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A STUDY OF COALITION BEHAVIOR IN DECISION MAKING GROUPS<br>J. Keith Murnighan

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# FACULTY WORKING PAPERS <br> College of Commerce and Business Administration <br> University of Illinois at Urbana-Champaign <br> July 25, 1975 

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# A STUDY Of COAIITION BEHAVIOR IN DECISION MAKING GROUPS* 

by

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aper is based in part on the author's Ph.D. dissertation at Purdue sity. The author would like to thank the chairman of his dissertcomittee, CarI H. Castore, and the other members of the committee eir valuable assistance throughout the research.

## Abstract

The present study tested the predictions of four theories of coalItion behavior in five-person decision-making groups. Each group made a decision which affected the payoff to the group as a whole. The group's decision-making behavior determined the formation of coalitions, which were compared to the coalitions predicted to form by the different theories. The analyses did not support the predictions of either minimum resource theory (Gamson, 1961; Riker, 1962) or minimum range theory (Leiserson, 1966). Policy distance minimization theory (DeSwaan, 1970) was neither supported nor refected. Vinacke's (1959) anticompetitive theory produced the only prediction which recelved clear support. In addition to the tests of the different theories, the implications indicated for decision-making groups were discussed.

## A STUDY OF COALITION BEHAVIOR IN DECISION MAKING GROUPS

Research and theory which has been concerned with coalinion behavior has unfformly failed to consider one of the salient aspecta of "real world" groups Which are faced with coalition situations. The general assumption that groups exist in order to fulfill the needs of its members (e.g., Thibaut and Kelley, 1959) has contributed to the notion that groups establish goals for themselves (e.g., Zander, 1971). It is only one short step from the establishment or pursult of goals to the making of decisions which are necessary to attain or at least approach those goals. Certainly in formal groups (Schein, 1970), decision making activities are central to the group's functioning.

If one can accept the assumption that one of a group's primary behaviors is the making of decisions, the most immediate question becomes "How does the group make its decisions?" The formation of coalitions is one possibility. Von Neumann and Morgenstern (1947) argued that in

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many conflict situations fnvolving more than two actors a decision can be reached only through the fomation of some coalition. Zinnes (1970) has pointed out that "since unanmous agreement frequently does not exist among members of a group, group decision making is uaually made In favor of some members of the group and in opposition to others." Thus, the study of coalition behavior and the study of eroup decision making are interrelated, and, to date, have not been considered together In either of the two major areas of inquiry into coalition behavior. While both the theoretical crientation taken by game theory and the empirical research in sociology and social psychology have made sigaificant contributions to the study of coalition behavior, the inclusion of a decision-making context might substantially enhance the generalizability of subsequent findings.

The present paper presents data origlnally collected in a study of decision-making groups. Although the study was not designed to investigate coalition formation, ft provides a large amount of data on decisionmaking groups which is amenable to an investisation of the predictions of several theories of coalition formation. Croups in the stuay were composed of five members each having equal power. The groups were not given specific instructions concerming the process which chey were to use in making their declsion. In addition, although the participants were college students meeting in a laboratory setting, each group made a decision which had an fupact on the payoff which each group member recelved as payment. In fact, the group members gave avery indication that they were not just participating in an experiment, but were genm uinely concerned about the outcome.

The predictions of several theordes from sociology, sociel psychom logy, and polftical science could be tested by the present data sample.

Because n-person gane theory makes ro predictions concerning the form ation of specific coaittions, and because the present study did not utilize a divisible payoff (which is necessary for game theory's prem dictions), game theoretic solution concepts were not considered.

The first theory which the present study addresses is the most widely known theory of coalition formation, Gamson's (1961) minimum resource theory. Gamson"s theory (1961) states that individuals in coalition situations will form that coalition which maximizes theif own personal payoff, and, due to an assumption of the general acceptance of the parity norm, minimum wining coalitions with the minimum amount of resources necessary to win are predicted to form. Past research (cf., Chertkoff, 1970) has generally supported this prediction. In relationship to the present study, the predictions of the mininum resource theory, and from Riker's theory of political coalitions (1962), are identical: In five-person groups here the players each have equal re~ sources, coalitions composed of three people should form. Caplow's original theory (1956) and Chertkofis's (1967) xevicion of Caplow's theory (if one takes the liberty to extend hem to greater than three-person games) also make the same prediction.

Another well-know theory, vinacke 8 (1959) amficompetitive theory of coalition formatiou, presents the hypothesis that pales will act exploitatively and that females will act accomodatively in coalition situations. Those studies which have included females (cf. Chertkoff, 1970) have generally supported these predictions. In this particular study, mixed-sex groups should find a greater percentage of males in the majority coalirion and a greater percentage of femsles in the minority coalition.


Theories from political science (Riker's has been mentioned previously) also present testable hypotheses. Leiserson (1966) presented a theory, since named the minimum range theory, which used Riker"s size hypothesis as a base and added one assumption. In addition to predicting that coalitions with minimue amounts of resources would tend to form, Leiserson predicted that, if parties or actors were arranged along a unidimensional scale of ideologies (e.g., from extremely conservative to extremely liberal), that coalition which covers the minimum range on the scale should form. In other words, a coalition will form which is fust large enough to win a majority and which is composed of parties who hold similar ideologies (i.e., who are adjacent to one another on the ideological scale). Only two studies (Lawler and Youngs, 1975; Leiserson, 1970) have addressed this hypothesis; the findings from both studies were supportive. In the present study, the minisum range theory predicts that those three individuals whose preferences are most similar to one arother will form a coalition and will be the potent force in deternining the group decision.

The final theory under consideration is Deswaan's (1970) policy distance minimization theory. This was derived to account for the relatively large number of greater-than-atnimun winatig coalitions found in political coalftion situations. The theory states that when larger than minimal wiming coalitions forn, one actor or party has been successful in adding coalition members who have affectad a coalition policy which is more similsr to his own most preferred policy. In other words, an influential actor whll attempt to add members to the coalition so that their added influence will increase the probability that his own preferred policy or set of policies is adopted. For this
Rencene
particular study, the policy distance minimization theory would predict that the most influential person in the group will attempt to include additional group members in the wiming coalition so that, due to the addition of other viewpoints within the coalition, the group's ultimate decision will be more similar to his own. No experimental data has been published concerning this prediction.

To sumarize, the present study tested four predictions, derived from different theories concerning coalition formation. They are:
(1) Minimum resource coalitions will form (Caplow, 1956; Chertkoff, 1967; Gamson, 1961; and Riker, 1962).
(2) Minimur resource, minimum rarge coaitions will form (Leiserson, 1966).
(3) Males will act exploftatively and remales will act accomoda tively (Vinacke, 1959).
(4) In cases where minimum resource, minimur range coalitions do not form, a larger coalition will be the result of the addition of a member to the coalition winch increases the similarity between the personal preference of the rost influential group member and the fiani group deciaion (DeSwaan, 1970).

## METHOD

Subjects. The subjects were 245 undergraduate students enrolled In an introductory paychology class. All subjects completed a portion of their class requirements by participating. While all of the subjects also received an LP record album as payment in the experiment, none were told that they would receive payment until after they had arrived at the experiment.


Procedures. To begin the experiment, subjecta completed a form in which they individually ranked a set of five LP record albums. They were then placed in five-person, face-cowface groups whose rask was to rank the five albums as a group using "majority rule". The only instruction concerning their decision process was the statewent: "Make your decision using majority rule." Throughout their discussion, subjects were observed from behind oneway mirrors, but were not interrupted untll their decision had been completed. Fitor to their dectsion, subjects were rold that the group's decision would have an rupact on the record album eacin of them might receive after the experiment. They were told that a lottery would be constructed from theix decision and that the selection of one chip in the lottery would determine the albux which they all received. The lottery was constructed so that the alternative the group ranked first received $40 \%$ of the total number of chips, the recond ramked second received $30 \%$, third rank received $20 \%$, Gourth rank received $10 \%$, and fifth rank received no chips.

Following the group decision all subjects completed a questionnaire whichelicited their responses on 100 -poinf scales conceraing: (1) their satisfaction with the group decision; (2) Bow comitied they would be to the group decision if they were asked to derend it; (3) how difficult the group decision was; and (4) to what extent the group dectsion fairly represented the opinions of the yroun members. Subjects also rated the amount of influence each member had in the group decision, by ascribing portions of $100 \%$ to each of the five group members. This last question was later segmented into two parts so that a measure could be taken of how each individual perceived his own influence in the group and the average influence rating the individual received from the other group members.


Another dependent variable was also included la the questionnaire. Subjects were individually asked to put a monetary value on the lottery which had been constructed from their group dectsion. Subjects were told that, if the total of the monetary values the group members had placed on the lottery exceeded $\$ 4.50$, each group member worid be able to purchase the album chosen in the lottery for the amount he had stipulated. If the group total did not reach $\$ 4.50$, no group member would have the opportunity to purchase the album chosen in the lotery. Subjects' responses to this question, then, could effectively range from $\$ 0.00$ to $\$ 4.50$, and were operationalized as a measure of behavioral comaitment to the group decision.

After the subjects had completed the questionnaire, a chap was selected from the lottery and the group was informed whether or not they could purchase the album chocen. The subjects were then debriefed and dismissed.

Design. Two independent variables were used in the present study. The first variable considered was the relationship between different coalitions' most preferred choices (as determined by majority rule predictions using the exbaustive pairmise comparisons method) ${ }^{1}$ and the groups final decision. This variable concentrates on the "most predictive coalition," the coalition wich, in all probability, did form. Observation of the group indicated that iraplicit coalitions did form. ${ }^{2}$ The relationship, then, between a coalition"s preferences and the decision reached by the entire group would indicate which coalition actually did form. In particular, the most predictive three- and four-person coalition (MPC3 and MPC4, respectively) were determined by correlating the majority rule prediction (see footnote l) of each possible three- and four-person coalltion with the group's actual decision to determine which
coalitions ${ }^{\text {p }}$ preferences were, in fact, most predictive of the group decision.

In adittion, ldentification of the most likely threem and fourperson coalitions (MLC3 and MLC4, xespectively) were determined by calculating Kandain's coefficient of conoordance for aach possible major1ty subgroup. Thus, four coalation types, MLC3, MPC3, MC4, and MPCh, were generated.

The second variable which was considered was the diversity of the preferences of the nembers of the group. Diversity was meacured by Kendall's coaffictent of concordarce, W. Using the subjecte' individual preference rankings, grouss were constructed at four leveis of diversity: (1) very high diversity, where $00 \leq \underline{\underline{W}} \leq .19$; (2) high diversity, where. $20 \leq W \leq .39$; (3) moderate diveralty, where. $40 \leq W \leq .59$; ance (4) Iow diversity, where, $60 \leq$ 曾 $<1.00$. By design, diverstity rarely exceeded a coefficient of concordance greater than .80.

Data Analysis. The analyels placed first priority on the predictability which separace coalitions showed for the actual group dacision. However, fno case did an explictt coalftion fom. In order to diacuss the formation of caalitions in the present study, the fixst portion of the amalyols was undertaken to verify the conclusion that (1) the study of coalitions is useful in decermining the dymatcs of group decision making; and (2) finplacit rather than explicit coalitions did form. The utility of the concegt of coalitions (and, to some extent, whether coalitions did form was rested by determining whether or not segmentation of the group into different coalitions increased (1) the similarity between the majority mile predictions for the specific coalitions and tire actual group decision over (2) the similarity

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between the majority rule prediction of the entlre group's preferences and the same group decision. The procedures used to determine the majority rule predictions in each case are described in footnote 1.

The formation of implicit coalitions was also cested by considering the influence ratings of the group members. In particular, for both one's own ratings of one's influence withtn the group, and for the average of the ratings of one's influence by the other group members, the members of the majority coalition should have been rated as more influential then mon-members.

The final portions of the data analysis consider the initial hypotheses presented earlier and the effects due to preference diversity within the group.

## RESULTS

A fixed-effects analysis of variance which uaed both the coalition type (MLC3, MPC3, MLC4, MPC4, and the entire group) and the preference diversity within the group ( 4 levels) was conảucted to test the utillty of the concept of coailtions in predicting the actual decision. The results showed that both independent arigbles significantiy affected the predictability of the group's deciston ( coalltion type $=6.36$, $\mathrm{df}=4,225, \mathrm{p}<.0001$ and F diversity $=59.21, \mathrm{df}=3,225, \mathrm{p}<.00001$ ) and that the interaction between the two was also significant ( $F=2.48$, $\mathrm{df}=12,225, \mathrm{p}<.005$ ). Post hoc tests using the Newnan-Kuel.s procedure Insert Table I about here.
(see Table 1) showed that: (1) the preferences of the members of the most predictive coalitions (MPC3 and MPC4) were better predictors of the actual group decision than were the prefezences of ather the most likely
coalitions or the group as a whole; (2) preutctions of the actual group decision were the poorest in the highest duversity groups; and (3) the significant interaction could be cttributed almost compleately to the highest diversity conditions. These esults support those previously reported by Castore and Murnighan (1973) wich inducated that the impact of a group decision process is greatest at the highest levels of diversity. This data also supports the hypothesig that coalitions may be able to account for group decisions which axe discrepant from those predicted from the preferences of the entire group. For groups with substantial amounts of disagreement anong themselves, the formation of inplicit coalitions seems to explain the decisions which were reached. The fact that the most likely coalitions did not diffar in predictability from the decisions predicted by the groups" preferences tends to disconfirm Leiserson's (1966) minimum range theory.

The analysis of the influence ratings is shown in Table 2. For both the ratings by the subject himself, and for the average influence
rating by the other group members, thuse mombers of the most predictive majority coalitions were zated as significantly more influential in three out of four cases (the fourth is marginally sugnificant) than members of the corresponding minorities. The data for the most likely coalitions, however, is uniformly non-significant. Again, these results do not support the minimum range theory. However, they indicate that not only were the MPC's more predictive of the final group decision, but also that the members of the MPC's were percelved to be more infiuential than non-members. It seems, then, that fmplicit coalitions did form,
and that they had a definite impact on the group dectaton.
Turning now to a comparison between the four- and three-person coalitions, the data show that: (1) it 16 groups, the most predictive three-person coalition was the best predictor of the actual group decision; (2) in 18 groups, the three- and four-person coalitions were equally good predictors; and (3) in 15 groups, the fourwerson coalition was superior. These data contradict the predictions of the rinimum size theorles (Gamson, 1961: Leiserson, 1966: Rizer, 1962), which predict a greater incidence of threemperson coalitions.

DeSwan's (1970) prediction, that the most influential actor may attempt to add menbers to a coalition of mininum siae so as to increase the simflarity between his own position and the position taken by the coalition, may have been relevant to those cases where the four-person coalition predicted the group decision better than the threemperson coalition. In order to test this hypothesis, those fndividuals who were rated as the most influential member of the group were isolated. These individuals' preferences were correlated with the decision which was predicted to occur by the most predictive four-person coalition to determine if these correlations were higher than similat correlations which could be obtained between these individuals' preferences and the decisions which would be predicted by potential thres-person coalitions. In addition, thome members of the most predictive fouz-person coalitions who were not members of the most predictive three-person coalition but who entered the most predictive four-person coalfton and were rated an the most influential group nember wete taken as support of Deswaan's hypothesis. Results showed that in mine out of fifecen cases where the MPC4 was more predictive than the MPC3, the most tnfluential member
either enterec the coalition or was able to effect afinal dectakon more similar to his own preferences. Atthough these data do not result in a significant chi squate test $\left(x^{2}, 75\right)$, chey are in the predicted direction and they do not contradict the predictions of the theory. In light of the previous evidence which did not support the previously tested theorfes, these data do offer sonie minimal support for Deswann's theory.

The frequency of males and females in the rajotity and minority coalitions was also analyzed to deternine the ability of Vinacke's anticompetitive theory to account for the results. As mentioned previously, In eighteen groups the MPC3's and MPC4's predicted the group decision equally well. However, for those groups which did produce such coalitions, the data from both sets of coalitions (MPC3's and MPC4's) can be pooled to test the theory's prediction that males are more often members of the majority coalition than are females. An argument (Gamson, 1961) can be made, however, that wen a three- or a four-person coalition may have formed, it is more reasonable to assume that the three-person coalition formed, for what is the purpose of adding the fourth person? The results, therefore, were analyzed both ways. Contimgency tables which classified males and females who were either in the coaltion or outside of it were constructed (see Tables 3 and 4) and the appropriate chif square analyaes were performed. For the data in Table 3, $x^{2}=4.36$, $\mathrm{df}=1, \mathrm{p}<.05$. For the data in Table4, $X^{2}=4.95, \mathrm{~d}+=1, \mathrm{p}<.05$. In both casee, the predictions of the amticompetitive theory were supported. In addition, more refined amalyses were conducted for those

[^0]coalitions whose predictions were not just equal to the predictions of



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the entire group but were decidedly superfor in predicting the group dectsion. For these coalitions, the two chi-squares which are analogous to thoee computed above were 5.07 and 4.19 , respectively. Both are again significant at the .05 leved. Both again support the hypotheses of the anticnmpetitdre theory.

Finally the ratings of subjects in the majorlty and the minority of the different coalition structures were anaiyzed using an unweighted means analysis of varlance. The data are shown in Table 5. Ratings of the difficulty the group had in reaching its decision, and the representativeness of the group decision, and the measure of behavioral comitment are not shown because they were uniformy non-significant. Members of

Insert Table 5 about here.
the majority coalition structures were found to be unfformly more satisfled with their group decialon, and, in the case of the four-person coalitions, stated that they would also be more committed to support the group's decision. The data for the four-person coalition structures is somewhat questionable, however, because the manority "coalttion" consisted of a single person. This may have inflated the dfferences.

However, the satistaction ratings certadnly show a clear-cut dichotomy between the affective responses of the majortty and minority coalition members.

## DISCUSSION

The results show fairiy Btrong support for Vinacke's anticompetitive theory, and reveal negative evidence for the minimum resource and minimum range theorles. Ganson's minimu rescurce theory (1961), although it has not been suppored in every study of coalltion formation


$\operatorname{anc} \sin$
to date (e.g., Kelley and Arrowood, 1960), has found general support. In most cases, coalitions have formed which do not admit members who are not needed for the majority coalition to obtain its payoff. In light of such past results the present findings, many of which used all-male groups, are quite unexpected. However, the inclusion of females in the groups, along with a marked change in the task, may have contributed to the lack of support received by the theory. In particular, a hypothesis which predicts three-person coalitions for all-male groups could be derlved from both the minimuro resource and anticompetitive theories. It may actually be true that the underlying motivation of males is to maximize their own payoff by minimizing the resources of the minority coalition and minimum resource theory proposes this explanation. However, the question of parsimony can also be raised: If the anticompetitive theory can account for both sets of results, why does one need to consider the underlying motivations of males in coalition situations? In this case, If the under1ying mechanism posiced by minimu resource theary is accurate, it certainly should reflect "reality" to a greater degree than the more parsimonious predictions of anticompetitive theory. In any event, future research on the coalition behavior of all-male, decision-making groups is necessary to answer the question.

The same research would also address the evidence which has been reported to support Leiserson's minimum range theory. The strong effects due to sex differences in the present study may have "overpowered" the effects of attitude similarity predicted by the theory. A study which investigated all-male groups would test this conjecture.

The results which indicate that males enter coalitions even though their preferences were not as compatible to a possible coalition (i.e.,

a most likely coalition) as were the prefexences of othex nembers of the group, in many cases those being female members of the group, give rise to questions concerning the autonomy of females in decision-making groups. It would certainly be a groso overgeneralization to state that women in decision-making groups will tend to have theit preferences usurped by the men in the group. The situation which femaies faced in the present study may be markedly different fron the situation they might face in a "real world" decision-makitg group. In particular, the groups In the present study had no history, but were random, nafve groups (Shaw, 1971). However, the suspicion that females in the present age of liberation remain, in general, as compliant as their predecessors in unavoidable. In the present study, the finding that females were anticompetitive was significant, both seatisticelly and practically.

## SUMMARY AND CONCLUSTONS

The presant study investigated the predictions of fout theories of coalition formation fin a setting which has not been previously investigated. The formation of coalttions was inferred from the decialonmaking behavior of five-person groups The findings contradicted the predictions of Letseraon's minhum renge theory and Garason's and other mindm resource theories. The findings neither supported nor contradicted DeSwadn's policy "istance minimization theory. In adition, the analysis showed strong support for one of the four theories consideredVinacke's anticompetitive theory. The study also supported the notion that coaiftion formation has utility in explaining the deciaion-making behavior of groups and suggests that, within groups which make decisions, the formation of coalitions may be especially important in detemining the group's final decision.


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## GOOTNOTES

1. For both three- and four-person coalitions, and for the group as a whole, majority rule predictions (expressed as a ranking) based on the set of individuals' preferences can be determined by considarfig each pair of possible alternatives (ezcept in instances of eyclieal majorities). In essence, each alcernatỉe is paized whth every other altaznative to determine which aiternative would win ar independent election againgt each of the others. That slternative which wins each of the possible paixings would be the alternative ranked fixst in the majcxity rule prediction for the group. Similarly, that alternative which only loses one palyed "election" will be the altexnative the majority rule prediction ranks geconci. For inscance, ititndutauals A, B, and $C$ ranked the aiternativas, $a, b, c, 4$, and $e$, , the folloving manner:

|  |  | $a$ | $b$ | $c$ | $d$ | $e$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A | 1, | 2 | 3 | 4 | 5 |
| 2 | 1 | 4 | 5 | 3 |  |  |
| c | 2 | 3 | 1 | 4 | 5 |  |

alternative $a$, wen paired against attematives $b$ and $c$ woula win the "election" two to one, and when patred with d and e, would win three to zero. Similarly, alternative $b$ would be ranked second, $c$ third, d fourth, and efisth. Thus the majoriey rule prediction for $A, B$, and C would be 12345 . If the actuel group decision was $3 \quad 1 \quad 2 \quad 5 \quad 4$, the similarity between the majority rule prediction and the group decision woild be calculated using Spearman's Rho. The result, where $\rho=.60$, would be compared to other possible subgroups to determine whether $A, B$, and $C$ formed the most predictive three-persun coalition.

2. Observation of the decinion-making groups revealed that lines of commancation were established between certain meabers of the group. Other members were often excluded. Alehough si recording of the communication sequences would have been very enlaghtering, thor data was not recorded. Nevertheless, the formation of tmplicit coslitions bew tween some of the coalthor members wsa quite obvious, and was independently noted by several observera.

Table 1. The means of the majority coalttion structures by preference diversity interaction for the predictablifty of the group decis却ou.

| Preference Diyexisty (measured by W) | NLC3 | MPC3 | MLC4 | MPC4 | Groue | $\bar{X}_{\underline{1}}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| .00-. 19 | .28 a | .78 crie | . 49 b | .6700 | .55 b | . 55 |
| . $20-39$ | .80 cde | .92 de | .83 cde | . 90 cde | . 86 cie | . 86 |
| . 40 - . 59 | .90 cue | .95 | . 89 cale | .85 | . 93 e | . 92 |
| .60-1.00 | . 95 e | .97 e | $.93 e$ | . 94 | .978 | . 95 |
| \% ${ }_{\text {\% }}$ | . 72 | . 91 | . 78 | . 86 | . 81 | .82 |

Note: Cells with comon subscripes are not significantly different from one another at the .05 level of significance level using the NewmanKuels procedure.

Table 2. Mears, F-ratics, and significance values for the influence ratings by each group memex for hidaelf (Own) and by the other members of his group (Other) for each of the coalition structures.

|  |  | Mizjority | Mancrity | F-rati | p< |
| :---: | :---: | :---: | :---: | :---: | :---: |
| MLC3 | Own | 20.63 | 21.01 | <1 | 5.5 |
|  | Other | 20.19 | 19.46 | 1.12 | ns |
| MPC3 | Own | 21.97 | 10.01 | 6.58 | . 011 |
|  | Other | 20.48 | 19.03 | 4.42 | . 04 |
| MLC4 | Own | 21.04 | 19.78 | $<1$ | n2S |
|  | Other | 19.99 | 29.56 | <1 | nis |
| NPC4 | Dwn | 21.49 | 17.94 | 6.34 | . 02 |
|  | Other | 20.18 | 18.76 | 2.87 | . 10 |



Table 3. The frequenctes of majes and females wo wexe ether members of the majority coalftion ("In") or were excluded from the majortty coalition ("Out") for both of the most predictive coalition structures ( $x^{2}=4.35$ ).


Table 4. The frequencles of males and females who were either members of the majority coatttion or were excluded from the majority coalition for the most predictive coalithon which was the superior predictor of the group decision and for the nost predictive threewperson coalition for cases where the MLC3 and MPC\& we: equally good predictors ( $X^{2}=4.95$ ).

(1)
$\sqrt{8}$


Table 5. The means and Fwratios for ratings of satisfaction and commitment by members of the majortty and minority coalittons, for each of the possible coalition structures.

MLC3

|  | Majority | Minoxity | F-ratio | $p$ |
| :--- | :---: | :---: | :---: | :---: |
| Satisfaction | 77.5 | 66.7 | 14.48 | $<.0002$ |
| Commitment | 67.7 | 65.7 | $<1$ | $n^{\mathrm{s}}$ |


|  | MPC3 |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
|  |  |  |  |  |
| Satisfaction | 79.0 | 64.4 | 27.99 | $<.00001$ |
| Commitment | 68.9 | 63.9 | 2.71 | $<.11$ |


|  | MLC4 |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
| Satisfaction | 76.4 | 60.1 | 22.46 | $<.00001$ |
| Comitment | 69.0 | 58.6 | 8.07 | $<.005$ |

MPC4

| Satisfaction | 75.8 | 62.6 | 14.23 | $<.0002$ |
| :--- | :--- | :--- | :--- | :--- |
| Commitment | 68.9 | 59.1 | 6.90 | $<.01$ |

2



[^0]:    Insert Tables 3 and 4 about here.

