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19 UNITED STATES DISTRICT COURT
20 CENTRAL DISTRICT OF CALIFORNIA
21 SOUTHERN DIVISION

22 JOYCE WALKER, KIM BRUCE
23 HOWLETT, and MURIEL SPOONER, on
24 behalf of themselves and all others similarly
25 situated,

26 Plaintiffs,

27 vs.

28 LIFE INSURANCE COMPANY OF THE
SOUTHWEST, a Texas corporation, and
DOES 1-50

Defendant.

Case No.: CV 10-9198-JVS(RNBx)

DEFENDANT LIFE INSURANCE
COMPANY OF THE SOUTHWEST'S
REPLY IN SUPPORT OF MOTION
TO DECERTIFY

Judge: Hon. James V. Selna

Date: October 21, 2013

Time: 1:30 P.M.

Courtroom: 10C

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1 **I. INTRODUCTION**

2 Plaintiffs’ opposition (“Opp.”) fails to resolve the concerns that render class
3 treatment inappropriate, now that the Court has held that the need to prove pre-sale
4 illustration receipt defeats predominance.

5 *First*, the Opposition confirms that Plaintiffs’ theory of liability requires
6 them to rely on pre-application illustrations. They claim that policyholders are
7 misled about “unexpected” policy performance in a volatile S&P 500 environment.
8 What is “unexpected” is relative. Illustrations are what supposedly set the contrary
9 “expectation” from which the deception allegedly flows.

10 *Second*, even if Plaintiffs could, in the abstract, litigate illustration-free
11 claims, that would not alter the result. Plaintiffs cannot now claim that illustrations
12 are irrelevant, given their repeated assertions that illustrations are the “centerpiece”
13 that supposedly add strength to the claims. Moreover, given these assertions, class
14 members who received pre-application illustrations cannot be asked to ignore
15 them. By walking away from illustration-based claims, the named Plaintiffs have
16 put themselves into conflict with the class.

17 *Finally*, the Opposition confirms that Plaintiffs have not established
18 predominance under *Comcast*, which requires proof that “that damages are capable
19 of measurement on a classwide basis” via a common damages model that is
20 “consistent with [Plaintiffs’] liability case.” Plaintiffs’ proposed damage model is
21 not consistent with their liability case because it: (i) awards damages to
22 undamaged policyholders, and (ii) employs a method of measuring “actual value”
23 that is inconsistent with California law.

24 **II. ARGUMENT**

25 As a threshold matter, Plaintiffs are incorrect in arguing that a
26 reconsideration standard applies. Opp. at 3. “[A] Court’s usual reluctance to
27 entertain motions for reconsideration simply does not apply in the class
28 certification context.” *Slaven v. BP Am., Inc.*, 190 F.R.D. 649, 651-52 (C.D. Cal.

1 2000) (citing *Ballard v. Equifax Check Serv., Inc.*, 186 F.R.D. 589, 593 n.6
2 (E.D.Cal.1999) (“Because the court has the power to alter or amend the previous
3 class certification order under Rule 23(c)(1), the court need not consider whether
4 ‘reconsideration’ is also warranted under Fed.R.Civ.P. 60(b) or E.D. Local Rule
5 78-230(k) [the counterpart to C.D. Local Rule 7.16].”).

6 Plaintiffs are similarly mistaken in arguing that LSW bears the burden of
7 proof. Opp. at 25 n.7. *Marlo v. United Parcel Serv., Inc.*, 639 F.3d 942, 947 (9th
8 Cir. 2011) (on a motion to decertify, the “district court ... properly placed the
9 burden on [the plaintiff] to demonstrate that Rule 23’s class-certification
10 requirements had been met.”).¹

11 **A. The Class Should Be Decertified Because The Volatility and Tax**
12 **Claims Depend On Proof of Pre-Sale Illustration Receipt, and**
13 **Thus Lack Predominance**

14 *1. Receipt of a Pre-Application Illustration Is Indispensable To*
15 *Plaintiffs’ Theory of Liability*

16 Plaintiffs do not deny that: (i) only some class members received pre-
17 application illustrations; and (ii) the Court has ruled that determining which
18 policyholders have received them creates predominance-defeating individualized
19 issues. Compare Dkt. 465-1 (“Mem.”) at 1 with Opp. at 9-10. These propositions
20 are dispositive because pre-application illustrations are central to Plaintiffs’
21 theories of class liability, so it is necessary to determine who received them. That,
22 in turn, defeats predominance.

23 Plaintiffs spend pages trying to rewrite the record and re-cast their volatility
24 and tax claims to distance them from pre-application illustrations. For example,

26 ¹ The treatise and district court case that Plaintiffs cite are simply wrong. *Marlo*
27 expressly holds that the plaintiff bears the burden. See *Campbell v.*
28 *PricewaterhouseCoopers, LLP*, 287 F.R.D. 615, 619 (E.D. Cal. 2012) (citing
Marlo); *Negrete v. Allianz Life Ins. Co. of N. Am.*, 287 F.R.D. 590, 598 n.1 (C.D.
Cal. 2012) (same).

1 Plaintiffs now assert that the volatility and tax claims “are not based on
2 ‘misleading partial disclosures’ in the illustrations.” Opp. at 8. But, in fact, that is
3 precisely the argument they made at the motion to dismiss stage. See Dkt. 43 at 29
4 (“LSW’s partial truths gave rise to a duty to disclose the whole truth LSW gave
5 information about what returns the policy would generate based on an assumption
6 of constant returns in the S&P 500. But this was misleading because LSW knew
7 that S&P 500 returns would in fact be highly variable [.]”). The Opposition never
8 explains how Plaintiffs could or would prosecute the volatility and tax claims
9 without relying on predominance-defeating pre-application illustrations.

10 It is evident that explanation is lacking because Plaintiffs’ claims are
11 premised on the proposition that S&P 500 volatility can create “unexpected” policy
12 performance that leads to early lapse. Opp. at 6, 21. But what is “unexpected” is
13 relative. If Plaintiffs are going to assert that particular performance was
14 unexpected (and raised a duty of disclosure), they must ground it in proof of what
15 was “expected.” See, e.g., *Conley v. R.J. Reynolds Tobacco Co.*, 286 F. Supp. 2d
16 1097, 1115 (N.D. Cal. 2002) (dismissing on summary judgment claim that
17 products did not meet customers’ expectations where evidence could not establish
18 what “the expectations of the ordinary consumer were”). Plaintiffs consistently
19 have pointed to pre-application illustrations depicting a constant S&P 500 as
20 establishing what policy performance is supposedly “expected.” Dkt. 165-1
21 (“SAC”) ¶¶ 43, 46; Dkt. 43 at 29; Dkt. 94 at 17 (“LSW conceals those risks [of
22 volatility] by depicting only constant rate of return scenarios, which are inherently
23 misleading.”).² They have never pointed to any other document or evidence
24 (common or otherwise) that could supposedly fill that role.

25 Without a pre-application illustration to set (alleged) expectations, Plaintiffs’
26

27 ² Plaintiffs have placed similar emphasis on pre-sale illustrations to support the tax
28 claim. See Dkt. 94 at 21 (“LSW had a duty to disclose this relationship between
the Tax Code and key policy features because the illustrations were likely to
mislead consumers regarding the tax implications of the policy loan feature[.]”).

1 claim collapses into the implausible proposition that, in a vacuum, “no reasonable
2 policyholder would expect that the interaction between the Policy design and
3 natural S&P 500 volatility creates a significant risk that the Policy will lapse or
4 suffer reduced value[.]” Opp. at 6. Plaintiffs are essentially positing that people
5 have an inherent, common conception that equity-indexed universal life policies
6 are “expected” to never lose value or terminate.³ That premise is unsupportable.⁴
7 *Compare Fairbanks v. Farmers New World Life Ins. Co.*, 197 Cal. App. 4th 544,
8 565 (2011) (holding that purchasers of universal life insurance have a host of
9 different needs and widely varying expectations; crediting testimony that “‘many,
10 if not most’ buyers of universal life do not intend for the insurance to be permanent
11 or do not have an expectation one way or the other[.]”).

12 In addition, and more importantly, class certification is evidentiary:
13 Plaintiffs have not offered *any* evidence that policyholders harbor a particular
14 common expectation about the mechanics of universal life insurance. Indeed, the
15 very fact that Plaintiffs are now making assertions about what people by default
16 “expect” is predominance-defeating, because that is inherently subjective and
17 idiosyncratic to each purchaser.⁵ And, of course, LSW would be entitled to offer
18 evidence to prove the contrary. *Wal-Mart Stores, Inc. v. Dukes*, 131 S. Ct. 2541,
19

20 ³ The 90% “lapse” projection that Plaintiffs reference (Opp. at 12) is, in fact, a 90%
21 *termination* rate—it includes both lapses (*i.e.*, policy terminates without value) and
22 surrenders. Fleming Dec., Ex. B (“MacGowan Dep.”) at 257:14-20. Plaintiffs who
23 choose to surrender or replace their policies (or simply not pay the illustrated
premiums) have, of course, not experienced the alleged volatility defect (*i.e.*, lapse
due to variable returns).

24 ⁴ This explains why the Court sustained the Volatility Claim only because of pre-
25 application illustrations. Dkt. 112 at 7 (“[r]eliance on non-guaranteed assumed
26 rates would be unjustified. However, with the new allegations, *Plaintiffs explain
illustrations that effectively disguise risks* that are inherent in the policies because
of the Policies’ features and terms.”) (emphasis supplied)

27 ⁵ The Opposition barely even addresses the tax claim. Plaintiffs do not even try to
28 explain how it could exist independent of illustrations. Plainly, it could not,
because the premise is LSW has made “representations regarding tax-free earnings
through loans against the Policy” that are misleading without countervailing
disclosure. Dkt. 112 at 8; *see also* Dkt. 94 at 21.

1 2561 (2011) (“a class cannot be certified” on the premise that [the defendant] will
2 not be entitled to litigate” its defenses to individual claims).⁶

3 Finally, Plaintiffs cannot persuasively argue that the Court has already
4 considered and rejected LSW’s argument that illustrations are relevant to the pure
5 omission claim. Opp. at 3-4 (citing Dkt. 250 at 9 n.11). It was only after the class
6 was certified that the Court (on the basis of a more developed record) held that
7 illustration receipt presents a predominance-defeating individualized inquiry. The
8 Court thus decertified the subclass. However, the Court has never considered
9 whether that holding should also apply to the class. *See* Order Decertifying
10 Subclass (Dkt. No. 447) (describing scope of Court’s inquiry, not including
11 consideration of whether class should be decertified).

12 2. LSW’s Defense Also Depends Upon Pre-Sale Illustrations

13 LSW has also argued that pre-sale illustrations “are not just part of
14 Plaintiffs’ affirmative case, they are also highly relevant to LSW’s defense.”
15 Mem. at 8. Plaintiffs respond that illustration disclosures are common because all
16 policyholders eventually receive them (*i.e.*, potentially after the sale). Opp. at 12.

17 However, LSW’s merits defense depends on illustration *contents* that are not
18 uniform or common. As further detailed below, Plaintiffs have now conceded that
19 some policyholders received illustrations showing non-guaranteed values that were
20 *lower* than what Plaintiffs contend those figures should have been in order to
21 reflect volatility. This is powerful evidence to refute a volatility claim—how can a
22 policyholder claim that LSW led him to underestimate the effect of volatility if
23 even Plaintiffs’ own model shows that the illustrated values were *more*
24 *conservative* than the values Dr. Brockett’s model would project?

26 ⁶ Even if policyholders have a default expectation about the rates at which IULs
27 terminate (*i.e.*, surrender or lapse), LSW policies are on par with the industry.
28 *Compare* Opp. at 12 (Plaintiffs allege LSW policies have a 90% lapse rate over life
expectancy) *with* Brockett Dec. ¶ 44 (noting industry-wide average annual
termination rate of 4.6%, which results in a 90% termination rate over 50 years).

1 This creates a need for individualized inquiry because the only way to know
2 *which* illustrations yield this result is to find them, read them, and run Dr.
3 Brockett’s analysis on them—one by one, for over 40,000 class members. LSW is
4 entitled to put on that defense, even if it means that predominance is lacking as a
5 result. *See Dukes*, 131 S. Ct. at 2561 (2011) (“a class cannot be certified” where
6 the defendant has individualized defenses); *Mazzei v. Money Store*, 288 F.R.D. 45,
7 68 (S.D.N.Y. 2012) (“the existence of individualized defenses can overcome
8 predominance and defeat a motion for class certification[.]”).

9 In any event, as detailed below, the timing of illustration receipt is critical
10 and Plaintiffs cannot render it irrelevant by arguing that everyone receives an
11 illustration at some point. Just as Plaintiffs would like to show that disclosures
12 came later in the process (or not at all), LSW will make a contrary showing that
13 disclosures came early and often.

14 3. *Plaintiffs Cannot Adequately Represent the Class If They*
15 *Abandon Pre-Application Illustrations*

16 Finally, even if Plaintiffs could, in principle, cobble together an illustration-
17 free theory of liability, that would not salvage class certification because an intra-
18 class conflict would emerge that destroys adequacy. Plaintiffs can never change
19 the facts that: (i) for some undefined portion of the class, pre-application
20 illustrations were part of the sale process, and (ii) Plaintiffs are repeatedly on
21 record asserting that pre-application illustrations add strength (indeed, are central)
22 to the class claims—they describe pre-sale illustrations as the “centerpiece” of
23 establishing liability. SAC ¶ 3.

24 If Plaintiffs are correct, they are obligated to present that evidence on behalf
25 of absent class members who received pre-application illustrations. Class
26 representatives are not at liberty to cast off the supposedly strongest claims of
27 some class members in order to establish or preserve a class. If they do, they come
28 into conflict with class members, and become inadequate. *See Mem.* at 8 (citing

1 *Cholakyan v. Mercedes-Benz*, 281 F.R.D. 534, 565 (C.D. Cal. 2012) (noting
2 “concerns about ... adequacy” where plaintiff’s attorneys were willing “potentially
3 to sacrifice individual class members’ right to pursue the recovery of monetary
4 damages” in order to preserve certification); *Sanchez v. Wal Mart Stores, Inc.*,
5 2009 WL 1514435, at *3 (E.D. Cal. May 28, 2009) (finding a disabling conflict
6 between plaintiff’s interests and those of the putative class where plaintiff chose to
7 pursue only an economic injury theory, abandoning the personal-injury theory of
8 absent class members)). Nothing in Plaintiffs’ opposition alters this reality.

9 *First*, Plaintiffs’ primary response—that they are not “required” to present
10 evidence of pre-application illustrations—misses the point. Opp. at 11. The
11 named Plaintiffs could in theory foreswear any piece of evidence or claim, but that
12 does not salvage their adequacy, it destroys it. Plaintiffs cannot walk away from
13 their repeated arguments that pre-application illustrations are integral to their
14 claims. *See, e.g.*, Dkt. 43 at 29 (“LSW gave information about what returns the
15 policy would generate based on an assumption of constant returns ... this was
16 misleading because LSW knew that S&P 500 returns would in fact be highly
17 variable[.]”); Dkt. 94 at 21 (“LSW had a duty to disclose [the] relationship between
18 the Tax Code and key policy features because the illustrations [allegedly] were
19 likely to mislead consumers regarding the tax implications of the policy loan
20 feature[.]”). Attorneys and class representatives who abandon strong—indeed,
21 supposedly their strongest—arguments are inadequate. *See, e.g., Wu v. Pearson*
22 *Educ., Inc.*, 277 F.R.D. 255, 271 (S.D.N.Y. 2011) (noting that an adequacy
23 concern would exist “where the class representatives had left aside the far stronger
24 claims ... and sought to have the weaker claims certified[.]”); *Coleman v. Gen.*
25 *Motors Acceptance Corp.*, 220 F.R.D. 64, 82 (M.D. Tenn. 2004) (collecting cases
26 in which courts have held adequacy to be lacking “where the class representatives
27 had left aside the far stronger claims ... and sought to have the weaker claims
28

1 certified[.]”).⁷ This is because the named Plaintiffs’ inability to assert the
2 (supposedly) *best theory* for class members defeats certification. *See Noonan v.*
3 *Ind. Gaming Co.*, 217 F.R.D. 392, 398 (E.D. Ky. 2003) (holding that adequacy was
4 lacking where it was “possible ... based on the facts, [that] different legal theories
5 could best serve different members of the proposed class and offer different
6 chances of success” yet named plaintiff could not assert all of those theories).⁸

7 *Second*, Plaintiffs fare no better arguing that absent class members can
8 decide for themselves whether to stay in the class and live with a supposedly
9 weaker theory of recovery. As a threshold matter, if there is an intra-class conflict,
10 the named Plaintiff is inadequate—no notice can cure that. *See supra* (cases
11 finding inadequacy regardless of availability of notice). Regardless, the class
12 notice does not inform absent class members that the named Plaintiffs intend to
13 pursue a theory of liability that ignores pre-application illustrations. *Contra Opp.*
14 at 11. To the contrary, an absent class member who visits the “LSW Class Action
15 Website” established by Plaintiffs will read a Second Amended Complaint that
16 refers to illustrations as the “centerpiece” of LSW’s alleged deceptive scheme.
17 SAC ¶ 3. She would naturally assume that evidence of pre-sale illustrations would
18 feature prominently—not be ignored in order to salvage class treatment.

19 *Third*, Plaintiffs cite only readily distinguishable cases for the proposition
20 that “plaintiffs are not required to advance claims that are not certifiable.” *Opp.* at
21 11 (citing *Sullivan v. Chase Inv. Servs. of Bos., Inc.*, 79 F.R.D. 246, 265 (N.D. Cal.

23 ⁷ *See also In re Methyl Tertiary Butyl Ether (“MTBE”) Products Liab. Litig.*, 209
24 F.R.D. 323, 339-40 (S.D.N.Y. 2002) (collecting cases); *Pearl v. Allied Corp.*, 102
25 F.R.D. 921, 923 (E.D. Pa. 1984) (“the plaintiffs’ efforts to certify a class by
abandoning some of the claims of their fellow class members have rendered them
inadequate class representatives.”).

26 ⁸ For this reason, Plaintiffs’ invocation of *res judicata* (*Opp.* at 11) is backwards—
27 the *res judicata* effect of this litigation is exactly why named Plaintiffs must pursue
28 the theories that they have declared to be the strongest. *Cf. Rogers v. Desiderio*, 58
F.3d 299, 300 (7th Cir. 1995) (claim preclusion encourages plaintiffs to make all of
their arguments in a single proceeding, otherwise ... “the first court will not have
entertained all of the arguments, and the missing ones may have been winners.”).

1 1978); *In re Universal Serv. Fund Tel. Billing Practices Litig.*, 219 F.R.D. 661,
2 669 (D. Kan. 2004)). *Sullivan* found no adequacy problem in abandoning entire
3 claims because it followed the minority rule that absent class members with
4 separate causes of action “unsuitable for class treatment can bring those claims on
5 an individual basis, and [r]es judicata will not bar those claims because absent
6 class members had no opportunity to litigate those issues in this lawsuit.” *Sullivan*,
7 79 F.R.D. at 265.⁹ Here, however, “Plaintiffs are not abandoning any claims,” they
8 are abandoning a theory in support their claims. Opp. at 11. Thus, there is no
9 question that absent class members would be precluded from relitigating the
10 Volatility and Tax Claims, if Plaintiffs lose on their new, far weaker theory.

11 In *Universal Services*, the court recognized that many courts have found
12 adequacy problems where class representatives abandoned “stronger claims ... and
13 [sought] to have the weaker claims certified.” 219 F.R.D. at 669. The *Universal*
14 *Services* court distinguished its case as being one in which the plaintiffs “were not
15 pursuing relatively insignificant claims while jeopardizing the ability of class
16 members to pursue far more substantial, meaningful claims.” *Id.* Here, by contrast,
17 Plaintiffs are abandoning the “centerpiece” of their theory. SAC ¶ 3.

18 Finally, Plaintiffs cannot alter the result by positing—for the first time after
19 three years of litigation—that they could try to include *post-sale* illustrations in
20 their proof. Opp. at 10. Doing so abandons the “bait and switch” theory on which
21 this case advanced past the Rule 12(c) stage. *See* Dkt. 112 at 7. Plaintiffs long ago
22 chose to focus their case only on the pre-application time period. *See, e.g.*, Dkt. 43
23 at 6 (arguing that “the UCL prohibits representations that are likely to bait or entice
24 the buyer into purchase of a product” even where true disclosures are later made).
25 They have thus taken the position that the purchase decision occurs at the time of
26

27 ⁹ This Court has followed the majority rule and held that the litigation of Class
28 Claims will bar religation of the Subclass Claims. *See* Dkt. 353 at 34-35 (class and
subclass claims are “premised on the same factual predicate, and as such, would be
barred from relitigation”).

1 application, and everything thereafter is irrelevant. *See, e.g., id.*; Dkt. 226 at 20
2 (arguing that materials provided at the time of Policy delivery are “irrelevant”
3 because “later disclosures do not resolve faulty initial disclosures.”) (internal
4 quotations omitted); Fleming Dec., Ex. A at 11:19-20 (“We are not relying on the
5 batch illustrations [*i.e.*, the illustrations delivered with the policy]”).¹⁰ They cannot
6 reverse course without undermining the Rule 12(c) ruling that got them to this
7 point. Dkt. 112 at 7.

8 Regardless, post-application illustrations are no substitute for pre-application
9 illustrations. If a policyholder made a purchase decision without ever seeing an
10 illustration, then logic alone dictates that illustrations played no role in that
11 decision. At a minimum, Plaintiffs cannot seriously dispute that the probative
12 value of pre- and post-application illustrations is very different. Knowing *when*
13 someone received an illustration is highly relevant to determining what they were
14 told and when—and there is no common way to answer that question.

15 **B. Comcast Requires Decertification**

16 The Supreme Court’s decision in *Comcast v. Behrend* also defeats
17 certification because Plaintiffs have failed to show “that damages are capable of
18 measurement on a classwide basis” by offering a common damages model that is
19 “consistent with [their] liability case.” *See* Motion to Decertify at 9. Nothing in
20 the Opposition salvages Dr. Brockett’s damage model.

21 1. *Plaintiffs’ Opposition Confirms That Dr. Brockett’s Model Is*
22 *Not “Consistent with [Plaintiffs’] Liability Case” Because He*
23 *Awards Damages to the Undamaged*

24 *Comcast* requires Plaintiffs to proffer a damage model that is consistent with
25 their theory of liability. That requirement is unmet if the proffered model awards
26 damages to undamaged class members. *See In re Rail Freight Fuel Surcharge*

27 ¹⁰ Undoubtedly, this was a strategic decision to try to avoid LSW’s argument that
28 the policy document itself (often delivered after application) discloses everything
that Plaintiffs claim was omitted.

1 *Antitrust Litig.*, 2013 WL 4038561, at *5 (D.C. Cir. Aug. 9, 2013) (*Comcast*
2 standard would “shred the plaintiffs’ case for certification” if model “detects injury
3 where none could exist”). That is precisely what Plaintiffs’ model does.

4 Plaintiffs now admit that Dr. Brockett’s damage model awards damages to
5 policyholders—including 14 policyholders from just the 99 in his sample—where
6 PA (which Plaintiffs define as the value of the policy as it actually functions) is
7 *greater than* PR (which Plaintiffs define as the value of the policy as represented).
8 Opp. at 21-22; Brockett Opp. Dec. ¶ 5.¹¹ If PR is a lower value for a given
9 policyholder, as Plaintiffs concede is true for some policyholders (Brockett Opp.
10 Dec. ¶ 5), it means that the non-guaranteed values appearing in that policyholder’s
11 illustration were in fact *lower and more conservative* than the values that Dr.
12 Brockett’s Monte Carlo analysis suggests would have reflected volatility. Such
13 policyholders are not damaged.

14 This approach creates a Rule 23(b)(3) predominance problem because
15 (i) *Comcast* requires Plaintiffs to proffer a common damage model that calculates
16 damages *in accordance with the theory of liability*; (ii) Plaintiffs’ model does not
17 do so because it awards damage to the undamaged; and (iii) thus they are left with
18 no viable damage model, which is fatal under *Comcast*.¹²

19 Finally, Plaintiffs cannot avoid the certification problem by arguing for a
20 theory of damage whereby supposedly misleading pre-application illustrations
21 given to some policyholders yield the conclusion that everyone overpaid for the
22 product. Opp. at 24. That would inappropriately award damages to people who
23

24 ¹¹ This concession makes Plaintiffs’ objections to LSW’s Appendix (Dkt. 470-3)
25 irrelevant. The objections are, in any event, improper. *See* L.R. 16-6.3 (rule
26 provides for objections “in the Final Pretrial Conference Order,” but not before);
Dkt. 353 at 13 (evidence presented on “class certification need not be admissible at
trial.”); L.R. 16-2.6 (parties must “attempt to resolve any objections”).

27 ¹² Plaintiffs’ reliance on *Leyva* (Opp. at 14) is misplaced. There, plaintiff
28 introduced evidence into the record that defendant’s computerized systems would
enable the court to accurately calculate damages and related penalties for each
claim and defendant’s removal notice even performed the calculations. 716 F.3d
510, 514 (9th Cir. 2013). No such proof exists here, nor can it be proffered.

1 were not subjected to misrepresentation or wrongdoing. *See Knapp v. AT & T*
2 *Wireless Servs., Inc.*, 195 Cal. App. 4th 932, 945 (2011) (affirming denial of
3 certification; “we do not understand the UCL to authorize an award for injunctive
4 relief and/or restitution on behalf of a consumer who was never exposed in any
5 way to an allegedly wrongful business practice.”). The UCL does not allow
6 restitution to a class member who suffered no harm. *Campion v. Old Republic*
7 *Home Prot. Co., Inc.*, 272 F.R.D. 517, 533 (S.D. Cal. 2011) (denying certification
8 of UCL claim where “[i]ndividual inquiries and proof would ... be required to
9 determine whether the alleged ‘unfair’ conduct actually caused injury to each class
10 member and to determine appropriate restitution.”); *Tucker v. Pac. Bell Mobile*
11 *Servs.*, 208 Cal. App. 4th 201, 229 (2012) (affirming dismissal of class allegations;
12 “The intent of the section is to make whole, equitably, the [alleged] victim of an
13 unfair practice.”).¹³

14 2. *Dr. Brockett Is Not Appropriately Measuring Actual Value*

15 Predominance is also lacking under *Comcast* because Plaintiffs’ damage
16 model is not consistent with their “actual value” theory of liability. *Compare*
17 *Comcast*, 133 S. Ct. at 1433 (damage model must be “consistent with [Plaintiffs’]
18 liability case”). In its opening memorandum, LSW cited a raft of cases holding
19 that “actual value” must be measured by reference to competitor products.¹⁴ In
20 their Opposition, Plaintiffs do not deny that their model ignores competitor
21 products. The analysis ends there—Plaintiffs have not proffered a valid model of
22
23

24 ¹³ Plaintiffs’ case otherwise collapses into the proposition that the price was simply
25 too high. That is not a cognizable claim. *See, e.g., Kunert v. Mission Fin. Servs.*
26 *Corp.*, 110 Cal. App. 4th 242, 264 (2003) (UCL “was not intended to eliminate
retailers’ profits by requiring them to sell at cost”).

27 ¹⁴ The only authority that Plaintiffs cite in support of their approach—California
28 Civil Code § 3343 (Opp. at 7)—is no help. *See* § 3343(b)(1) (“nothing in this
section shall . . . permit the defrauded person to recover any amount measured by
the difference between the value of property as represented and the actual value
thereof.”)

1 actual value damages under California law.¹⁵

2 Plaintiffs also cannot alter the result by distorting this Court’s prior rulings.
3 This Court has never held that Plaintiffs are permitted to depart from a market-
4 based approach to measuring actual value. To the contrary, Magistrate Judge
5 Block held (and this Court affirmed) that actual value refers to *market value*. Dkt.
6 169 at 5; Dkt. 221 at 3.

7 Finally, Plaintiffs cannot avoid scrutiny of their model by claiming that
8 LSW has prevented them from obtaining information about other insurance
9 products. Opp. at 15-17 (arguments concerning course of discovery, and estoppel).
10 Although LSW objected to the breadth of Plaintiffs’ discovery requests, LSW
11 voluntarily “*agreed to produce any documents constituting comparisons between*
12 *LSW disclosures and those of other life insurance companies, as well as the*
13 *underlying documents compared.*” Dkt. 84 at 47 (emphasis added).¹⁶ Magistrate
14 Judge Block accepted that proposal. Dkt. 99 at 2. Thus, Plaintiffs received
15 whatever documents LSW had in its possession that compared disclosures for
16 Paragon and Provider to those of competitors’ products.¹⁷ LSW also pointed out
17 that Plaintiffs were free to serve third party subpoenas if they wanted more from
18 other insurers. Dkt. 84 at 47.

19 3. *Rescission Is Unavailable*

20 Finally, in a last ditch effort to avoid decertification, Plaintiffs assert that
21

22 ¹⁵ Plaintiffs’ model also inappropriately ignores how LSW and competitor products
23 actually perform. *See In re Google AdWords Litig.*, 2012 WL 28068, at *15 (N.D.
24 Cal. Jan. 5, 2012) (denying certification of UCL class where it was “difficult to
25 calculate the actual value of what advertisers received” because “significant
26 revenues and other benefits from ads placed on parked domains and error pages ...
27 would need to be individually accounted for in [calculating] restitution[.]”).

28 ¹⁶ LSW made a relevance objection, which was appropriate because not every
shred of paper concerning other insurance companies is needed for a competitive
analysis of products. Dkt. 84 at 45, 47.

¹⁷ When Plaintiffs renewed their request for documents concerning competitors’
products, Dkt. 120 at 25-36, LSW objected because the requests were duplicative
of the issue the parties resolved (*see supra*) and that such documents were equally
available to Plaintiffs by way of subpoena. *See* Dkt. 120 at 29 n.19.

1 “LSW ignores Plaintiffs’ claim for rescission that is independent of Dr. Brockett’s
2 model.” Opp. at 25. While Plaintiffs cite their prayer for recessionary relief, they
3 cite no legal authority for the proposition that such relief is actually available. It is
4 not. “[T]here is no authority supporting the remedy of rescission in a UCL action.”
5 *Nelson v. Pearson Ford Co.*, 186 Cal. App. 4th 983, 1018 (2010). Further,
6 Plaintiffs cannot obtain rescission on behalf of a class. *Schramm v. JPMorgan*
7 *Chase Bank*, 2011 WL 5034663, at *12 (C.D. Cal. Oct. 19, 2011) (“a class-wide
8 rescission remedy is not appropriate”).

9 **III. CONCLUSION**

10 The Court should decertify the Class.

11
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Dated: October 7, 2013

CERTIFICATE OF SERVICE

I am a resident of the Commonwealth of Massachusetts, over the age of eighteen years, and not a party to the within action. My business address is Wilmer Cutler Pickering Hale and Dorr LLP, 60 State Street, Boston, Massachusetts 02109. On October 7, 2013 I served the within document(s):

LIFE INSURANCE COMPANY OF THE SOUTHWEST’S REPLY IN SUPPORT OF MOTION TO DECERTIFY; DECLARATION OF JOEL FLEMING AND EXHIBITS THERETO

X I electronically filed the document(s) listed above via the CM/ECF system.

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