To identify the source of turnover of 9-1-1 personnel and to devise a plan to remedy the problem;
- To train Operations Division personnel and implement "call stacking" to enhance Neighborhood Policing by maintaining sector integrity;
- To create the position of CSO (Community Service Officer) in the Operations Division to establish and maintain a partnership with Community Organizations for the purpose of improving caller satisfaction.

## **ACHIEVEMENTS IN 1995:**

- During 1995, the Operations Division increased its ability to take phone reports through the Neighborhood Interaction Unit (NIU), freeing up hundreds of officer hours per week in support of the Neighborhood Policing initiative. Additionally, the Operations Division trained and certified all 9-1-1 Call Takers in APCO (Association of Public-Safety Communications Officers) resulting in a higher quality of service to the community.
- Over the course of 1995, the Operations Division's Training Coordinator has responded to several District stations to provide additional CAD training to district personnel who requested it. Also, Operations continues to act as a resource for other units who frequently call the Division to ask questions about CAD (Computer Aided Dispatch), MDT (Mobile Data Terminals), LEAPS (Law Enforcement Agencies Processing System) or NCIC (National Crime Information Center).
- A questionnaire designed to identify the source of turnover of 9-1-1 personnel has been distributed to all Operations Division personnel and the results were tabulated by the Office of Research and Analysis.
- A questionnaire designed to survey caller satisfaction with police response to 9-1-1 calls has been designed and will be distributed to callers in 1996.



*James M. Claiborne  
Superintendent  
Chief, Bureau of Field Services*



*Donald L. Devine  
Deputy Superintendent*

## Officers Making A Difference

**Officer Joseph Brady**, the Area A dispatcher, sent a service unit to East Boston, to assist an ambulance relative to a man (later identified as Lieutenant Jose A. Garcia, assigned to District 7) having a heart attack. Officer Brady learned that the victim required immediate transport to the hospital through the Sumner Tunnel during morning rush hour traffic. Officer Brady quickly coordinated all police response units on Area A, strategically assigning them to traffic posts on both sides of the tunnel. The dispatcher's efforts helped ease the ambulance through the heavy traffic to the Massachusetts General Hospital in a matter of minutes.

Because of Officer Brady's calm professionalism in the presence of crisis along with his quick thinking and demonstrable knowledge, Lieutenant Garcia recovered.

**Officer Richard Ingersoll**, the Area D dispatcher, sent units to an explosion and fire in the transformer room of the Copley Place Mall. Officer Ingersoll strategically assigned police units to traffic posts around the area while coordinating the arrival of the Boston Fire Department, the Hazardous Materials Officer and the Boston Gas Company. When the Boston Fire Department lost its radio communications, Officer Ingersoll handled their radio messages until the BFD Mobile Communications Unit arrived, arranging for the evacuation of approximately two thousand people.

**Officer Curtis Carroll**, as the Area C dispatcher, sent units to Dorchester relative to a domestic disturbance. During the incident, the husband armed himself with a high powered rifle and threatened his family. When the first units from District 11 arrived on scene, the suspect fired a round in their direction through the living room window. When additional units arrived, Officer Carroll, who was instrumental in coordinating the entire effort, assigned them to secure a perimeter, blocking off adjacent streets and reinforcing the units already on scene. The incident concluded without injury and with the arrest of the suspect.

## A Civilian Partner

Communications Equipment Operator **Roberta Goodman**, assigned to the Operations Division as a 9-1-1 Call Taker, received a call from a woman who stated that she had just been attacked and almost raped by a male suspect. After obtaining a detailed description of the suspect, CEO Goodman quickly entered two calls into the CAD system: one for an Assault and Battery report at the victim's home address and one for Investigate Person giving a detailed description of the suspect. Within minutes, an Officer on foot patrol in the area observed a possible suspect. The victim was transported to the scene where she made a positive identification. The suspect was arrested.

## YOUTH SERVICE PROGRAM

A detailed description of the Boston Police Department's Youth Service Program can be found in the highlights section of this annual report.



*Paul F. Bankowski  
Deputy Superintendent*



*William M. Casey, Jr.  
Deputy Superintendent*



*Perris Ryan  
Deputy Superintendent*

# **SPECIAL OPERATIONS**

## **GOALS FOR 1996**

- Internal and external training for all officers
- Cross training for all officers in order to support the activities within their respective units
- Special Operations Division standardization for every unit within the Division according to National Standards.

## **ACHIEVEMENTS IN 1995**

Retraining of the Youth Violence Strike Force (YVSF), Motorcycle recertification, Bomb Squad inclusion in the the private sector, riot control techniques, upgrading of all computer equipment for criminal tracking purposes, Certified dive team training/Search and rescue techniques.

The division continued to develop its training partnerships with the nationally-recognized anti-bias education organization, Facing History and Ourselves and its prevention partnerships with the Ten Point Coalition of inner-city clergy.

The refocusing of the YVSF, addition of the 83 foot motor vessel "St. Michael" to the Harbor Patrol Unit, recertification of all Mobile Operation Patrol Personnel

### **Officers Making A Difference**

**Sergeant Det. Paul Joyce-YVSF**, responsible for the formulation and implementation of numerous crime solving programs

**Detective Frederick Waggett-YVSF**, responsible for the tracking of many individuals and more specifically gangs and gang members. Additionally he was instrumental with the creation of an extremely sophisticated data entry system, which is now being utilized today by many outside agencies

**Sergeant Harold Cataldo-Mobile Operations Patrol**, has trained a large group of officers and dramatically increased the level of training with the Entry and Apprehension Unit. During the 1995 calendar year, the Entry and Apprehension Team was activated and successfully demonstrated their skill, including an incident in South Boston, where the Entry Team was fired upon. No injuries were incurred and several arrests resulted.

### **A Civilian Partner**

All of the **Hostlers assigned to the Mounted Patrol Unit**, have shown true professionalism during regular assignment as well as providing demonstrations and community relations projects for the Boston Police Department.





# Bureau of Investigative Services

## GOALS FOR 1996

The BIS goals describe the ways in which the Bureau will support the Neighborhood Policing efforts of the Districts. The following goals are designed to provide this investigative support for crime reduction efforts:

- To train and equip 50 detectives with crime scene kits and crime scene search.
- To support District efforts in pro-active warrant service.
- To expand data on gang activities by continuing to increase interagency partnerships.
- To build, equip and staff an accreditable DNA laboratory.
- To complete installation and implementation of Detective Case Management Program.

## Achievements as related to Neighborhood Policing for 1995:

- Continuing and improving multi-agency operations in the major case division
- 25 Drug investigators trained by DEA
- Successful implementation and use of IBIS (Integrated Ballistic Imaging System)
- Installation and implementation of a state of the art Identification system, simplifying bookings and managing officer time more efficiently
- On-going gang strategy meetings within a multi-agency structure

## Successful partnerships:

The BIS has key partnerships with private institutions and other law enforcement agencies which support our investigative functions. Examples of successful partnerships in 1995 include;

- Mass. State Police and Major Case Unit and the Drug Enforcement Agency for major drug and gun trafficking investigations, and
- The Center for Blood Research, working with us to prepare and analyze the highest quality forensic evidence for investigations and criminal prosecutions.



*John P. Boyle  
Superintendent  
Chief, Bureau of Investigative Services*



*David Walsh  
Captain Detective*

### **Accomplishments of individual police officers:**

**Police Officer Catherine Doherty** (Ballistics Unit)—P.O. Doherty works with our Integrated Ballistics Identification System, and has made our system a model for the rest of the nation. She has designed protocols which have been adopted for national replication by the Bureau of Alcohol, Tobacco and Firearms (ATF).

**Lt. Detective Steve Murphy and Lt. Detective Tim Murray** (Cold Case Squad) These two Lt. Detectives have worked on some of the toughest cases in Boston, with continuing success. Though they've also solved "real time" homicides, their work on the Cold Cases is exemplary and they are recognized both by victims' families and police for their hard work in 1995.

### **Accomplishments of a civilian employee:**

**Marie Sconsoni** : Marie works in Field Reports, and took 1995 as an opportunity to train District personnel in the protocols for gathering and using crime data on a national level, through the Uniform Crime Reporting system (UCR). Ms. Sconsoni developed a course for District personnel and brought it to each police District over the past year, helping the whole department to enhance our data collection and management for Neighborhood Policing.

## **CRIME STOPPERS**

### **GOALS FOR 1996**

- Make the community more aware of the resource our anonymous crime tipline offers;
- Assist in solving more violent crimes than in 1995; and

### **Achievements as related to Neighborhood Policing for 1995:**

- Crime Stoppers helped to solve over 25 cases of violent crime that had been unsolved;
- Crime Stoppers formed positive partnerships with members of Boston's major media;
- Crime Stoppers engaged the citizens to assist in the effort to make their neighborhoods safer, in a safe manner.

### **Benefits of having a designated beat officer patrol the same neighborhood:**

That officer can gain a special awareness of the needs of the neighborhood if he/she is there regularly.

### **Accomplishments of individual police officers:**

**Officer Bernard Graves** is a hard-working, dedicated and enthusiastic addition to Crime Stoppers, which certainly could not function without his devotion and energetic support.

Detectives Paul Martin of Area B, **John Martel of Homicide**, and **Danny Keeler** of Homicide have utilized Crime Stoppers to halt violent crimes.

**Det. William Hill** of D4 has, in his spare time created a computer data base for Crime Stoppers that has significantly increased the office's efficiency and accuracy of record keeping.

### **Accomplishment of a civilian employee:**

The late **Paul Greene** has helped significantly with creating a radio format for Crime Stoppers, as well as devoting time and effort to the video unit portion of "Call the Cops" and the department in general. He uses his professional training as an actor/announcer to enhance many of the Crime Stoppers and video unit productions.

**George Keenan** of ISG has been a tremendous help getting the unit computerized.

### **Accomplishments of a citizen or citizen's group in partnership with district:**

The **Louis D. Brown Peace Curriculum**, organized by the parents of murder victim Louis Brown, Joseph and Clementina Chery, have been instrumental in supporting the efforts of Crime Stoppers not only to solve the homicide of their son, but to engage the community to utilize Crime Stoppers to make Boston safer.

## **COLD CASE SQUAD**

### **GOALS FOR 1996**

The major goal for the Cold Case Squad is to solve previously unsolved murder cases. The spirit and tenacity of purpose exhibited by the members of the Squad is probably best reflected in their team motto "Justice will Prevail."

### **ACHIEVEMENTS IN 1995**

In approximately four years, the two member "Cold Case Squad" has cracked a total of **44** murder cases, including four cases from the 1960's. **These 44 cases have remained opened or unsolved for more than a total of 400 years all together.**

One question that usually arises in relation to the arrests made in these "Cold Cases" is: "How viable are these cases in court after so many years ? The "Cold Case Squad" has a conviction in each case that has gone to trial.

In addition, in 1994, Superintendent John Boyle, the Chief of the Bureau of Investigative Services, instructed the "Cold Case Squad" to concentrate their efforts on 27 long-term "Wanted" Rape Fugitives. These were individuals for whom an Indictment Warrant, charging them with the crime of Rape, was issued years ago but the Defendant jumped bail and fled. After an 100 day Operation, Superintendent Boyle announced to the public at a press

conference that the "Cold Case Squad" had tracked down all 27 long term "Wanted" Rape Fugitives. These fugitives, which accounted for more than 20% of all the Rape Warrants on file at the Warrant Unit, had been wanted and "on the run" for a combined total of more than 300 years.

### **Accomplishments of individual police officers:**

Lt. Det. Stephen Murphy is the senior most Lieutenant Detective in the Boston Police Department. He is a graduate of Northeastern University and has handled well in excess of a 100 "real time" murder cases. He is one of the most experienced and well respected homicide investigators in all of New England and he teaches Crime Scene Investigation for the Boston Police Department.

Lt. Det. Tim Murray is the youngest Lieutenant Detective in Department History. He holds a Masters Degree from Northeastern University where he graduated first in his class and he has been with the Cold Case Squad since it's inception in 1991.

## **TECHNICAL SERVICES DIVISION**

### **GOALS FOR 1996**

#### **ID Unit:**

- To perfect the ID Imaging System by customizing the software to meet the needs of the Boston Police Department.
- To send all the arrestee's computerized fingerprints to the Massachusetts State Police and to the F.B.I. immediately upon arrest.
- To receive and make operational our own input station for the state police A.F.I.S. within the latent print section.

#### **Ballistics Unit:**

- To expand the highly successful Integrated Ballistics Identification System initiated this year.
- To test-fire and destroy all weapons collected in the 1995 gun buy-back program.

#### **Crime Laboratory:**

- To establish a formal procedure and capability for DNA analysis within 1996.

## **ACHIEVEMENTS IN 1995**

#### **ID Unit**

The unit attained its 1995 goal by implementing a first in the nation Integrated Imaging System for prisoner processing that is estimated to have saved the taxpayers of Boston 40,000 man hours per year, to say nothing of the gasoline and wear and tear on police vehicles.

## **Warrant Unit**

Implemented (with the state) the Warrant Management System, which is the state-wide computerized warrant system. Personnel of the Warrant Unit played a key role in the design of procedures to be used upon the W.M.S. implementation.

## **Ballistics Unit**

The Boston Police Department received an Integrated Ballistic Identification System, a computerized cartridge case and spent bullet identification system from the Bureau of Alcohol, Tobacco and Firearms. The Ballistics Unit has become a model system for the rest of the law enforcement agencies that use the IBIS

## **Achievements as related to Neighborhood Policing for 1995:**

In partnership with courts, Criminal History Systems Board, the courts and various other police agencies, the Warrant Unit took a leadership role in the computerized Warrant Management System.

The Identification Unit has met with and instructed many other police departments on the procedures and methodology of the Integrated Imaging System.

The Ballistics Unit has taken a leadership role in the implementation of the Integrated Ballistics Identification System and has assisted other departments from across the country and Canada in its use.

## **Achievements of individual police officers:**

**Officer Dennis LeBlanc** uses the latest methods in the development of fingerprints for forensic purposes. Dennis, has developed a particular expertise in the Police Automated Fingerprint Identification System. As a result of Dennis' hard work, seemingly unsolvable cases have been solved.

**Officer Catherine Doherty** has been assigned to the Ballistics Unit since February, 1995. Catherine has made our system a model for the entire country. She has designed procedures and forms which have been adopted by the A.T.F. She has entered 1,110 cases in the system only on 48 occasions, matched firearms, bullets or cartridge cases connecting two or more shooting incidents.

**Sgt. William H. Kelley's** tireless work habits, strict attention to accuracy in the warrant process, and hands-on leadership is exceptional. He continues to streamline the function of the unit and implement strategies that have substantially reduced the number of warrants.



## **Accomplishment of civilian employee:**

**Mr. Donald Hayes** has continuously worked in an outstanding manner on forensic cases. He has put hours of his own time to

accommodate the needs of investigators and Assistant District Attorneys. He has received commendations for his forensic work on the murder case of Detective John Mulligan. He also worked on a 14 year old murder case with the "Cold Case Squad" that has resulted in an arrest recently.

Donald has recently been awarded a Graduate School Fellowship at the University of New Haven for his outstanding academic performance.

**Accomplishment of a citizen or citizen's group in partnership with district:**

Dr. David Bing of C.B.R. Laboratories, has been an asset to the Boston Police Crime Lab since 1993. This year he has begun a training program with Sr. Criminalist Don Hayes to enable Don to gain certification to perform the testing. He has helped to design the crime laboratory in the new headquarters and made recommendations for the proper instrumentation of same.



# Bureau of Administrative Services

## GOALS OF 1996

- To develop an enforceable budget that ensures sufficient resources and personnel to achieve BPD mission.
- To provide comprehensive quality training and education that supports neighborhood policing.
- To develop and enhance programs that maximize employee productivity in order to support the mission of the BPD.
- To develop, implement and enhance a technology strategy to support BPD mission.
- To promote a higher level of pride and professionalism through the proper care and maintenance of plant, property and equipment.



*Joseph V. Saia, Jr.  
Superintendent  
Chief, Bureau of Administrative*

## ACHIEVEMENTS IN 1995:

- Hiring and training 122 recruits for field assignments.
- Hiring and training 100 police cadets.
- Developed, conducted and graduated 130 residents in November from Citizens Police Academy.

## Successful partnerships:

The department is currently engaged in technology and information sharing with all other law enforcement agencies statewide throughout Massachusetts.

Within the city the department has created public/private partnerships involving the facilities management division and the city's Parks and Recreation Department to work with businesses and community groups in the city's neighborhoods as part of the beautification of police stations project.

## Accomplishments of individual police officers:

**Lt. Detective Russell P. Black**, Commanding Officer of the Licensing Unit investigates and records all applications for the licenses issued by the Police Commissioner. In an effort to comply with the city's ordinances regarding bicycle messengers and to improve public safety, Lt. Black has implemented a training program for police officers to address the issues relative to bicycle messenger violations.

**Detective Jack Pugsley**, Fleet Management Division, acts as the department's liaison to the Registry of Motor Vehicles to ensure all

vehicle records are in order, maintains an inventory of the entire fleet and provides youth service groups with the use of department vans.

**Police Officer William H. Bradley** played an important role in the police district re-sectoring project. This project is imperative to the success of the BPD achieving a key neighborhood policing objective, "same officer responding to the same neighborhood." Officer Bradley and Deputy Supt. William Casey designed unique features on the CAD system that warn 9-1-1 dispatchers when potential life threatening situations exist for responding officers.

### **Accomplishments of a civilian employee:**

**Albert Donoghue**, Supt. of police buildings, oversees the care and maintenance of the 10 district stations. Al has been directly involved with other city agencies in the creation of public/private partnerships for the upkeep of the district stations. He also works closely with community service officer to accommodate community use of department facilities.

## **TRAINING AND EDUCATION DIVISION**

### **GOALS FOR 1996**

- Graduate 90 recruits to field assignments in March 96
- Screen and hire 160 recruits, by June 96
- Graduate 80 recruits to field assignments in October 96
- Conduct Citizen Police Academy Training in districts in Spring and Fall of 1996
- Conduct Professional Development Courses for sworn personnel-patrol officers, detectives and sergeants
- Screen, hire and train a new cadet class in 1996

### **ACHIEVEMENTS OF 1995**

- Trained all sworn officers in Professional Development
- Trained and graduated 122 recruit officers to field assignments in the 10 districts
- Trained 61 sergeants in supervision skills
- Placed 18 lieutenants in Command Training Institute at Babson College
- Trained 10 detectives in SLI, Investigative Analysis Course
- Trained 26 officers in the Reid Investigative Interrogation Course
- Trained 18 officers in the Anacapa Course
- Trained 43 officers in Special Courses
- Trained 100 police cadets for field assignments



## **Benefits of having a designated beat officer patrol the same neighborhood:**

Training is focused on one officer and one beat problem solving strategy. Recruit Officers are fully briefed and trained in Neighborhood Policing throughout their training schedule. Neighborhood groups are brought in for sessions with the recruits and the recruits attend 2 community meetings during their training to become familiar with Neighborhood issues.

## **Accomplishments of individual police officers:**

**POLICE OFFICER Gladys Gaines**—winner of Roosevelt Award

**POLICE OFFICER Paul Downey**—Offered recruit training, changes in Chapter 90 mandated Training Bulletins, and In-Service training.

**POLICE OFFICER Nadine Taylor Miller**—Coordinated, developed and originated citywide Citizens Police Academy. Extended partnerships concept to districts and residents of each neighborhood in the City.

## **Accomplishments of a civilian employee:**

**Jane Sheehan**—Developed, coordinated and conducted 6 family nights for recruit officers and their families. Two of these were specific informational evenings for significant others. Valuable information concerning job issues and stress management was shared with loved ones.

## **Accomplishments of a citizen or citizen's group in partnership with the district:**

- Hyde Park Youth Day
- Dorchester Day Parade

Recruit classes participated in the Hyde Park Youth Day and Dorchester Day Parades. The classes marched in formation highlighting the teamwork of each Academy class.

Field Services is the major division in the Boston Police Department. Almost all uniformed personnel and all district-based detectives work within this bureau. They provide leadership and support for the vast array of work that is involved in ensuring public safety, in a strategy of prevention, partnership and problem-solving. This section highlights the bureau's achievements in 1995 and its plans for 1996, as represented by the work of the Operations Division, the Special Operations Division, and the Youth Service Program.



# Bureau of Internal Investigations



*Ann Marie Doherty  
Superintendent  
Chief, Office of Internal Investigations*



*Melbert Abern  
Captain Detective*

## **GOALS FOR 1996**

- Better understanding of the Internal Affairs process by the community through such programs as the Citizen Police Academy.
- To assist in the Department's ongoing efforts towards community policing by complete and thorough investigations that will ensure the quality and compatibility of recruit applicants for the projected 1996 academy classes
- Furtherance of the Strategic Planning Process, particularly in the areas of supervision and employee assistance

## **Achievements as related to Neighborhood Policing for 1995:**

- The Internal Affairs Division was the winner of the 1995 Customer Service Award presented by the Boston Management Consortium.
- The issuance and implementation of the Department's Harassment Policy in January of 1995.
- The implementation of and training for the Department's Integrity Policy, Rule 113, in August of 1995.
- The Bureau of Internal Investigations was a semi-finalist for the 1995 Innovations in American Government Award which is an awards program of the Ford Foundation and Harvard University.
- The investigation and processing of a over 400 recruit candidates by Recruit Investigations for the 1995 academy classes.
- IAD served as model and trainer for numerous police departments throughout the Commonwealth.

## **Successful partnerships:**

Members of the Bureau of Internal Investigations (B.I.I.) successfully worked with several agencies to develop multiple policies, including the Harassment Policy and the Integrity Policy. Both of these policies were implemented, and training to all personnel in 1995 was coordinated or provided by B.I.I.

Additionally, members of B.I.I. worked in partnership with members of multiple police unions, Boston University, the Attorney General's Office, community members, and other police units to identify areas to improve upon through the Strategic Planning Process.

**Accomplishments of individual police officers:**

**Lt. Det. James Hussey, and Sgt. Det. Marcy Perez** were involved in the development and implementation of the Harassment Policy described above and have succeeded in developing a partnership that brings an updated, much needed policy to the department.

**Sgt. Det. Robert Harrington** of the Internal Affairs Division was a member of the American contingent in an international effort that traveled to Haiti to train and upgrade the Haitian Police.

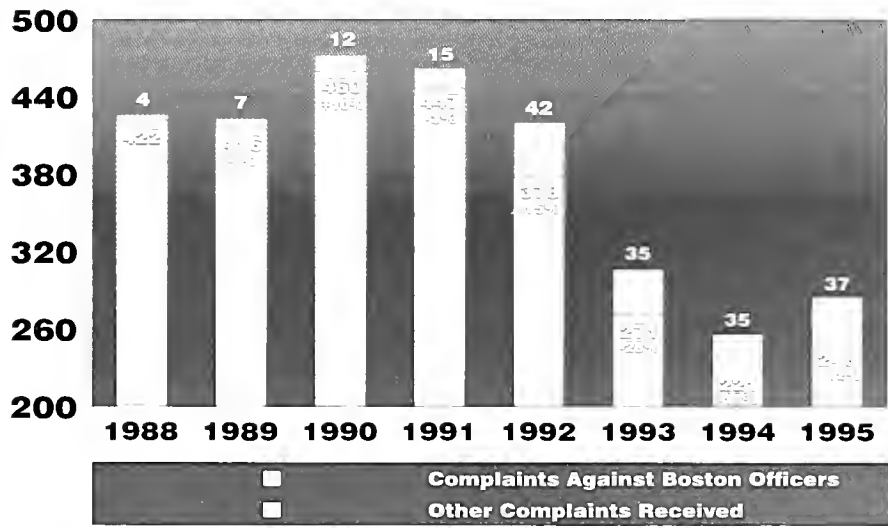
**Lt. Det. Thomas Dowd** was elected as Vice-President of the National Internal Affairs Investigator's Association.

**Lt. Det. Al Goslin** successfully coordinated the training on international affairs concerns for all Boston Police supervisors and multiple departments throughout the Commonwealth.



*Paul Farrabar  
Lieutenant Detective*

**IAD Complaints 1988 - 1995**

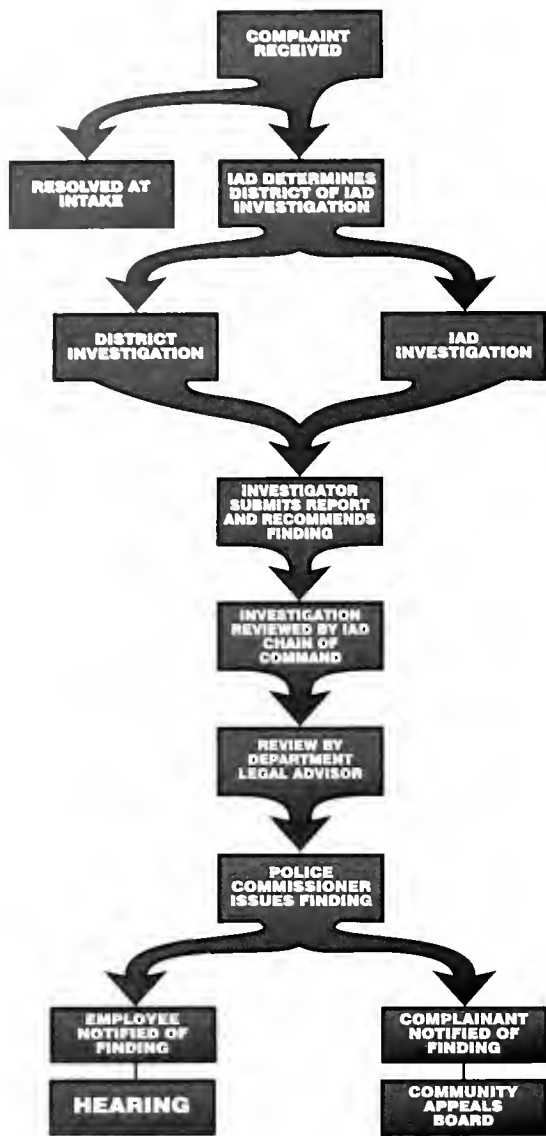


*Although 1995 showed an increase in complaints against officer, 22% of these complaints were initiated by fellow officers. In 1991, only 11% of all complaints were internally generated.*

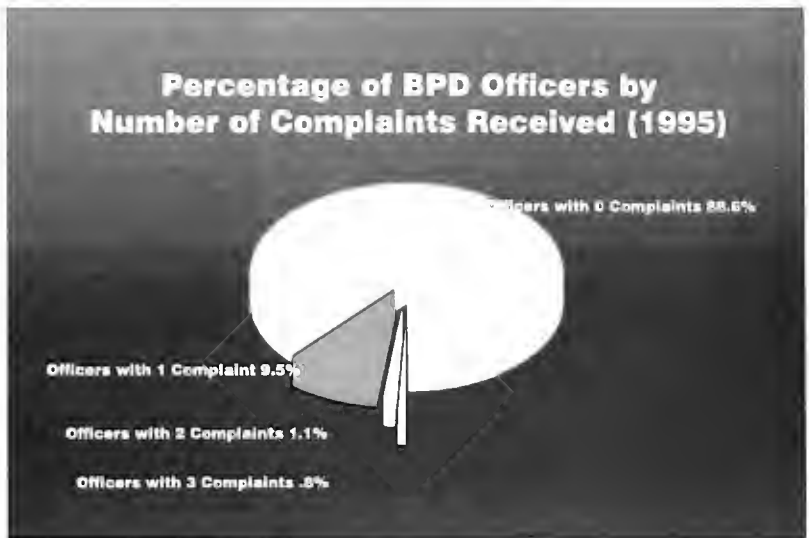


*Paul Conway  
Lieutenant Detective*

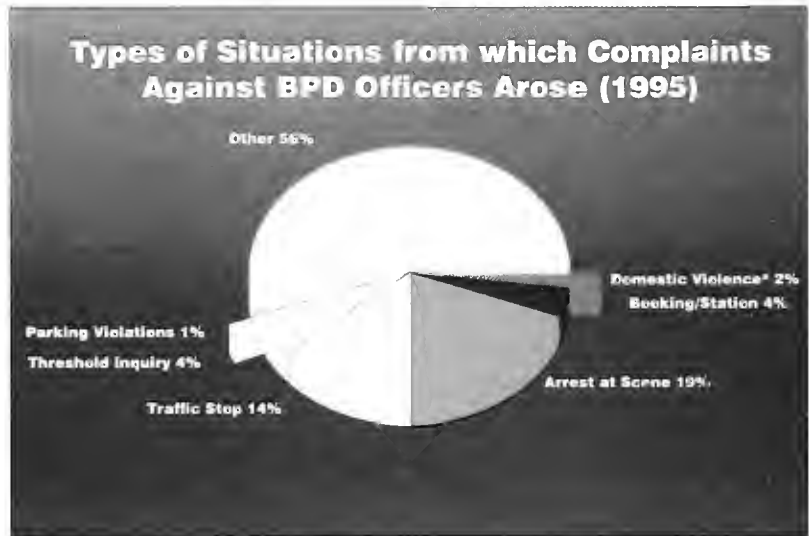




Flow of citizen and/or police complaints against Department Personnel.



The number of officers with multiple complaints decreased significantly since 1992. Through an increase in supervisors, on-going training and identification through the Early Intervention System, the Boston Police Department hopes to see this improvement continue.



Complaints against officers can arise from many different situations. \* The Domestic Violence percentage does not include those situations where a spouse initiates a restraining order, subsequently has it dismissed and does not participate in IAD investigation.

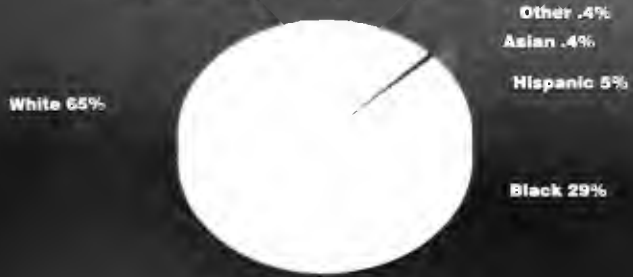
### Types of Offensive Language Complaints

	1994	1995
Racial	14.6%	7.9%
Gender	2.4%	3.4%
Ethnic	2.4%	1.1%

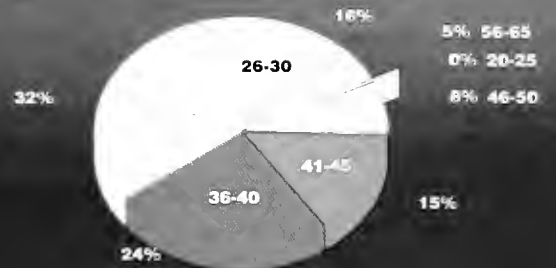
The remaining complaints of offensive language focused on vulgarities, tone or other words which do not fit these categories and do not present any particular pattern.



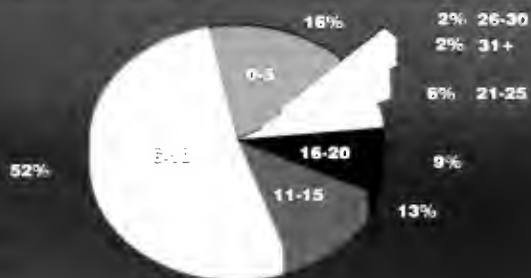
### Racial Analysis of Boston Police Officers Receiving Complaints



### Age Distribution of BPD Officers Against whom Complaints are Filed



### Years of Service of BPD Officers Against whom Complaints were Filed



### Racial Analysis of All Boston Police Officers



# Association Awards

Under Commissioner Evans, the BPD has integrated into Neighborhood Policing the finest of our traditional values - personal courage, integrity, selflessness and dedication to public service. The medals pictured below signify these values. In many cases they are named for officers who made the supreme sacrifice in protecting their city. They are presented annually. Within the chests that bear these medals beat the hearts of the best police officers in the nation.



**Schroeder Brothers  
Memorial Medal**



**Walter Scott Medal**



**Department  
Medal of Honor**



**Mayor's Medal  
of Excellence**



**William J. Taylor  
Meritorious Service**



**Police Commissioner's  
Citation**



**Thomas F. Sullivan  
Award**



**Officer of the  
Month**

**The Schroeder Brothers Memorial Medal** is the highest award given who has exhibited the highest form of bravery and valor.

Sergeant Patrick J. Crossen, District C-11

Patrol Officer John T. McCarthy, District C-11

**The Walter Scott Medal** is awarded annually to an officer who has committed a distinguished act of valor which demonstrated self-sacrifice in the face of danger.

Patrol Officer William H. Keener, District D-14

Patrol Officer Michael DeStefano, Youth Violence Strike Force

Patrol Officer John J. Davin, Youth Violence Strike Force

**The Department Medal of Honor** is presented each year to those officers who have performed outstanding acts of heroism. The Medal of Honor is also awarded in memory of a select number of officers who have been slain in the line of duty.

Sergeant Robert W. Ciccolo, Jr., District B-3

Patrol Officer Joseph R. Horton, District D-4

Sergeant Mark M. DeLuca, District A-1

Patrol Officer Donald M. Lee, District A-1

Patrol Officer Edmund J. Rautenberg, Jr., District A-1

Patrol Officer Brain T. Gill, District A-1

Patrol Officer Joseph R. Watts, District A-1

## **Entry and Apprehension Team:**

Sergeant Harold E. Catalado

Sergeant Patrick J. Crossen

Sergeant Stephen M. Meade

Patrol Officer David E. Cardinal

Patrol Officer John E. Newman

Patrol Officer Michael Conley

Patrol Officer Kevin Ford

Patrol Officer Thomas J. Gallagher

Patrol Officer Roudolphe P. Szegda

Patrol Officer Thomas N. Pratt

Patrol Officer Mark J. Parolin

Patrol Officer Ronnie C. Jones

Patrol Officer Daniel J. O'Connell

**(in memory of Detective Roy J. Sergei)**

Patrol Officer Kenneth R. Reid, District E-5  
Patrol Officer Robert J. Duggan, District B-3  
Patrol Officer David E. Johnson, District B-3

**(in memory of Detective Sherman C. Griffiths)**

Patrol Officer Michael P. Linsky, District B-2  
Patrol Officer Thomas G. Griffiths, District B-2

**(in memory of Officer Jeremiah J. Hurley, Jr.)**

Detective Paul G. Schroeder, District C-11  
Patrol Officer Walter J. Fahey, District C-11  
Patrol Officer Stephanie L. Gaines, District C-11  
Patrol Officer Steven P. McGovern, District C-11  
Patrol Officer Kenneth R. Reid, District C-11  
Patrol Officer Curtis R. Carroll, Operations Division

**(in memory Detective John J. Mulligan)**

Sergeant-Detective Paul F. Joyce, Jr., Youth Violence Strike Force  
Detective Frederick M. Waggett, Youth Violence Strike Force

**(in memory of Officer Berisford Wayne Anderson)**

Patrol Officer Timothy J. Kelly, District C-11

**(in memory Detective Thomas J. Gill)**

Patrol Officer Jason S. Gilmore, District B-3  
Patrol Robert W. Walsh, District B-3

**(in memory of Officer Louis H. Metaxas)**

Patrol Officer Fred Ferrera, District C-6

**(in memory of Officer Thomas F. Rose)**

Patrol Officer Jose Molina, Jr., District A-7

Patrol Officer Clifton R. Haynes, District B-2

**The Mayor's Medal of Excellence** is awarded to those officers who have distinguished themselves and have been judged to demonstrate superior merit and judgment in performing their duties.

Sergeant - Detective John J. Daley, Drug Control Unit, District C-11  
Detective John J. Greene, Jr., Drug Control Unit, District C-11  
Patrol Officer Michael Feeney, Drug Control Unit, District C-11  
Patrol Officer Robert E. McClain, Jr., Drug Control Unit, District C-11  
Patrol Officer William L. Parlon, Drug Control Unit, District C-11  
Patrol Officer Henry M. Periera, Drug Control Unit, District C-11  
Patrol Officer Robert M. Rogers, Drug Control Unit, District C-11

**The William J. Taylor Meritorious Service Award** is given to those officers whose performance exemplifies the highest standards of the Department.

Detective Paul W. Murphy, Jr., Drug Control Unit, District B-3  
Patrol Officer James J. Freeman, Jr., Drug Control Unit, District B-3

**The Theodore Roosevelt Association Police Award** for Boston is given annually to one police officer within the Department who has overcome a significant handicap and rendered outstanding service within the Department.

Police Officer Gladys Aquino-Gaines, Boston Police Academy

# **Boston Police Retirees**

**Police Officer William Barnes**

**Detective John Bean**

**Police Officer Linda Bingham**

**Police Officer Lawrence Borbee**

**Police Officer Lonnie Britt**

**Sergeant Detective Walter Canney**

**Detective William Cannon**

**Police Officer William Celester**

**Police Officer Michael Connolly**

**Police Officer Edward Contilli**

**Police Officer Robert Daly**

**Sergeant Detective Francis Dewan**

**Police Officer John Dillon**

**Police Officer Arthur Doyle**

**Detective Marvin Emery**

**Lieutenant Edward Favreau**

**Lieutenant Thomas Gaughan**

**Sergeant Detective Gilbert Griffiths**

**Detective Norman Halliday**

**Sergeant Detective James Hayes**

**Police Officer Donald Holland**

**Detective Edward Ivanoski**

**Police Officer James Judge**

**Police Officer John Keefe**

**Police Officer Vincent Kelly**

**Detective Paul Lee**

**Police Officer Gertrude Leehan**

**Police Officer George Luongo**

**Police Officer Fran MacDonald**

**Police Officer Charles MaGinnis**

**Lieutenant Robert Molloy**

**Police Officer James Nagle**

**Detective Patrick Nee**

**Police Officer Arthur O'Connor**

**Police Officer Thomas Olsen**

**Lieutenant Detective Ray O'Keefe**

**Sergeant Walter O'Neil**

**Lieutenant Detective Stanley Philbin**

**Police Officer Michael Pristine**

**Detective John Pumphert**

**Police Officer Richard Ronan**

**Sergeant Detective Peter Ryan**

**Sergeant Detective Robert Ryan**

**Detective Carl Tagliaferro**

**Sergeant Detective Donald Wilson**

**Detective Frank Wilson**



# Boston Police Department Directory

## **Headquarters**

154 Berkeley Street  
Boston (Suffolk County), Massachusetts 02116  
Phone (617) 343-4200; Fax (617) 343-4481

## **Executive Offices**

Office of the Police Commissioner (OPC)	343-4500
Bureau of Field Services (BFS)	343-4300
Bureau of Investigative Services (BIS)	343-4497
Bureau of Administrative Services (BAS)	343-4577
Bureau of Internal Investigations (BII)	343-4526
Chief Administrative Hearings Officer	343-5043
Chief of Staff	343-4501

## **Key Operational Services**

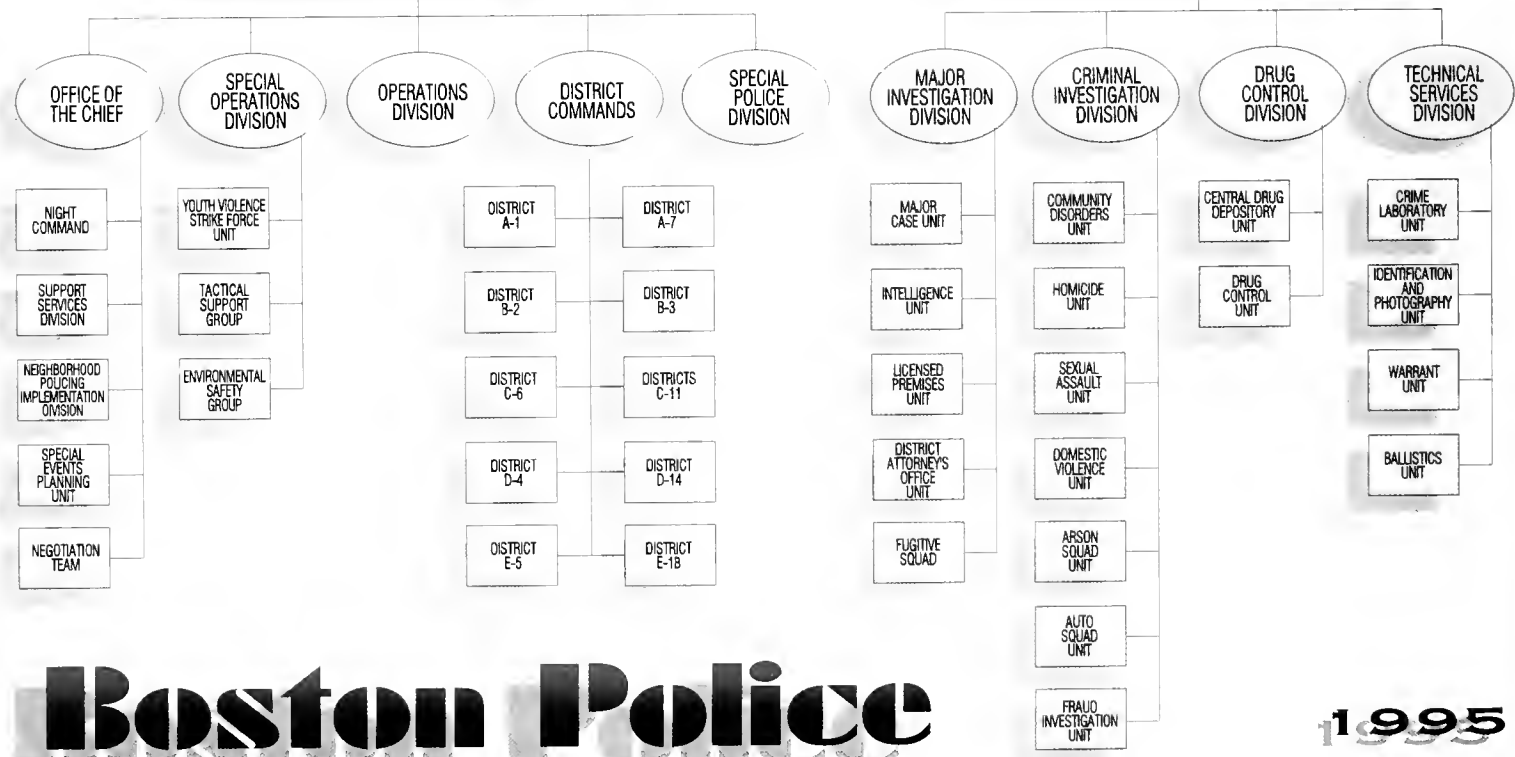
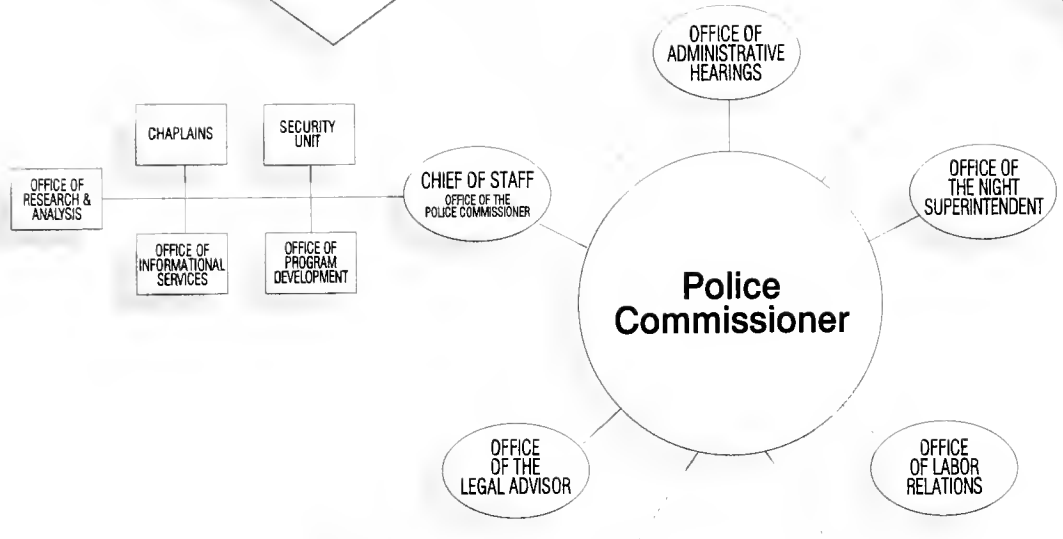
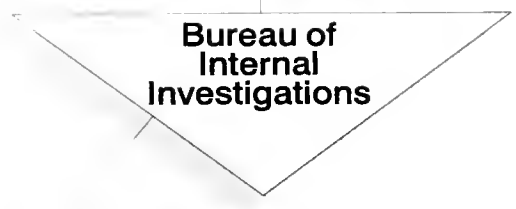
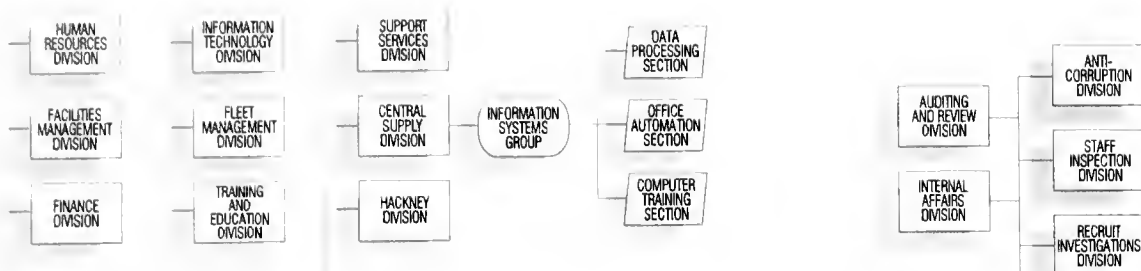
Inspectional Services	343-4461
Labor Relations	343-4544
Training and Education	343-4410
Informational Services	343-4520
Strategic Planning and Resource Development	343-4507
Legal Advisor	343-4550
Research & Analysis	343-4530
Finance	343-4665
Human Resources	343-4677
Fleet Management	343-4610
Facilities Management	343-4379
Communications Management	343-4620
Neighborhood Crime Watch Program	343-4345
Central Supply	343-4661
Hackney Carriage	343-4475

## **Key Investigative Services**

Criminal Investigations	343-4495
Drug Control	343-5625
Major Investigations	343-4483
Technical Services	343-4517
Homicide	343-4470
Community Disorders	343-4527
Sexual Assault	343-4400
Domestic Violence	343-4350
Anti-Gang Violence	343-4444

## **Area/District Stations**

<b>A-1</b> 40 New Sudbury Street, Downtown	343-4240
<b>A-7</b> 69 Paris Street, East Boston	343-4220
<b>B-2</b> 135 Dudley Street, Roxbury	343-4270
<b>B-3</b> 1165 Blue Hill Avenue, Mattapan	343-4700
<b>C-6</b> 101 West Broadway Street, S. Boston	343-4730
<b>C-11</b> 40 Gibson Street, Dorchester	343-4330
<b>D-4</b> 7 Warren Street, South End	343-4250
<b>D-14</b> 301 Washington Street, Brighton	343-4260
<b>E-5</b> 1708 Centre Street, West Roxbury	343-4560
<b>E-13</b> 3345 Washington St., Jamaica Plain	343-5630
<b>E-18</b> 1249 Hyde Park Avenue, Hyde Park	343-5600
<b>Area G</b> Operations Division	343-4680
<b>Area H</b> Special Operations Division	343-5646
<b>Area I</b> Special Police Division	635-0439



# Boston Police

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