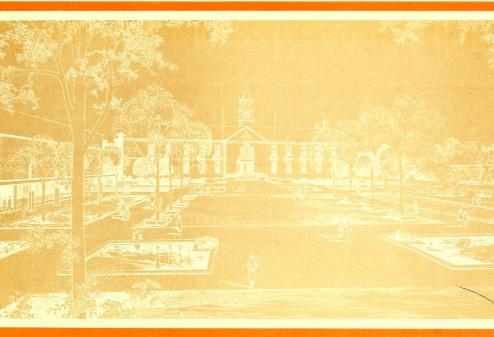


TARBORO, NORTH CAROLINA



CENTRAL BUSINESS DISTRICT STUDY

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TARBORO, NORTH CAROLINA

CENTRAL BUSINESS DISTRICT STUDY

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http://www.archive.org/details/tarboronorthcaro00nort

INTRODUCTION





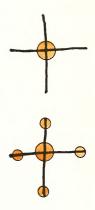
INTRODUCTION

This report presents o Preliminory Plan far the future develapment af Torbaro's central business district. In Tarbaro as in neorly every city and town acrass the natian, the prablems af revitalizing the central business district or CBD's as city planners refer to them, ore a motter of grawing cancern.

Today, because of good highways and shart distonces, central business districts ore lasing business to madern autiying shapping centers. In these shapping centers there ore plenty of porking spaces, new buildings with ottractive store fronts and well lighted interiors. Signs are cantrolled and relate ta each ather and to the building size. Often there are landscaped areas with trees, flawers, fountains and sculpture.

On the other hand, most centrol business districts ore o product of the post, with cangested streets, old buildings, inadequate aff-street porking, o run-dawn oppearance and no londscoping.

This study will analyze the choracteristics of Tarbara's central business district in arder to determine their odequocy ond to propose a preliminary plon for future develapment.

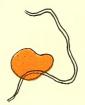


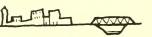


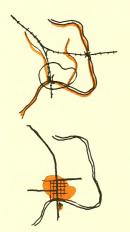
THE CENTRAL BUSINESS DISTRICT OF TARBORO TODAY

- SITE CHARACTERISTICS
- TRADE AREA
- RETAIL SALES
- MAJOR FUNCTIONS
- TRAFFIC CHARACTERISTICS
- PARKING CHARACTERISTICS
 - **APPEARANCE**









SITE CHARACTERISTICS

In 1760 there was na system af raads thraugh Narth Coralina and no modern means af lacamatian, so that when frontiersmen maved up the Tar River in arder ta find farmlonds ond establish hames, they built their tawn an the bonks af the river.

Taday, Tarbara's central business district is still located clase ta the ariginal site of the town an the banks af the Tar River.

The site is a flot oreo same 40 feet abave the surface of the river sa that except for the bridge at the end of Main Street there is no visual ar functional relotionship to it. The anly ploce where the river is visible is from the bridge.

The Tor River often flaads during heavy rains, but the central business district is high above this level. However, woter daes callect in the flood plain and in the twa drainage creeks, Hendricks Creek to the west and East Torbaro Canol, which limit development in thase districts.

On the western side af the centrol business district running porallel ta Albemarle Street is the Atlantic Coostline Railraad.

Only a few af the streets in the central business district pravide through occess ta ather parts af the town because af the river ta the sauth and the roilroad and creeks ta the west.

As in mast old cities, streets have been loid aff in a gridiron pattern. Mast af the traffic maves olong Main Street (U.S. Highway 64) which carries traffic ocross the river and east ta the coast.

Torbara's majar area of development has been to the north of the Tar River, north ond west alang U.S. 64, so that the central business district is not in the center of the town. The small town of Princeville has developed on the south side of the river.

TRADE AREA

A survey of Torboro merchants indicated that 57 percent of their dollar receipts come from the 8,411 residents within the town limits. The remaining 43 percent comes from persons living within Torboro's trading area.

Assuming that people will usually trade in the largest place that is easily accessible to them, autlines a trading area for Tarbara which covers approximately holf of Edgecombe County and small ports of Holifox, Mortin and Pitt counties. This trading area includes such small communities as Conetae, Speed, Pinetops, Polmyra, Hobgaad, Homilton, Oak City and Hossell. This area is primorily agricultural and has an estimated population of 15,000 residents.

Torboro merchants in a recent survey estimated that 33 percent of their dollar receipts come from persons residing within Edgecombe County and 10 percent from the other counties.

Persons living in Torboro ond within its troding oreo ore ottrocted to shop in other neighboring cities where there may be a wider selection of shopping goods and specialty items not readily available in Torboro.

These lorger cities ore Rocky Mount, which has a population of 32,147 and is located 16 miles west, Wilson with a population of 28,753 located 26 miles southwest and Greenville with 22,860 persons located 25 miles southeast.

Torboro customers indicated that they made approximately 75 percent of their purchases in Torboro, but went to the larger cities primorily for clothes, automobiles, furniture and appliances. Racky Maunt was the city mentioned most often where individuals shapped.

A survey of customers indicated approximately 80 percent banked, went to dactors and lawyers and repair shops in Tarbara. Tarbara was lawest in its ability to attract persons to the town for entertainment.



The volume of retoil soles in Torboro rose from 10.5 million in 1948 to 12.9 million in 1958. Although this 1s o 23 percent increose, when odjusted for inflotion it only represents on increose of 2 percent.

During the some time Torboro's shore of the retoil soles within Edgecombe County decreosed from 40 percent in 1948 to 33 percent in 1958. This con be ottributed to the neorby location of Rocky Mount, better roads, more cors and the continuing competition for the consumer's dollar.

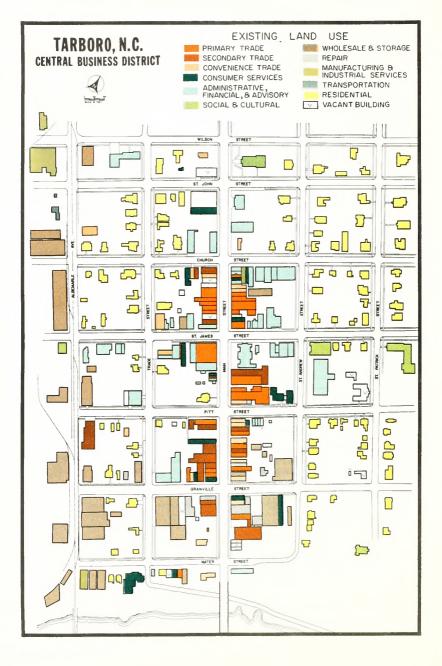
There were 110 retail trade establishments in Torboro according to the 1958 census of business or approximately 21 percent of all those within the County. These establishments accounted for approximately 33 percent of the retail soles which took place within the County.

Establishments selling outomobiles, drugs, other retail products and gosaline, accounted for sales above 33 percent.



TARBORO RETAIL S.	ALES (1958)
Food Stores	\$3,245,000
Automobile	\$2,331,000
Other Retail	\$3, 10 1,000
Generol Mdse.	\$1,986,000
Gasoline	\$ 805,000
Drugs	\$ 461,000
Apporel (estimoted)	\$ 400,000
Furniture	\$ 314,000
Eating	\$ 271,000
Totol	\$12,914,000

SALES AS A PERCENT OF TARBORO TOTAL		
Food Stores	25.1%	
Automobile	18.1%	
Other Retail	24.0%	
General Mdse.	15.4%	
Gosaline	6.2%	
Drugs	3.6%	
Apparel	3.1%	
Furniture	2.4%	
Eating	2.1%	
Totol	100.0%	
TARBORO SALES AS PERCENT OF COUNTY SALES BY CATEGORY		
Food Stores	27.6%	
Automobile	49.8%	
Other Retail	45.8%	
General Mdse.	31.5%	
Gosoline	35.2%	
Drugs	48.7%	
Apparel	17.1%	
Furniture	14.5%	
Eating	19.2%	



MAJOR FUNCTION

The central business district af Tarbara pravides 4 generalized majar functions ar activities to the surraunding papulatian - retail shapping, whalesale trade and starage, affice and residential. These activities are cantained by the apen spaces of the Tawn Cammans to the north and the river to the south.

The retail shapping area is where custamers may da camparisan shapping far clathes, general merchandise and specialty gaads. This area is lacated along Main Street fram Church ta Granville Street.

The whalesale trade and starage area which includes agricultural supplies, and utilities is lacated an either side af Albemarle Avenue.

Administrative, financial and advisary services are lacated in a diaganal pattern acrass the narth side of the central business district. This includes the central affices of the Caralina Telephane and Telegraph Campany in which 350 people are emplayed.

Residences have lacated in the area ta the east along St. Andrew Street, but are gradually maving aut af tawn.

The map an the appasite page shaws haw each building in the CBD is being used. These uses are defined and tatal areas tabulated an the fallawing page.





PRIMARY RETAIL - Primory retail shopping oreos ore generally locoted in the Centrol Business District or in lorge regional shopping centers. These trade establishments sell low bulk comparison and speciality items. Primory retail establishments can be broken down into two categories: 1) stores which generate their own trade such as deportment stores and variety stores and 2) opporel shops, shae stores, jewelry stores, and similar establishments which are economically dependent upon the pedestrion traffic generators -- deportment stores and variety stores -- for supplying potential customers.

SECONDARY RETAIL - Secondory retoil establishments usually sell "high bulk" items such as furniture, appliances, home furnishings, automobiles, form equipment, hordware, lumber, building materials and similar goods. Merchandise in secondary trade establishments is relatively expensive and seldam purchased by the individual custamer. Due to the expensive cost of secondary trade goods, the custamer is generally willing to travel longer distances to compare merchandise between widely seporated competing establishments. As a result, secondary retail establishments do not have to locate in close proximity to each other; instead, they often locate at independent locations along major streets or highways. In many instances, these establishments locate in oreas which adjoin the Central Business District.

CONVENIENCE RETAIL - Convenience retoil establishments merchandise goods commonly referred to as "convenience goods." They sell merchandise such as food, drugs, and gosaline which are purchased frequently. Establishments selling these goods generally serve a smaller market area than do either primary trade or secondary trade establishments. They are frequently located in outlying neighborhood shapping areas in order to be as near as possible to their custamers. Food stores and gosaline statians generally do not prosper in the intensively developed core of the CBD since they require locations with convenient access.

ADMINISTRATIVE, FINANCIAL, AND ADVISORY SERVICES – Administrotive, financial, and advisory services include offices or establishments performing either the management or administrative duties of government, business, and welfore agencies or providing monetory and professional services far the community. These include doctors' offices, lowyers' offices, occuntants' offices, banks, the city holl, the post affice, and similar uses.

CONSUMER SERVICES – Cansumer services include establishments providing services to the person. Establishments such as restaurants, barber shaps, theoters, pool halls, hotels, newspaper offices, telephane offices, and similar uses are included. CULTURAL AND SOCIAL SERVICES – Cultural and sacial services in the Central Business District include churches, libraries, and similar uses.

INDUSTRIAL SERVICES AND MANUFACTURING — Industrial service and manufacturing activities include all establishments engaged in manufacturing processes and all related industrial services.

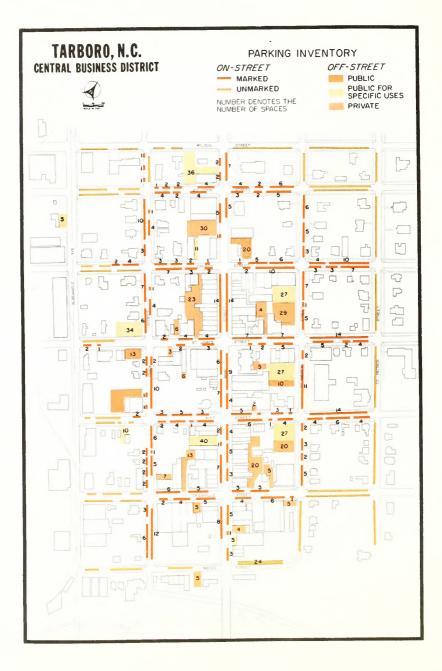
WHOLESALE TRADE, REPAIR SERVICES, STORAGE – This category includes all wholesale activities, mechanical repair services and enclased starage.

TRANSPORTATION - Transpartatian establishments pravide for the conveyance of passengers and freight fram place to place.

VACANT FLOOR SPACE - The vacant floar space category includes all buildings ar partians of buildings which were not being devated to any use. Flaar space being used anly an a part-time basis was cansidered as accupied flaar space. All starage space, either passive ar active, was cansidered as accupied flaar space.

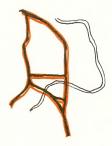
CENTRAL BUSINESS DISTRICT FLOOR SPACE

Adm., Fin., & Adv. Services	207,000 -	square	feet
Primary Trade	72,000	square	feet
Secandary Trade	59,000 -	square	feet
Canvenience Trade	41,500 -	square	feet
Cansumer Service	34,000	square	feet
Vacant	31,000	square	feet
Repair	16,500	square	feet
Sub Tatal	461,000 -	square	feet
Manufacturing & Industrial Service	27,500	square	feet
Sacial and Cultural	23,000	square	feet
Whalesale and Starage	219,000	square	feet

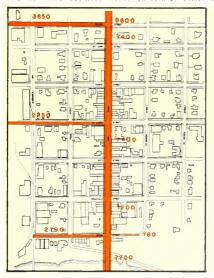


TRAFFIC CHARACTERISTICS

Since Main Street is the majar street into which all traffic bound far the central business district flaws and because it carries U.S. 64 traffic, it is usually filled with cars. Cars black traffic as they maneuver to back into parallel parking spaces an either side of the street and the general flaw af vehicles backs up behind the traffic lights lacated at every intersection. Main street presently carries mare than 7,000 vehicles during a 24 haur periad. The generally accepted standard far such a street is anly 6,000 vehicles.



A new by-pass far U.S. 64 is presently being pragrammed which will divert through traffic off Main Street. It is to be lacated autside the tawn limits to the west of Tarbara and there will be very easy access into the central business district on bath St. James and Wilson Streets.



TRAFFIC VOLUMES MAP (NUMBER OF CARS PER DAY)

PARKING CHARACTERISTICS

Finding a porking space in Tarbara is usually o prablem. And aften when o porking space is faund it is not canveniently lacated. There are appraximately 1,000 parking spaces in the central business district af which 575 are unmetered time cantralled spaces olang the curb, 241 are far private use in aff street lats and 227 far custamer use in aff street lats. There are na lats for public parking. A number of the existing spaces are taa far away fram center af tawn ta be desirable, while same af the athers claser in are unpaved and unlighted, with clutter surraunding them. Wha cauld expect these ta be used by the lady shappers af Tarbara. On the narth side of tawn emplayees af Carolina Telephane and Telegraph absorb all passible spaces.

Madern methods of estimating parking requirements are by means of ratias of building floor space to parking space. Under this method there is presently about a 1 to 1 relationship. The Hame Builders Council's standard for shopping centers is 1 square foat of floar space to 3 square feet of porking space so that under this ratio there would be a present deficiency of approximately 2,000 spaces. If it is assumed that the central business district needs half the parking spaces of a shapping center then there would still be on existing deficiency of 500 spaces.















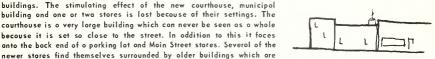
APPEARANCE

preserved, not destroyed.

There is no consistent choracter or oppearonce to Tarboro's centrol business district. This is true even though there are a number of new buildings. The stimulating effect of the new courthouse, municipal

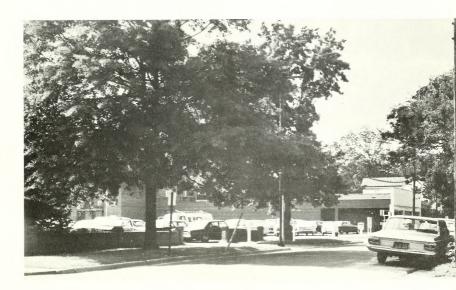
courthouse is a very lorge building which can never be seen as a whole becouse it is set so close to the street. In addition to this it faces

not ottroctive, with a wide variety of conopies ar ownings, and signs. The visual image which remains in ane's memory is nat distinguishable in any positive way from any other Narth Corolina cammercial district. It oll comes out as a sort of nondescript gray area. However, there are several small assets, one of them being the few trees that line St. Jomes Street, These add their noturol beouty to soften the bleckness of the buildings. Unfortunately, the little oreo of ivy with the large ook tree next to the Post Office hos disappeored. This was one of the most pleosont oreos within the whole downtown, ond shauld have been









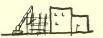
THE CENTRAL BUSINESS DISTRICT OF TARBORO TOMORROW

- SPACE REQUIREMENTS
- PLANNING OBJECTIVE
- PRELIMINARY PLAN

TRAFFIC & PARKING PEDESTRIAN WAY COURTHOUSE SQUARE TREE PLANTING













SPACE REQUIREMENTS

Befare designing the preliminary plan, it is necessary to estimate the omount of odditional space which will be needed in the future for the expansion of existing businesses and establishment of new anes. Building space requirements for the future will be determined by o number of different variables such as the papulation and grawth characteristics of the trading area, changes in income or shapping habits of cansumers, changes in the patterns of retailing and the initiative and actions of businessmen to make Tarbora's central business district more competitive with neighboring cities.

There are na specific lacatianal trends for new develapment within the central business district. The new city hall and caunty cauthause are the newest building additions. The cauthause is generating building octivity in the immediate vicinity far affice space. In regard ta commercial structures, Clarks Deportment Stare an Main Street has expanded into another section of its building. Rose's Variety Store has a new building ond there have been improvements in the past to Marraw-Pitt Hardware and Williams' Variety Stare. These building activities do nat indicate any new trend af grawth in Tarbara except that Main Street is still the majar street in the central business district an which cammercial establishments wish to be located.

Many af these new structures have been built because af the absolescence af existing buildings rother than any lorge new demand being created by papulatian.

Past population trends indicate that Tarbara's papulation is not increasing significantly. However, since 1960 a number of industrial plonts have moved into the planning area increasing the number of people employed in manufacturing.

This repart will assume that the grawth of the central business district will be directly related to the population increase planned for in the <u>Tarbara Land Development Plan</u>, which pravided an estimated population for the Tawn and planning area of 13,000 people. Over a 10 year periad this would appraximate a 3 percent increase so that this study will ossume that floar space requirements should be planned for 138,000 square feet. The merchants surveyed indicated they were presently planning on increasing floar space by 28,000 square feet. In direct relationship to this floar space requirement is the requirement for affstreet parking which should be expanded to take care of the existing deficiency and keep up with future needs which means praviding a minimum of 845 additional parking spaces ar a total for the central business district of appraximately 2,000 spaces.

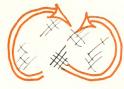
PLANNING OBJECTIVES

Tarbara's central business district shauld be planned so that it will became on integral port of the everyday life of the tawn. There is no reason to believe that Torbara will be anything but a small tawn for many years to came. For this reason, it should plan it's growth accordingly. To imitate large metrapolitan techniques in its growth pottern would be aut of character.

One of the major attributes of small cities is a sense of scale, in that buildings are reloted to man and that nature follows him right inta his environment. For this reason, trees and plonting should be develaped in the central business district to pravide a greater balance with buildings and to create a mare intimate scale. Tree plantings would provide a sense of uniformity and help to visually tie the area together. Certainly the functional necessities of the outamabile should be recognized but they should not dominate the development of the central business district. Automobiles should either be moving on the major streets or parked in off-street parking lots which are readily occessible to shapping oreas.

The centrol business district should be developed in an ottroctive monner. There shauld be improvements in store frants, signs, street lighting ond oll the other gimmicks which decarote stores. In smoll cities, signs have limited value as stores have regulor custamers and everyone knows where eoch store is located.

And lost, Tarboro's central business district should be so develaped that it pravides a specific identity in which local residents may have pride and visitars will appreciate and remember. It should ottempt ta complement the traditional architecture and materials af the past with contemporary designs in order to make a richer visual environment.





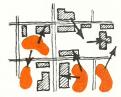




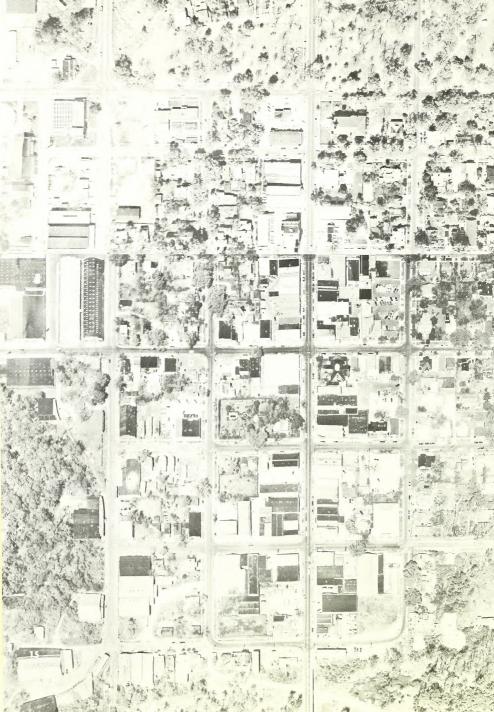
PRELIMINARY PLAN

The preliminory plon for the future development of Torboro is primorily concerned with providing o mare efficient ond ottroctive relotionship for the different functions occurring in the centrol business district.

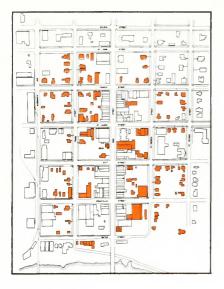
The proposed improvements relate to those octions which the Tawn should initiate in cantrost to decisions made by private property owners. The Town shauld be cancerned obaut the development of the streets and the major circulation system for traffic, for the development of off-street parking in order to get congestion off the streets, for the construction of sidewolks, installation af street lights, trees and londscaped areas. The Tawn should also take the initiative to provide the guide lines and regulations along which private property awners might improve their stare fronts, and pravide complementing signs and possibly even conapies.



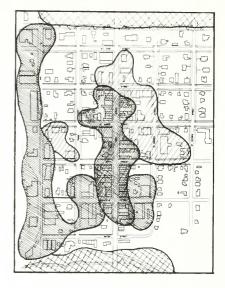






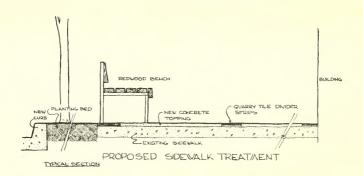


BUILDINGS TO BE REMOVED



FUNCTIONAL AREAS

- RETAIL SALES
- OFFICES
- WHOLESALE AND INDUSTRIAL
- ST PARK



TRAFFIC AND PARKING

There are no major changes or re-routing of traffic in the proposed traffic circulation system for the central business district (with the exception of the closing of St. Andrews Street in front of the courthouse). As already noted, the new bypass will take through traffic off Main Street. However, in the future, it might be necessary to take parking off Main Street as it will continue to be the most heavily traveled street.

Off-street parking has been proposed to the rear of the stores facing Main Street. Since most of the traffic will be moving along Main Street these areas will be easily accessible by side streets and entrances. Off-street parking areas have been located so that they are convenient to all the different parts of the central business district.

Attractive pedestrian walkways have been proposed in each block leading from the parking spaces to the shopping area on Main Street.

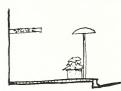
PEDESTRIAN WAYS

Except for the new brick sidewalks around the courthouse the standard concrete pavement throughout the central business district does not contribute to the Town's appearance.

It is proposed that new standards for sidewalks be adopted throughout the downtown area, especially for Main Street. These sidewalks should be widened so that there is room to develop a landscaped setting for the area. The sidewalk itself could be constructed of concrete with a grid pattern of brick, quarry tile, or stone paving. The combination of these materials will provide a greater variety and help integrate the traditional brick with the modern concrete.

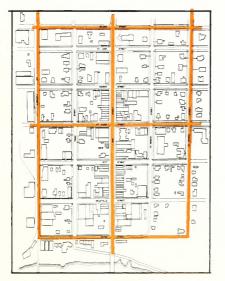
Widening the sidewalk area will provide adequate space for landscaping and planting along the street edge. It is important to have street trees and planting to soften the cold face of buildings and help bring the natural beauty of the Town right into the central business district.











MAJOR CIRCULATION SYSTEM



COURTHOUSE SQUARE

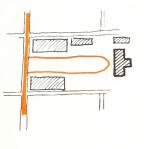
One of the most important aspects of the preliminary plan is the proposed creation of "Courthouse Square". At present time, the very beautiful new courthouse is located in such a manner that visitars possing along Main Street would never know it existed. Such an investment in time, money and tolent should not be hidden on the back streets of Torboro.

It is proposed that "Courthouse Square" be created running from Main Street to the front of the courthouse. Unfortunately two lorge buildings would have to be purchased and removed, but this would more than be worth the investment in creating a beoutiful area which would create a visto from Main Street to the entire front of the building. Also St. Andrews Street, for the one block in frant of the courthouse would have to be closed to automobile traffic.

"Courthouse Squore" would have a number of advantages in addition to a beautiful site for the caurthouse. It would pravide a useful shapping and civic orea. The Square could be used for many different community and caunty activities. There could be ort shows in the Spring when people want to get outside; band concerts in the Foll when high school football is in the oir and chair groups from local churches at Christmas.

But most important "Courthouse Square" would become an identifying feature of Torbora which peaple all over North Corolino would remember and many come to visit.

The proposed plan for "Courthause Squore" is designed to help blend the traditional and the madern. Our lives are filled with a rich heritage fram the post and with the exciting explorations in contemparary design. There is no reason to isolate these facts, but to try and bring them tagether in such a monner that they complement each other and thereby create a more exciting environment. We can not go back to the days of Williamsburg, but we can remember them. To attempt to construct all buildings in this manner wauld be only an act af poor imitation. It is necessary to preserve as much of the post which is valuable visually and to create new and modern building forms to complement them.









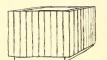
TREE PLANTING

A tree plonting program for the Torboro centrol business district should be odopted. The few trees that already exist there are very pleasant and all efforts should be made to preserve and add to them.

Trees should be selected which fit the oreo in which they ore plonted. Only certain small trees whose roots do not seriously affect utilities and whose size does not eventually cause danger to neighboring buildings and overhead utilities, should be used in street plonting. Lorger trees may be selected for plonting within "Courthouse Square," or other open, larger areas.

Trees may be plonted in the ground within the sidewalk area by taking out a square (usually 4 feet) of the concrete poving. A neater more attractive planting is accomplished when the soil around the tree is covered with some material, brick, cabblestone, river pebbles – set in a sond base. The drawing below shows cabblestones around a tree. Trees may also be planted in large containers. These are available in mony shopes and materials – concrete, wood, fiber glass, all of which seem to work well.

The occomponying list ond illustrations provides a possible selection.

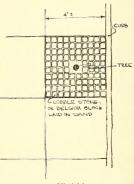


PERSPECTIVE



CONCRETE PLANTING





PLAN

SMALL TREES

A. Ilex cassine - Cassine Hally

Height 15 - 20 feet, Spread 8 - 10 feet

This pyramidal shaped tree is evergreen with fine textured faliage. Multi-trunked specimens shauld be used as they appear mare interesting than the trees with single trunks. The Cassine hally has a medium growth rate.

B. Lagerstraemia indica - Crepe Myrtle

Height 20 - 30 feet, Spread 10-15 feet

This handsame small tree has dull green faliage appearing in the spring, which turns a burnished capper in the fall. Thraughaut the summer, upright clusters af flawers, (pink, red and white) create a prafusian af calar. The sculpture-like appearance af the trunk and bark makes the crepe myrtle interesting all year, even in the winter after the leaves are gane. The crepe myrtle is reasanably fast grawing, relatively free fram disease and is lang-lived. This is ane af the best all raund small street trees far eastern Narth Caralina.

C. Prunus caraliniana - Caralina Cherrylaurel

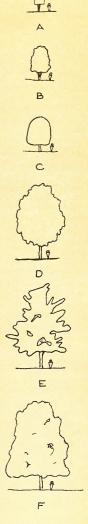
Height 20 - 30 feet, Spread 15 - 20 feet This beautiful small tree has the advantage af being an evergreen, ar halding its leaves all year raund. The lustraus, dark evergreen faliaae farms a small symmetrical tree with a heavy raund crawn. Numeraus small white flawers farm in the spring and black berrylike fruits develap later. The Cherrylaurel is relatively free af insects and disease.

LARGE TREES

- D. Acer flarinanum Sauthern Sugar Maple Height - 40 - 60 feet, Spread 20 - 30 feet The Southern Sugar Maple has medium-textured, dark blue-green faliage which turns a brilliant yellaw in autumn. Lacy yellaw flawers appear in the spring an this lang-lived disease free tree. Althaugh it is a slaw grawer, it is an excellent street tree.
- E. Ginkga bilaba Ginkga Maidenhair tree Height 50 - 75 feet, Spread 30 - 40 feet The spreading and draaping harizantal branches af the Ginkga have dull, green, leathery faliage which turns to a beautiful yellaw in the autumn. The male variety of the Ginkga is preferred far arnamental plantings due to the ill-smelling green fruits drapped by the females in late summer. The lang lived Ginkga is rather slaw grawing but survives under almast any canditians.
- F. Quercus laurifalia darlingtan Darlingtan Laurel Oak Height 60 - 80 feet, Spread 30 - 34 feet The Darlingtan Laurel Oak has lustraus, green leaves which create a braad, dense, raund-tapped crawn. This aak is a rapid grawer and makes an excellent street tree. It has the additianal advantage af being evergreen, with small willaw like leaves.

G. Platanus acerifalia - Landan Plane Tree

Height 50 - 100 feet, Spread 25 - 70 feet This tree is very similar ta the sycamare and is a fine tree far city street plantings. The Landan Plane Tree is raund-headed with wide spreading apen branches. The trunk is creamy calared with mattled grey splatches; The large maple like leaves are light green and create a very dense faliage.





G

22

DESIGN FEATURES

"Courthouse Square" is not the only landscoped area which is provided within the plon. A smoll pork-like oreo hos olso been provided odjocent to the municipal building which would help create a better setting for this new contemporory building As mentioned eorlier smoll wolkwoys for pedestrions are located within each black leading from the off-street porking to Moin Street.

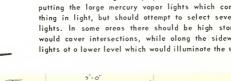
At the end of Trode Street the present recreation facilities have been exponded to indicate a marino for the storage of local boots and a water front recreation area, with possibly a restaurant in conjunction with the morino.

Kiosks or informatian centers could be placed in strategic locations throughout the Town. These could display notices of interest to the public.

The Town for some years has been considering new lighting for Main Street. The Preliminory Plon proposes that the central business district be developed olong two chorocteristics; 1) thot plonting be developed so that it will appear as a delightful town shapping area and soften the oppearance of buildings and 2) that the traditional and madern aspects be so reloted os to complement each other.

If this is the recognized purpose then the Town should not consider putting the lorge mercury vopor lights which completely drown everything in light, but should ottempt to select several different types of lights. In some oreos there should be high stondords so that lights would cover intersections, while olong the sidewolks there should be lights ot a lower level which would illuminate the sidewolks.

ò



PLAN

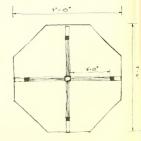


ELEVATION

KIOSK (INFORMATION CENTER) PE ONE

KIOSK (INFORMATION CENTER)

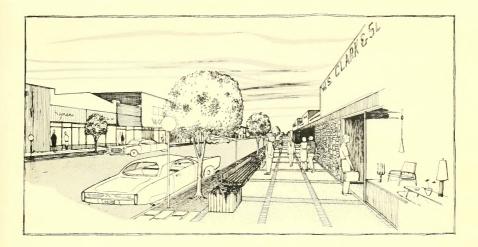














APPENDIX CONSUMER SURVEY MERCHANT SURVEY



CONSUMER SURVEY

APPENDIX A

CONSUMER AND MERCHANT SURVEYS

The Tarboro Planning Commission and Chamber of Commerce conducted a survey of people who shop in the central business district and of the merchants who have their stores located there. The purpose was to question a cross-section of the people who live in Tarboro and its trading area to learn their shopping habits and their opinions of the central business district's effectiveness as a shopping and service center. These questionnaires were distributed during the Spring of 1964, and the replies give some indication of favorable and unfavorable conditions. There were 378 replies to the consumer questionnaire and 17 replies to the merchant questionnaire.

Question 1 - Where do you buy most of the following items?

Under each type of purchase, the four communities receiving the largest number of replies are listed. Besides Tarboro, as anticipated, Rocky Mount leads in nearly all categories. Convenience items such as food and drugs are purchased mainly in Tarboro. Fewer purchases of expensive, high bulk items such as automobiles and farm equipment are made in Tarboro.

			ES		
Type of	Number		Type of	Number	
Purchase	Of Replies	Percent	Purchase	Of Replies	Percent
GROCERIES			FURNITURE AND		
Tarboro	305	80%	HOME FURNISHIN	GS	
Rocky Mount	23	6%	Tarboro	256	68%
Wilson	4	1 %	Rocky Mount	64	17%
Greenville	0	0%	Wilson	6	1 %
Others	48	13%	Greenville	16	5%
			Others	3 2	9%
WEARING APPAREL			HARDWARE AND A	P -	
Tarboro	312	72%	PLIANCES		
Rocky Mount	86	20%	Tarboro	264	73%
Wilson	8	2 %	Rocky Mount	60	17%
Greenville	4	1 %	Wilson	7	2 %
Others	24	5%	Greenville	2	1 %
			Others	28	7 %
AUTOMOBILES			FARM EQUIPMENT		
Tarboro	201	62%	Tarboro	86	69%
Rocky Mount	46	14%	Rocky Mount	15	12%
Wilson	7	2 %	Wilson	3	2%
Greenville	4	1 %	Greenville	3	2 %
Others	69	21%	Others	18	15%
LUMBER AND BUIL	DING				
SUPPLIES			MEDICINE AND D	RUGS	
Tarboro	217	80%	Tarboro	287	79%
Rocky Mount	22	8%	Rocky Mount	23	6%
Wilson	4	2 %	Wilson	4	1 %
Greenville	3	1 %	Greenville	3	1 %
Others	2 4	9%	Others	46	13%
			INSURANCE		
			Tarboro	279	74%
			Rocky Mount	46	12%
			Wilson	6	2 %
			Greenville	2	1 %
			Others	42	11%

Question 2 - Where do you visit the following people or places most?

Services such as the hospital, bank, lawyers and repair shops are frequented most in Tarboro. Eating places and amusements are provided mostly in Rocky Mount. Only 46 percent of the replies indicated that persons visited Tarboro for entertainment reasons.

REPLIES					
Type of People	Number		Type of People	Number	
Or Places	Of Replies	Percent	Or Places	Of Replies	Percent
DOCTOR			DENTIST		
Tarboro	302	75%	Tarboro	288	76%
Rocky Mount	46	11%	Rocky Mount	45	12%
Wilson	4	1 %	Wilson	22	6%
Greenville	9	2 %	Greenville	4	1 %
Others	43	11%	Others	19	5%
HOSPITAL OR CLI	NIC		EATING & DRINKI	NG PLACES	
Tarboro	305	80%	Tarboro	277	68%
Rocky Mount	35	9%	Rocky Mount	88	22%
Wilson	6	2 %	Wilson	14	3%
Greenville	7	2 %	Greenville	12	3%
Others	26	7%	Others	18	4%
BANK			ENTERTAINMENT P	LACES	
Tarboro	299	82%	Tarboro	173	46%
Rocky Mount	20	5%	Rocky Mount	121	32%
Wilson	5	1%	Wilson	38	10%
Greenville	3	1%	Greenville	22	6%
Others	41	11%	Others	22	6%
LAWYER			REPAIR SHOPS		
Tarboro	213	85%	Tarboro	267	80%
Rocky Mount	18	7%	Rocky Mount	45	10%
Wilson	2	1%	Wilson	5	2%
Greenville	1	1%	Greenville	1	1%
Others	17	6%	Others	22	7%
					. 70

Question 3 - Do	you live in	Tarboro?	Number of Replies	Percent of Total
		Yes	260	68% 32%

If you do not live in Tarboro, write the name of the community in which you live.

REPLIES			
Number of Replies	Percent of Total		
18	16%		
1	1 %		
0	0%		
90	83%		
	Number of Replies 18 1 0		

How many miles is this from Tarboro?

Distance	Number of Replies	Percent of Total	
Under 5 miles	2 5	23%	
5 to 10 miles	2 5	23%	
10 to 15 miles	40	36%	
15 to 20 miles	12	11%	
Over 20 miles	8	7 %	

REPLIES

The majority or 68 percent of the persons filling out the questionnaires lived in Tarboro. As shown above, the largest number or about 83 percent of those not living in Tarboro came from communities scattered throughout Edgecombe and the surrounding counties. The majority of the persons included in this 83 percent came mainly from Bethel, Conetoe, Fountain, Macclesfield, Pinetops, Speight Forest, and surrounding rural areas. One person indicated he lived in Scotland Neck and two persons indicated Robertsonville. There were 19 other communities excluding Rocky Mount and Wilson from which 27 persons came.

The third and final part of the question deals with the actual mileage or distance between these communities and Tarboro. There were 110 replies to this portion of the question out of a possible 118. About half of these persons stated that they lived within 10 miles of Tarboro and 83 percent indicated they lived within 20 miles.

Question 4 - How often do you come to downtown Tarboro?

The greatest number of replies indicated they made daily visits to Tarboro probably because they worked there. Only 13 percent or 49 replies showed less frequent visits to Tarboro. No response indicated visits to Tarboro only several times a year.

Number of Replies	Percent of Total		
329	87%		
31	8%		
1 5	4%		
3	1 %		
0	0 %		
0	0%		
	329 31		

REPLIES

Question 5 - How many years have you come to shop in downtown Tarboro?

The majority or about 63 percent of the 378 replies have been shopping in Tarboro for ten years or longer, while 138 persons have shopped for either 5 - 10 years, 1 - 4 years, or 1 or less years.

REPLIES

Number of Years	Number of Replies	Percent of Total
10 years or longer	232	63%
5-10 years	68	18%
1-4 years	53	14%
l or less years	17	5%

Question 6 - Approximately what percentage of your total shopping spending, not counting groceries, do you consider that you do in Tarboro?

REPLIES

Percentage of Shopping Spending	Number of Replies	Percent of Total
Less than 25 percent	5 4	15%
Between 20 & 60 percent	118	32%
Over 60 percent	196	53%

Over half or 53 percent of the 368 responses to this question designated the respondents purchase over 60 percent of all their shopping goods except groceries in Tarboro. Thirty-two percent spend between 20 and 60 percent of their total shopping spending in Tarboro. Only 15 percent spend less than 25 percent of their shopping income in downtown Tarboro.

Question 7 - Can you usually find the merchandise you need or are looking for?

	Number of Replies	Percent of Total
Yes	289	79%
No	7 5	21%

Of the 364 replies to this question, 289 or 79 percent of the respondents stated that they could find the merchandise they were seeking.

Question 8 - How do you rate downtown stores with regard to:

	REPLIES	
	Number of Replies	Percent
WINDOW DISPLAYS		
Excellent	18	5%
Good	181	48%
Fair	135	36%
Poor	2 5	7 %
No Opinion	1 5	4 %
STORE FRONTS		
Excellent	5	1 %
Good	116	31%
Fair	181	48%
Poor	64	17%
No Opinion	11	3 %

How do you rate stores from the standpoint of:

	Number of Replies	Percent
CLEAN, WELL LIGHTED INTERIORS Excellent Good Fair Poor No Opinion	10 175 145 29 12	3% 47% 39% 8% 3%
RESTROOM FACILITIES Excellent Good Fair Poor No Opinion	1 29 79 165 82	1% 8% 22% 46% 23%
How do you rate sales personnel? COURTEOUS AND HELPFUL Excellent Good Fair Poor No Opinion	69 208 79 12 6	18% 56% 21% 3% 2%
PERSONAL APPEARANCE Excellent Good Fair Poor No Opinion	47 244 67 4 7	13% 66% 18% 1% 2%
KNOWLEDGE OF PRODUCTS Excellent Good Fair Poor No Opinion	30 187 113 30 6	8% 51% 31% 8% 2%
QUALITY OF MERCHANDISE Excellent Good Fair Poor No Opinion	30 219 89 11 8	8% 62% 25% 3% 2%
SELECTION OR VARIETY OF MERCHANDISE Excellent Good Fair Poor No Opinion	15 147 129 52 6	5% 42% 37% 15% 1%

Only 7 percent rated downtown Tarboro stores, personnel, and merchandise as excellent. On the other hand, just 12 percent rated them as being poor and 4 percent had no opinion. The majority of the replies rated the downtown stores as "good" in regard to window displays, store fronts, clean, well lighted interiors, rest room facilities; the sales personnel as courteous and helpful, their personal appearance or knowledge of products; and merchandise, both in quality and variety. Approximately 30 percent feel conditions are only "fair". -29Question 9 - Of the improvements listed below which do you think should be incorporated in downtown?

REPLIES

Type of Improvement	Number of Replies	Percent
More Parking	313	82.8%
Improve Store Fronts	181	47.9%
Provide Public Restrooms	177	46.8%
Stores Open One Night	1 4 3	37.8%
Pedestrian Mall	123	32.5%
Covered Sidewalks	82	21.7%
Shrubs Planted	45	11.9%
Trees Planted	27	7.1%

The majority of respondents checked those items with which they had experience with, parking being the almost unanimous choice. Improving store fronts, providing public restrooms, keeping the stores open one night, and having a pedestrian mall are the other improvements most frequently requested in that order. There was only limited interest in covered sidewalks, and planting shrubs and trees. This may be because they are unfamiliar with them in a downtown area and because they provide some of the more intangible values.

Question 10 - Considering traffic congestion, your ability to find a parking place, the appearance of stores and the selection of merchandise in downtown Tarboro stores, what suggestions do you have for improving downtown Tarboro?

Response to this question was very enthusiastic. Every possible kind of community improvement was indicated. In many instances, respondents took time to write a full page of comment concerning their thoughts and feelings about Tarboro. Many suggestions were indicated by more than one person.

REPLIES

Suggested Improvement	Number of Replies
Adequate Parking	54
More Specialty Stores	5 5
Downtown Cafeteria	49
Modernize Downtown Stores	19
More Recreational Facilities	19
More Variety in Merchandise	19
Occupancy of Vacant Stores	16
Decrease in Loitering	14
Clean up River Bridge Area and Put Up Lights	13
Repair Sidewalks	12
Downtown Grocery Store	11
More Courteous Store Personnel	11
Downtown Medical Doctor	7
Better Quality of Merchandise	4
Installation of Parking Meters	4
Rerouting of Traffic Around Tarboro's CBD	4
Lower Store Rent	3
Downtown Dentist	2 2
More Advertising	2
Branch Post Office in North Tarboro	1
Establishment of YMCA and/or YWCA	1
Downtown Mortician	1
No Opinion	195
Total	515

Some of the other suggestions of interest are as follows:

Reduce the price of gas to 31.9c per gallon. Use the Henry Ford idea, "find out what the people want and give it to them." Better traffic control from city limits to city limits on Main Street. Better zoning for off-street parking. Continual planning to prepare for the forecasted 25% increase in vehicles in operation predicted by 1975. Change the name of Main Street back to the original name, that of St. George Street. Renovate from end to end or rebuilt it, especially the old "jottem down" type stores like those on Lum and Abner shows. Do something to Albemarle Avenue. Put a traffic light at the intersection of Wilson and Albemarle Streets. Everyone should smile and speak when meeting another person on the street, whether they know them or not. A sign erected to welcome visitors and customers to Tarboro. Lower the prices of merchandise to compete with Raleigh and other places in eastern North Carolina. Wash the windows in vacant stores. Provide restrooms for negroes. Establish book and music stores. No parking on Main Street. Arrange store counters so that they are not as close together. Implement city improvements by dealing with the "tight-fisted money bags in Tarboro."

The words of one of the respondents summarizes the results of the Tarboro Consumer Survey. "These are not criticisms that are written here, only suggestions for improvement. Every town can always stand improvement, just like people." MERCHANT SURVEY Results of the Merchant Questionnaire

In addition to the use of a questionnaire to measure the consumers! opinion of downtown Tarboro, the Tarboro Planning Board distributed questionnaires prepared by the Division of Community Planning to gauge the opinions of the merchants

Question 1 - Do you own or lease your present business area?

	Number of Replies	Percent of Total
Own their building	2	11%
Lease their building	15	89%

Question 2 - Estimate the approximate percentage of your total dollar receipts in 1963 received from customers living:

	Percent of Dollar Sales
Within the Tarboro City Limits	57%
Outside Tarboro but within Edge-	
combe County	33%
Outside of Edgecombe County	10%

After averaging the percentages listed in each category by the merchants, the results showed an estimated 57 percent of the total dollar receipts received by the downtown Tarboro merchants came from within the Tarboro city limits, while 33 percent came from an area outside Tarboro but within Edgecombe County. Only 10 percent of the merchants' total dollar receipts were received from consumers outside of Edgecombe County.

Question 3 - Number of employees working in store or office (including owner, clerks, salesmen, etc.)

One hundred eighty-five employees worked in the 17 stores included in the survey.

Question 4 - How many of these employees regularly drive a car to work?

Ninety-four employees drove a car to work, or 51 percent of the total employed.

Question 5 - How many off-street parking spaces do you provide for?

Owner and Employees 84 Customers 103

The ll merchants responding to this question, 6 short of the number answering questions 3 and 4, indicated they provide 84 off-street parking spaces for themselves and their employees and 103 spaces for their customers.

If we assume the 6 merchants now answering this question do not provide any spaces, 10 of their employees automatically do not have off-street parking spaces which means some of these people will probably park on Main Street, thus, contributing to the parking problem. One consumer stated, "it is very discouraging to drive down the street looking for a place to park and see someone run out of a store and either move a car upward or backward to hide the policeman's chalk mark." The same person even went so far as to say, "there would be no parking problem if the merchants and clerks would stop parking in front of their stores." Although this is an oversimplification of the parking situation in downtown Tarboro, it does indicate that the merchants should make available more off-street parking space for their employees so that customers could more readily find a parking place. Question 6 - Do you feel that the present supply of parking spaces in the downtown area is adequate for present needs? Yes 1 No 16

Only one of the merchants felt that there was currently sufficient parking space in the downtown area. The remainder, 16, stressed the need for more parking.

Question 7 - How can parking be improved?

There were 9 replies to this question. They are summarized as follows:

- 1) More off-street parking and better control of the present parking spaces;
- 2) Installation of parking meters and establishment of municipal parking lots;
- 3) Prevention of merchants, clerks, lawyers, bankers, doctors, etc. from using controlled parking space all day;
- 4) One hour parking on Main Street and for an additional two blocks on either side of Main Street.

Question 8 - How much floor space do you presently occupy? 75,154 square feet.

There were 16 replies to this question. A total of 75,154 square feet is the expanse of floor area occupied by the Tarboro merchants answering this question.

Question 9 - Does your business have any plans for expansion within the next two years to five years?

> No 9 Yes 5

How much additional floor space will you build? 28,500 square feet.

How many additional employees will you employ? 18

Of the 14 replies to this question, five plan to build additional floor space, an estimated total of 28,500 square feet. This is an increase of approximately 35 percent.

Question 10 - Would you be willing to contribute financially (in proportion to your direct benefit) to provide off-street parking for customers in downtown Tarboro?

	Number of Replies	Percent of Total
Yes	6	43%
No	8	57%

Question 11 - Would you be willing to form a special assessment district to provide off-street parking?

	Number of Replies	Percent of Total
Ye s	7	58%
No	5	42%

Question 12 - Who do you feel should provide off-street parking facilities?

The City <u>12</u> Private Enterprise i.e., business establishments <u>6</u> Merchant Cooperative Corporation <u>3</u> Organization of a downtown assessment district <u>4</u>

There were 25 answers to this question. Many of the merchants felt that there were several methods of solving the parking problem. Twelve or 48 percent of the merchants indicated the city should provide off-street parking facilities whereas the remainder or 52 percent indicated either private enterprise, 6 merchant cooperation corporation, 3 or a downtown assessment district, 4.

In questions 10, 11, and 12, there appears to be a genuine interest and willingness on the part of over half of the downtown Tarboro merchants participating to provide off-street parking facilities for their customers.

Question 13 - Has the development of new shopping centers in the suburbs of Tarboro had an adverse effect on your business?

	Number of Replies	Percent of Total
Yes	4	2 6
No	11	74

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Perhaps other shopping centers have not affected Tarboro merchants to a great extent yet, but with several of the consumers stating, "it's almost impossible to find a parking place, and when you do, one hour parking certainly does not allow enough time to shop, I had rather go to shop elsewhere than have to move my car every hour."

Question 14 - If you were establishing a business for the first time, would you locate where you are presently located?

	Number of Replies	Percent of Total
Yes	11	74
No	4	26

Question 15 - When you do expand, will you do so:

1	Number of	Replies	Percent of Total
On the present site		5	29.4
Downtown Community shopping cen	ter	4	23.5
in Tarboro		1	5.9
Other		3	17,6

There were 13 replies to this question. Nine or 69 percent indicated they would either locate on their present site or on another lot downtown.

Question 16 - Major problems that confront Tarboro's Central Business District now. Check in the box to the right if you consider the factor a major problem.

	Number of Replies	Percent of Total
Lack of a full variety and selection of goods, Inadequate customer facilities	4	23.5
such as restrooms, lounges, lunch counters, etc. Store appearance and facilities	6	35.3
generally out of date and un- appealing. Inconvenient opening and closing	10	58,8
hours,	4	23.5
Lack of effective leadership.	2	11.8
Absentee ownership	3	17.7
Uncooperative city government.	0	-
Inadequate street lighting.	0	-

There were 29 replies to this question. The majority felt that store appearance and facilities generally out of date and unappealing contributed to the downtown area's problem.

Question 17 - Indicate what actions should be taken in downtown Tarboro to best meet the needs of present and potential customers.

Only 9 persons answered this question. The suggestions are as follows:

- ----

I)	A better merchant organization and more cooperation,
2)	More off-street parking;
3)	Installation of parking meters;
4)	Plant trees and shrubs;
	Use attractive garbage cans;
6)	Provision of public restrooms and restaurants for
	customers and visitors;
	Decrease loitering on Main Street;
8)	Have same opening and closing hours by all merchants;
9)	Occupy empty stores;
	Modernize old buildings;
11)	Enlarge selection of merchandise and have competitive
	prices to keep shopper in Tarboro; etc.

Question 18 - Please indicate below your judgement or the major problems that confront Tarboro's downtown shopping area. Check those factors you consider a major consideration,

	Number of Replies	Percent of Total
Physical deterioration of down town buildings.	12	70.6%
Inadequate number of off-street parking spaces. Congested downtown streets.	1 6 7	94,1% 41。2%
Congested street leading to dow town.	6	35.3%
Poor appearance of downtown bui ings and streets.	1 d 8	47.1%

1.

Similar to comments listed throughout both the consumer and merchants surveys, an inadequate number of off-street parking spaces were again indicated by 16 merchants, almost 100 percent, as the major problem confronting Tarboro's Central Business District. Next in order of frequency mentioned were the physical deterioration of downtown buildings and the poor appearance of downtown buildings and streets. Finally, traffic congestion in both downtown streets and streets leading to downtown was shown to present a major problem by 13 merchants.

It is to be noted that questions 16, 17, and 18, in the merchant's opinion questionnaire have answers which correspond very closely to those dealing with similar aspects in the consumers' questionnarie, questions 8, 8, and 10. The correlation in replies of both the merchants and consumers indicated that there is a general consensus of opinion on the major problems confronting Tarboro's Central Business District. The following appear to be the major concerns:

- 1) Inadequate number of off-street parking spaces;
- Store appearance and facilities generally out of date and unappealing;
- Inadequate customer facilities such as restrooms, lounges, lunch counters, etc.;
- 4) Lack of a full variety and selection of goods;
- 5) Inconvenient opening and closing hours by the stores;
- Traffic congestion on downtown streets and streets leading to downtown.

