FROZEN PROCESSED FISH AND SHELLFISH CONSUMPTION IN INSTITUTIONS AND PUBLIC EATING PLACES

Portland, Oregon

UNITED STATES DEPARTMENT OF THE INTERIOR
FISH AND WILDLIFE SERVICE
BUREAU OF COMMERCIAL FISHERIES
WASHINGTON 25, D. C.

CIRCULAR 75

United States Department of the Interior, Fred A. Seaton, Secretary
Fish and Wildlife Service, Arnie J. Suomela, Commissioner
Bureau of Commercial Fisheries, Donald L. McKernan, Director

INSTITUTIONS AND PUBLIC EATING PLACES are among the best of all potential markets for frozen fishery products. In recognition of this, a survey was undertaken to obtain information on the consumption of frozen processed fish and shellfish in these establishments.

This study was conducted in ten selected cities by Crossley, S-D Surveys, Inc., of New York City in order to obtain information which could be used by the fishing industry to increase consumer demand for fishery products. The data obtained for each city as a result of this survey, together with an explanation of the methods and procedures used, are published in a series as follows:

Circular 66 - Survey Methods and Procedures

Circular 67 - Atlanta, Georgia

Circular 68 - Chicago, Illinois

Circular 69 - Cleveland, Ohio

Circular 70 - Denver, Colorado

Circular 71 - Houston, Texas

Circular 72 - Los Angeles, California

Circular 73 - New York, New York

Circular 74 - Omaha, Nebraska

Circular 75 - Portland, Oregon

Circular 76 - Springfield, Massachusetts

This project was financed from funds provided by the Saltonstall-Kennedy Act to increase production and markets for the domestic fishing industry.

These publications are available upon request from the Director, Bureau of Commercial Fisheries, U. S. Department of the Interior, Washington 25, D. C.

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Prepared in the Division of Industrial Research and Services

Branch of Market Development

CIRCULAR 75

WASHINGTON - NOVEMBER 1959



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SUMMARY OF FINDINGS

(Portland)

A. Use of Frozen Processed Sea Food (Tables 1, 2)

Three fourths of all the establishments in Portland said they bought sea food in the previous twelve months. Among buyers of sea food, a substantial majority said they made purchases of sea food in the frozen processed form.

Thirty-three per cent of all the establishments said they had bought <u>frozen processed</u> fish in November, 1958; 26 per cent said they had bought <u>frozen processed shellfish</u>; and 15 per cent said they had bought portions.

Among institutions (such as schools and hospitals), the incidence of use of frozen processed sea food was greater than among public eating places.

Of the ten cities in the survey, Portland ranked eighth, in terms of the percentage of all establishments buying frozen processed sea food.

B. Frozen Processed Fish - Purchases, Attitudes, and Practices

1. Purchases: Species and Amount of Prepreparation (Tables 3, 4)

Almost half of the users of frozen processed fish bought frozen raw halibut during November, 1958. This was the most popular of the frozen processed fish items served in this area. Frozen raw halibut was also the leading item, in terms of total quantity purchased.

Frozen raw salmon was also frequently bought in Portland. Halibut steaks and salmon steaks were each bought in a substantial quantity by establishments in Portland.

Other cities in the survey tended to prefer frozen fish which had been processed into steaks or fillets. Portland was exceptional in that the leading species were bought in the raw form where the processing consisted mainly of cleaning and freezing.

2. Attitudes Toward Prepreparation and Quality and Condition of Fish (Tables 5, 6)

Most Portland purchasers were satisfied with the present prepreparation of fish, and with the quality and condition of the fish.

3. Packaging of Fish (Tables 7, 8)

Both of the leading Portland items--frozen raw halibut and frozen raw salmon--were bought in a great variety of package sizes.

4. Methods of Preparing and Serving Fish (Table 9)

Frying was the most popular method of preparing fish among Portland establishments. The average establishment served 70 per cent of its fish fried. Frying was the leading method in all ten cities of the study. Baking was also a rather common method of preparation in Portland. The average establishment served 15 per cent of its fish baked.

C. Frozen Processed Shellfish - Purchases, Attitudes, and Practices

1. Purchases: Species and Type of Prepreparation (Tables 10, 11)

More than a third of the shellfish users in Portland bought raw shrimp in November, 1958. This item also ranked first in Portland, in terms of total quantity purchased.

A somewhat smaller number of establishments bought breaded shrimp. Raw scallops, raw clams, and raw oysters were also common purchases in Portland.

Breaded shrimp and raw shrimp were bought widely and in large quantities in all of the cities included in the study.

2. Attitudes Toward Prepreparation; Toward Quality and Condition of Shellfish (Tables 12, 13)

Most purchasers were satisfied with the present prepreparation of shellfish, and with the quality and condition of the shellfish which they bought. The same held generally true for the other cities in the survey.

3. Packaging of Shellfish (Tables 14, 15)

Both 3 and 5 pound packages were popular in Portland.

4. Methods of Preparing and Serving Shellfish (Table 16)

Frying 99s the most popular way of preparing shellfish in Portland. The typical establishment served almost three quarters of its shell-fish fried.

As with fish, frying was the leading method of preparing shellfish in all ten cities of the study.

D. Portion Controlled Sea Food - Purchases, Attitudes, and Practices

1. Purchases: Type of Prepreparation (Tables 1, 17, 18, 19)

Fifteen per cent of all the establishments in Portland bought portions during November, 1958.

Portland ranked seventh among the ten cities, in percentage of establishments buying portions.

In Portland, portions were most widely bought uncooked and breaded; and the quantity purchased was much greater than that of any other type of prepreparation.

About two thirds of the purchasers of portions said that they were currently buying about the same amount of portions as the year before. Twenty-one per cent said they were buying more, and 4 per cent said they were buying less.

2. Attitudes Toward Portions (Tables 20, 21, 22, 23, 24)

Nearly all establishments said they were satisfied with the quality and condition of portions.

One fifth of the users of portions said they thought the quality of portions was better than that of other frozen processed fish. Two thirds rated the quality as about the same, while 4 per cent considered the quality poorer.

Major advantages cited for portions included:

| | % of Users Citing |
|---|-------------------------|
| Convenience, ease of preparation Size of portions, uniform portions Can control food costs better - | 50 38 |
| know profit | 32 |
| Fast, timesaving | 29 |
| Economy, no waste | 20 |

One fifth of the users specified some disadvantage to using portions. A variety of disadvantages were mentioned.

Users of portions generally thought their customers liked portions as well as other types of frozen processed fish. Fewer than 4 per cent said that their customers liked portions less than other types of frozen processed sea food.

3. Packaging of Portions (Tables 25, 26)

Portland purchasers tended to buy portions in

packages of about the same size as those preferred by purchasers in other cities. The average weight of a package of portions for the city was 5.0 pounds.

They also tended to buy individual portions of average size. The average weight of an individual portion was 4.1 ounces.

Almost all establishments, in Portland and the other nine cities, said they were satisfied with the size of portions in the packages.

4. Methods of Preparing and Serving Portions (Tables 27, 28)

Frying was the most widely used method of preparing and serving portions in Portland, with 95 per cent of the establishments serving them this way. The average establishment served 81 per cent of its portions fried.

Frying was the leading method in nine of the ten cities of the study. The exception was Springfield, Massachusetts, where baking was the most popular method.

Seven eighths of the Portland establishments using portions cooked them While frozen.

5. Cost of Using Portions (Table 29)

Only 14 per cent of the establishments using portions said they were more expensive than other forms of frozen processed fish. A large majority of users considered them less expensive, or rated them about the same.

6. Miscellaneous Findings About Portions (Tables 30, 31)

Four fifths of the Portland establishments said they specified the kind of fish when ordering portions.

Only 2 per cent of the users suggested any new portion items, not now available, which they would like to have.

7. Nonusers of Portions (Table 32)

Establishments which used frozen processed sea food, but not portions, gave a number of reasons for not buying portions: portions were too expensive, they preferred to prepare their own fish, the size of the portions was not suitable.

Price also figured as a reason for not buying portions in Atlanta, Denver, and Los Angeles. It was less important as a reason in the other six cities of the survey.

E. Suppliers of Frozen Processed Sea Food (Tables 33, 34, 35, 36)

Establishments in Portland tended to buy frozen processed sea food from sea food wholesalers, almost always less than ten miles away, to have it delivered once a week, and to be satisfied with the services of the suppliers.

Sea food wholesalers supplied 84 per cent of the establishments. Frozen food distributors accounted for 9 per cent.

Main suppliers in Portland were located less than ten miles from the establishment, in 97 per cent of the cases. In 40 per cent of the cases, deliveries were made once a week, while deliveries were made from two to four times a week in another 18 per cent of the establishments.

Only a small fraction of the purchasers said they could think of ways in which the suppliers could improve their services.

F. Expenditures for Frozen Processed Sea Food; Its Profitability (Tables 37, 38)

More than three fiftbs of the establishments reporting in Portland said that they spent less than \$250 for frozen processed sea food during the preceding twelve months. The figures ranged upward to \$100,000 and over. The median came at \$197.

Considerably more than half of the profit-making establishments which expressed an opinion, considered frozen processed sea food more profitable than other high protein foods.

G. Government Inspection of Frozen Processed Sea Food - Awareness, Effect, and Attitudes (Tables 39, 40, 41, 42)

Four fifths of the establishments in Portland were aware that they could buy frozen processed sea food, which had been inspected or graded by the United States Government.

All of the establishments interviewed in Portland, who were aware that they could buy Government inspected or graded sea food, said that they had bought some. When purchasers were asked if the inspection had affected the amount of frozen processed sea food which they bought, 4 per cent said the inspection had caused them to buy more.

H. Nonusers of Frozen Processed Sea Food; Cold Storage Facilities (Tables 43, 44, 45)

Most nonusers in Portland said they had never bought frozen processed sea food. A great percentage said they used little or no fish.

Findings regarding cold storage facilities among non-users in Portland may be summarized as follows:

| | Z |
|---|-----|
| Total Nonusers of Frozen Processed Sea Food | 100 |
| Have cold storage facilities | 50 |
| Don't use sea food at all | 22 |
| Use sea food, but not frozen processed sea food | 27 |
| No cold storage facilities | 50 |

DETAILED FINDINGS

According to Type of Establishment and Sales Volume

| | | Type of | Type of Establishment | | Sales Volume | | |
|--|------------------------------|------------------------------|-----------------------------|------------------------------|------------------------------|------------------------------|--|
| | Total | Public Eating Places | Institutions | Less Than \$10,000 | \$10,000- 39,999 | \$40,000 and Over | |
| Total Establishments | (281) | (223) | (58) | (126) | (83) | (72) | |
| | <u>%</u> | <u>4</u> | <u>4</u> 6 | <u>4</u> | <u>%</u> | Ŀ | |
| | 100.0 | <u>100.0</u> | 100.0 | 100.0 | 100.0 | 100.0 | |
| Yes, bought sea food | 74.9 | 69.8 | 97.1 | 57.6 | 85.0 | 89.9 | |
| Bought frozen processed sea food Bought frozen processed fish Bought frozen processed shellfish Bought portions | 46.8 33.1 26.2 15.4 | 41.7 26.8 29.5 17.3 | 69.1 60.3 11.8 7.4 | 27.2 17.9 15.9 12.6 | 54.9 36.3 23.9 15.0 | 67.7 52.5 44.4 20.2 | |
| No. did not buy sea food | 25.1 | 30.2 | 2.9 | 42.4 | 15.0 | 10.1 | |

Table 2

DID THE ESTABLISHMENT BUY FROZEN PROCESSED SEA FOOD IN THE PRECEDING TWELVE MONTHS:

According to Type of Establishment and Sales Volume

| | | Type of Establishm | | | Sales Volume | |
|--|----------|----------------------------|--------------|--------------------------|---------------------|-------------------------|
| | Total | Public Eating Places | Institutions | Less Than \$10,000 | \$10,000- 39,999 | \$40,000 and Over |
| Total Establishments Purchasing Sea Food in Preceding 12 Months | (204) | (148) | (56) | (69) | (70) | (65) |
| | <u>%</u> | <u>6</u> | <u>%</u> | <u>%</u> | <u>%</u> | <u> 1</u> 6 |
| | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Yes, bought frozen processed sea food | 62.5 | 59.7 | 71.2 | 47.1 | 64.6 | 75.3 |
| No. did not buy frozen sea food | 37.5 | 40.3 | 28.8 | 52.9 | 35.4 | 24.7 |

Table 3

FROZEN PROCESSED FISH BOUGHT IN NOVEMBER, 1958 - HOW PROCESSED BEFORE PURCHASE

According to Sales Volume

| | Total | Less Than \$40,000 | \$40,000 and Over | | <u>Total</u> | Less Than \$40,000 | \$40,000 and Over |
|--|---------------|--------------------------|-------------------------|------------------------------------|-------------------|--------------------------|-------------------------|
| Total Users of Frozen Processed Fish | (92) | (51) | (41) | | <u>#</u> | <u>4</u> 6 | <u>4</u> |
| | <u> %</u> | g | <u> %</u> | Ocean Perch Fillets | 2.5 | 2.9 | 1.9 |
| | <u>100.0*</u> | 100.G | 100.0 | Pieces Raw | 1.7 | 2.9 | 3.8 |
| Cod Fillets | 5.8 | 1.5 | 11.5 | Red Snapper | 11.5 | 12.6 | 2.5 |
| Flaked | .8 | - | 1.9 | Filets | 11.7 | 13.2 | 9.6 |
| Fish Cakes Breaded | .8 | - | 1.9 | <u>Salmon</u> Fillets Steaks | 2.5 9.2 | 7.4 | 5.8 11.5 |
| <u>Frounder</u> Rav | 1.7 | - | 3.8 | Whole center cut Chunk Raw | .8 1.7 21.7 | 1.5 13.2 | 1.9 1.9 30.8 |
| Haddork Filletc Piesec | 1.7 | <u>-</u> 2.9 | 5.8 5.8 | Sole Fillets Cooked fillets | 9.2 .8 | 5.° | 23.5 - |
| Halibut Fire to Stocks while center as | -, r 11 7 | 10 3 ? 4. + | 3.8 • 5 3.5 | Sworlfish Steakc Raw | 1.7 | - - | 3.8 3.8 |
| Fig. 1 The state Ray | 9 | ر. دوري | 1.4 1.4 4.2 j | Trout Breaded fill-ts | = 5 | <u>-</u> L . L | 5.8 |
| than . Mach ! if | | - | , G | Riw | J | NP g 1₽ | • 1 |

^{*}Denotes that percentages might add to more than the total because of more than one reply to a question.

Table 4

QUANTITY OF FROZEN PROCESSED FISH POUGHT IN NOVEMBER, 1958

| | | | | | | Average Numb | er of Pounds |
|--------------------|--------|----------------|----------------|------------------|--------|----------------|----------------|
| | | Average Numb | per of Founds | | Total | All | User |
| | Total | All | User | | Pounds | Establishments | Establishments |
| | Pounds | Establishments | Establishments | | | | |
| | | | | Ocean Perch | | 4. 3 | |
| Cod | | | | Fillets | 94 | (b) | 31.3 |
| Fillets | 857 | 2.4 | 122.4 | Pieces | 10 | (a) | 5.0 |
| Flaked | 1,392 | 3.8 | 1392.0 | Raw | (a) | - | - |
| P() | | | | Red Snapper | | | |
| Fish Cakes Breaded | 72 | (b) | 72.0 | Fillets | 367 | 1.0 | 26.2 |
| breaded | 12 | (5) | 1=10 | | | | |
| Flounder | | | | Salmon | | 1 0 | 100.0 |
| Raw | (a) | - | - | Fillets | 1,439. | 4.0 | 479.7 |
| | • | | | Steaks | 3,677 | 10.1 | 334.3 |
| Haddock | | | | Whole center cut | 200 | . 6 | 200.0 |
| Fillets | 200 | .6 | 100.0 | Chunk | 125 | (b) | 62.5 |
| Pieces | 390 | 1.1 | 78.0 | Raw | 2,850 | 7.9 | 114.0 |
| H-121 + | | | | Sole | | | |
| Halibut Fillets | 192 | 5 | 21.3 | Fillets | 463 | 1.3 | 42.1 |
| Steaks | 2,835 | - 5 7. 8 | 202.5 | Cooked fillets | 6 | (a) | 6.0 |
| Whole center cuts | 1,619 | 4.5 | 323.8 | | | | |
| Fletch | 60 | (b) | 60.0 | Swordfish | | | |
| Chunk | 685 | 1.9 | 62.3 | Steaks | (a) | - | - |
| Raw | 23,583 | 65.0 | 491.3 | Raw | (a) | - | - |
| | | | | Trout | | | |
| Mahi-Mahi | / \ | | | Breaded fillets | (a) | <u>.</u> | _ |
| Fillets | (a) | • | - | Raw | 140 | (ъ) | 20.0 |

⁽a) Purchases were not reported in quantities large enough to compute meaningful figures.

⁽b) Less than half a pound.

Table 5

SATISFACTION OR DISSATISFACTION WITH PREPREPARATION OF FROZEN PROCESSED FISH

| | Total Users (1) | | Total Ur t |
|---|-----------------------|---|---------------|
| | <u>4</u> | | f |
| Total Purchases of Halibut | 100.0 | Total Purchases of Salmon | 10 0 |
| Prefer more prepreparation of halibut Prefer less prepreparation of halibut Prefer prepreparation as it is No answer | 85.7 14.3 | Prefer more prepreparation of Jalmon Prefer less prepreparation of Salmon Prefer prepreparation as it is No answer | 81 4 18.6 |

(1) The percentages shown in the body of the table are computed on the total number of purchases of each species of fish.

Many users bought more than one species. Some establishments also bought a species prepared in two different ways. For example, haddock fillets and haddock steaks. This was counted as two purchases of the species

Because purchases of many species were few in number, the species are not included in the table $% \left(1\right) =\left\{ 1\right\}$

Table 6

SATISFACTION AND DISSATISFACTION WITH QUALITY AND CONDITION OF FROZEN PROCESSED FISH

| | Total |
|---|----------|
| Total Users of Frozen Processed Fish, November, 1958 | (92) |
| | <u>≸</u> |
| | 100.0 |
| Satisfied | 69.2 |
| Dissatisfied | 2.5 |
| | |
| No answer | 28.3 |

PACKAGE SIZES OF FROZEN PROCESSED FISH BOUGHT IN NOVEMBER, 1958 AND AVERAGE NUMBER OF SERVINGS PER POUND(1)

Table 7

| | Total | | Total |
|---|--|---|--|
| Total Purchasers of Halibut - Raw | 100.0 | Total Purchasers of Salmon - Raw | 100.0 |
| 8 pound packages 9 pound packages 10 pound packages 11 pound packages 12 pound packages 15 pound packages 25 pound packages 35 pound packages 40 pound packages 40 pound packages 50 pound packages No answer | 1.7 3.5 3.5 1.7 3.5 5.2 3.5 3.5 1.7 3.5 | 8 pound packages 9 pound packages 10 pound packages 12 pound packages 13 pound packages 15 pound packages 16 pound packages 17 pound packages 20 pound packages 20 pound packages 25 pound packages 40 pound packages No answer | 11.5 7.7 3.9 15.3 7.7 7.7 3.9 3.9 3.9 7.7 22.9 |

(1) The table shows figures for those species and types of prepreparation which occur most often in the city.

Sometimes figures are shown for package sizes but not average number of servings per pound. In these cases the data on servings per pound is limited.

The percentages in the body of the table are based on the number of establishments which bought one species of fish, preprepared in one manner.

Table 8

SATISFACTION AND DISSATISFACTION

WITH TYPES AND SIZES OF FROZEN

PROCESSED FISH PACKAGES

| | Total |
|---|----------|
| Total Users of Frozen Processed Fish, November, 1958 | (92) |
| | <u> </u> |
| | 100.0 |
| Satisfied | 62.5 |
| Dissatisfied | 7.5 |
| No answer | 30.0 |

Table 9

PERCENTAGE OF FROZEN PROCESSED FISH SERVED FRIED, BROILED, BAKED, AND IN OTHER WAYS According to Sales Volume

| | Total | Less Than \$10,000 | \$10,000- 39,999 | \$40,000 and Over |
|---|-------------|--------------------------|---------------------|-------------------------|
| Total Users of Frozen Processed Fish | (92) | (21) | (30) | (41) |
| | <u>\$</u> | ½ | <u>≉</u> | <u>4</u> 6 |
| | 100.0 | 100.0 | 100.0 | 100.0 |
| Establishments Serving Fried None fried | 8.3 | 2.7 | 1. 0 | 10.5 |
| 1 - 14% | 1.7 | 3·7 7.4 | 4.9 | 13.5 |
| 15 - 34% | 2.5 | - | - | 5.8 |
| 35 - 64\$ 65 - 84\$ | 10.8 6.7 | 3.7 | 7.3 | 17.3 |
| Over 84% | 42.5 | 70.4 | 34.1 | 15.3 34.6 |
| Don't know, no answer, refused | 27.5 | 14.8 | 53.7 | 13.5 |
| Average percentage served | 69.5 | 79.2 | 76.0 | 61.8 |
| Establishments Serving Broiled | | | | |
| None broiled | 57.5 | 81.5 | 46.3 | 53.8 |
| 1 - 14% | 2.5 | - 7 | - | 5.8 |
| 15 - 34% 35 - 64% | 7∙5 3∙3 | 3.7 | - | 15.4 7.7 |
| 65 - 84\$ | J. J | - | - | - '- ' |
| Over 84% | 1.7 | - | | 3.8 |
| Don't know, no answer, refused | 27.5 | 14.8 | 53.7 | 13.5 |
| Average percentage served | 7.2 | 1.1 | - | 13.4 |
| Establishments Serving Baked | | | | |
| None baked | 50.8 | 70.4 | 31.7 | 55.8 |
| 1 - 14% 15 - 34% | 1.7 7.5 | - | 4.9 - | 17.3 |
| 35 - 64 % | 5.0 | 3 7 | 7-3 | 3.8 |
| 65 - 84% | 2.5 | 3.7 | - | 3.8 |
| Over 84% | 5.0 | 7 4 | 2.4 | 5.8 |
| Don't know, no answer, refused | 27.5 | 14.8 | 53-7 | 13.5 |
| Average percentage served | 15.1 | 13.4 | 13 5 | 16.6 |
| Establishments Serving in Other Ways | (1, 2 | 95.0 | 20.0 | 72.1 |
| None in other ways 1 - 14¶ | 64.3 3.3 | 85.2 - | 39. 0 4-9 | 73.1 3.8 |
| 15 - 34% | 3.3 | - | - | 7.7 |
| 35 - 64% | . 8 | - | - | 1 9 |
| 65 - 84% Over 84% | .8 | - | 2 4 | - |
| Don't know, no answer, refused | .o 27 5 | 14.8 | 53 7 | - 13 5 |
| Average percentage served | 3.1 | | 5.7 | 3.6 |
| I ago per convago per rea | ٠.٠ | | 21 | 5.0 |

Table 10

FROZEN PROCESSED SHELLFISH BOUGHT IN NOVEMBER, 1958 -

HOW PROCESSED BEFORE PURCHASE

According to Sales Volume

| | Total | Less Than \$40,000 | \$40,000 and Over |
|---|------------------------------------|-----------------------------------|--------------------------|
| Total Users of Frozen Processed Shellfish | (72) | (38) | (34) |
| | <u> 4</u> | <u> %</u> | <u>%</u> |
| | 100.0* | 100.0 | 100.0 |
| Abalone Steaks | 2.1 | - | 4.5 |
| Clams Raw; clean | 18.9 | 11.8 | 27.3 |
| Crabs Cooked Whole frozen uncooked | 10.5 12.6 | 7.8 7.8 | 13.6 18.2 |
| Crab meat - shelled and debellied, frozen and canned Canned | 5.3 1.1 | 3.9 2.0 | 6.8 - |
| Lobster Cooked Raw; whole, clean | 1.1 7.4 | - 3.9 | 2.3 11.4 |
| Oysters Breaded Canned Raw; clean | 2.1 1.1 15.8 | 2.0 5.9 | 4.5 |
| Scallops Breaded Coo'ed and breaded Canned Raw; clean, shelled | 6.3 2.1 1.1 22.1 | 2.0 13.7 | 13.0 4.5 - 31.8 |
| Shring Cooked Freaded Cooked and breaded Deheaded, raw in shell Deheaded and shelled | 13.7 30.5 10.5 2.1 1.1 | 17.6 25.5 7.8 3.9 2.0 | 9.1 36.4 13 6 |
| Raw; clean, deheaded, shelled and deveined | 37.9 | 31 4 | 45.5 |

^{*}Denotes that percentages might add to more than the total because of more than one reply to a question.

QUANTITY OF FROZEN PROCESSED SHELLFISH BOUGHT IN NOVEMBER, 1958

Table II

| | Average Number of | | er of Pounds |
|------------------------------------|-------------------|------------------|----------------|
| | Total | A11 | User |
| | Pounds | Establishments | Establishments |
| Aba l o ne | | | |
| Steaks | 20 | (b) | 10.0 |
| Clams | | | |
| Raw; clean | 367 | 1.0 | 20.4 |
| Crabs | | | |
| Cooked | 742 | 2.0 | 74.2 |
| Whole frozen uncooked | 1,449 | 4.0 | 120.8 |
| Crab meat - shelled and debellied, | | | , |
| frozen and canned | 82 | (b) | 16.3 |
| Canned | 5 | (a) | 5.0 |
| Lobster | _ | | |
| Cooked | 18 | (P) | 18.0 |
| Raw; whole, clean | 560 | 1.5 | 80.0 |
| Oysters | | | |
| Breaded | (a) | , - , | - |
| Canned | _5 | (a) | 5.0 |
| Raw; clean | 1,382 | 3.8 | 92.1 |
| Scallops | | | |
| Breaded | 129 | .7 | 21.5 |
| Cooked and breaded | 12 | (a) | 6.0 |
| Canned | 5 | (a) | 5.0 |
| Raw; clean, shelled | 2,394 | 6.6 | 114.0 |
| Shrimp | | | |
| Cooked | 209 | .6 | 16.1 |
| Breaded | 1.803 | 5-0 | 62.2 |
| Cooked and breaded | 148 | (b) | 14.5 |
| Deheaded, raw in shell | 40 | (b) | 20.0 |
| Deheaded and shelled | 75 | (b) | 75.0 |
| Raw; clean, deheaded, shelled | 6 125 | 12.2 | 100 - |
| and deveined | 6,415 | 17.7 | 178. <i>ē</i> |

⁽a) Purchases were not reported in quantities large enough to compute meaningful figures.

⁽b) Less than half a pound.

Table 12
SATISFACTION OR DISSATISFACTION WITH PREPREPARATION OF FROZEN PROCESSED SHELLFISH

| | Total Users (1) | | Total Heera (1) |
|---|-------------------------|---|-----------------------|
| | 7 | | 4, |
| Total Purchases of Crabs | 100.0 | Total Purchases of Shrimp | 1 9 |
| Prefer more prepreparation of crabs Prefer less prepreparation of crabs Prefer prepreparation as it is No answer | 3.6 85.7 10.7 | Prefer more prepreparation of shrimp Prefer less prepreparation of shrimp Prefer prepreparation as it is No answer | 93.1 193.1 |
| Total Purchases of Scallops | 100.0 | | |
| Prefer more prepreparation of scallops Prefer less prepreparation of scallops Prefer prepreparation as it is No answer | 93·3 6.7 | | |

(1) The percentages shown in the body of the table are computed on the total number of purchases of each species of shellfish.

Many establishments bought more than one species. Some establishments also bought a species prepared in two different ways. For example, shrimp breaded and shrimp cooked. This was counted as two purchases of the species.

Because purchases of some species--clams, abalone, and others--were few in number, the species are not included in the table.

Table 13

SATISFACTION AND DISSATISFACTION WITH QUALITY AND CONDITION OF FROZEN PROCESSED SHELLFISH

| | Total |
|--|----------|
| Total Users of Frozen Processe Shellfish, November, 195 | |
| | <u>%</u> |
| | 100.0 |
| Satisfied | 91.6 |
| Dissatisfied | 7.4 |
| | |
| No answer | 1.0 |

PACKAGE SIZES OF FROZEN PROCESSED SHELLFISH BOUGHT IN NOVEMBER, 1958 AND AVERAGE NUMBER OF SERVINGS PER POUND(1)

Table 14

| | Total | | |
|----------------------------|------------|----------------------------------|------------|
| | Total | | |
| | 2 | | |
| Total Purchasers of | | | |
| Scallops ~ Raw | 100.0 | | |
| | | | Total |
| l pound packages | 4.8 | | |
| 2 pound packages | 4.8 | | <u>4</u> 6 |
| 3 pound packages | 26.6 | | _ |
| 4 pound packages | 9.5 | Total Purchasers of Shrimp - Raw | 100.0 |
| 5 pound packages | 52.3 | | _ |
| | | l pound packages | 8.3 |
| | | 3 pound packages | 33.3 |
| | | 5 pound packages | 55.6 |
| Total Purchasers of | | 10 pound packages | 2.8 |
| Shrimp - Breaded | 100.0 | | |
| | 0.5 | Average number of servings | 2 5 |
| 1 pound packages | 3·5 3·5 | per pound | 3.5 |
| 2 pound packages | 3.5 | | |
| 3 pound packages | 82.7 | | |
| 5 pound packages | 10.3 | | |
| Average number of servings | | | |
| per pound | 3.0 | | |

(1) The table shows figures for those species and types of prepreparation which occur most often in the city.

Sometimes figures are shown for package sizes but not average number of servings per pound. In these cases the data on servings per pound is limited.

The percentages in the body of the table are based on the number of establishments which bought one species of shellfish, preprepared in one manner.

Table 15

SATISFACTION AND DISSATISFACTION

WITH TYPES AND SIZES OF FROZEN

PROCESSED SHELLFISH PACKAGES

| | Total |
|--|----------|
| Total Users of Frozen Processed Shellfish | (72) |
| | <u>%</u> |
| | 100.0 |
| Satisfied | 95.7 |
| Dissatisfied | 3.2 |
| | |
| No answer | 1.1 |

Table 16

PERCENTAGE OF FROZEN PROCESSED SHELLFISH SERVED FRIED, BROILED, BAKED, AND IN OTHER WAYS

According to Sales Volume

| | Total | Less Than \$40,000 | \$40,000 and Over | Total Users of Frozen | Total | Less Than \$40,000 | \$40,000 and Over |
|---|----------|--------------------------|-------------------------|--------------------------------------|----------|--------------------------|-------------------------|
| Total Users of Frozen Processed Shellfish | (72) | (38) | (34) | Processed Shellfish | (72) | (38) | (34) |
| | <u>%</u> | <u>4</u> | <u>%</u> | | <u>4</u> | <u>\$</u> | ½ |
| | 100.0 | 100.0 | 100.0 | | 100.0 | 100.0 | 100.0 |
| Establishments Serving Fried | | | | Establishments Serving Baked | | | |
| None fried | 10.5 | 13.7 | 6.8 | None baked | 87.3 | 88.2 | 86.3 |
| 1 - 14% | | - | - | 1 - 14% | 3.2 | 3.9 | 2.3 |
| 15 - 34 % | 1.1 | - | 2.3 | 15 - 34% | 4.2 | - | 9.1 |
| 35 - 64 % | 15.8 | 11.8 | 20.5 | 35 - 64% | 2.1 | 2.0 | 2.3 |
| 65 - 84% | 5.3 | - | 11.4 | 65 - 84% | - | | - |
| Over 84% | 66.2 | 72.5 | 59.0 | Over 84% | 2.1 | 3.9 | - |
| Don't know, no answer, refused | 1.1 | 2.0 | - | Don't know, no answer, refused | 1.1 | 2.0 | - |
| Average percentage served | 73.8 | 74.0 | 73.5 | Average percentage served | 4.3 | 5.0 | 3.5 |
| Establishments Serving Broiled | | | | Establishments Serving in Other Ways | | | |
| None broiled | 87.3 | 94.1 | 79.5 | None in other ways | 75.7 | 78.4 | 72.7 |
| 1 - 14% | 3.2 | 3.9 | 2.3 | 1 - 14% | 1.1 | - | 2.3 |
| 15 - 34% | 4.2 | - | 9.1 | 15 - 34% | 4.2 | - _ | 9.1 |
| 35 - 63 % | 4.2 | - | 9.1 | 35 - 64 % | 8.4 | 9.8 | 6.8 |
| 65 - 84% | - | - | - | 65 - 84% | 1.1 | - | 2.3 |
| Over 84% | - | - | ~ | Over 84 % | 8.4 | 9.8 | 6.8 |
| Don't know, no answer, refused | 1.1 | 2.0 | - | Don't know, no answer, refused | 1.1 | 2.0 | - |
| Average percentage served | 3.4 | • 3 | 6.9 | Average percentage served | 14.0 | 14.2 | 13.7 |

Note: Percentages, other than average percentages, are based on total establishments interviewed. Average percentages are computed by assigning the cases in any one of the six intervals to the midpoint of the interval, and taking an average of all the cases.

Table 17

TYPES OF PORTIONS BOUGHT IN NOVEMBER, 1958

Table 18

QUANTITY OF PORTIONS BOUGHT IN NOVEMBER, 1958

| | | | | Average Numb | |
|-------------------------|----------------------|--------------------|-----------------|-----------------------|------------------------|
| | Total | | Total Pounds | All Establishments | User Establishments |
| Total Users of Portions | (43) | Cooked - breaded | 342 | •9 | 24.4 |
| | <u>%</u> | Cooked - plain | - | - | - |
| | 100.0* | Uncooked - breaded | 1,775 | 4.9 | 46.7 |
| Cooked - breaded | 24.8 | Uncooked - plain | 217 | .6 | 19.7 |
| Cooked - plain | - | | | | |
| Uncooked - breaded | 67.5 | | | | |
| Uncooked - plain | 19.6 | | | | |
| | | I . | | | |

^{*}Denotes that percentages might add to more than the total because of more than one reply to a question.

Table 19

AMOUNT OF PORTIONS BOUGHT BY

ESTABLISHMENTS, AS COMPARED

TO THE PREVIOUS YEAR

| | Total |
|-------------------------|-------|
| Total Users of Portions | (43) |
| | 2 |
| | 100.0 |
| Use more now | 21.4 |
| Use about the same | 64.3 |
| Use less now | 3.6 |
| | |
| Don't know | 10.7 |

Table 20

SATISFACTION AND DISSATISFACTION WITH

QUALITY AND CONDITION OF PORTIONS

| | Total |
|---|-------|
| Total Purchases of Types of Portions, November, 1958 | (47) |
| | £ |
| | 100.0 |
| Satisfied | 96.8 |
| Dissatisfied | 3.2 |
| Note: Figures are based on total purchases of types of portions. Some establishments bought more than one type. | |

Table 21

IS THE QUALITY OF PORTIONS BETTER THAN THAT OF OTHER FROZEN PROCESSED FISH - FOR WHAT REASONS?

Table 22

ADVANTAGES OF USING PORTIONS

| | | | Total |
|-------------------------------------|---------------------------|---|-----------|
| | <u>Total</u> | Total Users of Portions, November, 1958 | (43) |
| Tota | al Users of Portions (43) | | <u>46</u> |
| | <u>g</u> | | 100.0* |
| | 100.0 | Convenience, easy of preparation - save labor, already prepared | 50.0 |
| Say portions better Fresher Quality | 21.4 8.9 3.6 8.9 | Size of portions - uniform, controlled servings, the right size serving | 37-5 |
| Don't know - no answer | | Can control food cost better - know profit | 32.1 |
| Portions poorer | 3.6 | Fast, timesaving - quicker to serve, prepare | 28.6 |
| About the same | 66.1 | Economical - no waste | 19.6 |
| Don't know | 7.1 | Attractive, eye appealing | 3.6 |
| No answer | 1.8 | Quality | 1.8 |
| | | All others | 3.6 |
| | | Don't know, no answer | 3.6 |

^{*}Denotes that percentages might add to more than the total because of more than one reply to a question.

Table 23

DISADVANTAGES OF USING PORTIONS

Table 24

DO ESTABLISHMENTS THINK CUSTOMERS PREFER PORTIONS TO OTHER FROZEN PROCESSED FISH - FOR WHAT REASONS?

| | Total | | |
|---|----------|---|--------------------|
| Total Users of Portions | (43) | | Total |
| | <u>%</u> | Total Users of Portions | (43) |
| | 100.0* | | <u>%</u> |
| Not economical - more expensive to buy | 8.9 | | 100.0 |
| Lask flavor - not as tasty, sometimes dry | 1.8 | Think customers like portions better Uniform controlled servings - always the | <u>35.7</u> |
| Ail others | 1.8 | same amount Customers order - seem to like them Don't know - no answer | 25.0 3.6 7.1 |
| No disadvantages | 80.4 | Think customers like portions less Look artificial - not real | 3.6 3.6 |
| Don't know, no answer | 8.9 | Think customers like portions about the same | 51.8 |
| poli (more) do subset | | Don't know | 7.1 |
| | | No answer | 1.8 |
| | | | |

^{*}Denotes that percentages might add to more than the total because of more than one reply to a question.

Table 25

AVERAGE WEIGHT OF PORTIONS AND AVERAGE NUMBER OF SERVINGS PER PACKAGE

| Total users of portions, November, 1958 | 43 |
|--|------|
| Average weight of package of portions, in pounds | 5 0 |
| Average number of servings per package | 15.0 |
| Average weight of individual servings, in ounces | 5.3 |
| Average weight of individual portions, in ounces | 4.1 |

Note: Average weight of portions does not equal average weight of individual servings since some operators obtained more than one serving from a portion, while other operators used more than one portion for a serving.

Table 26

SATISFACTION WITH THE SIZE OF PORTIONS IN A PACKAGE

| | Total |
|-------------------------|-----------|
| Total Users of Portions | (43) |
| | <u> 1</u> |
| | 100.0 |
| Satisfied | 98.2 |
| Dissatisfied | 1.8 |

Table 27

PERCENTAGE OF PORTIONS SERVED FRIED, BROILED, BAKED, AND IN OTHER WAYS

| Total Users of Portions | <u>Total</u> (42) | Total Users of Portions | Total |
|---|----------------------|---|-------------------|
| | Ž. | | <u>%</u> |
| Establishments Serving Fried None fried | 100.0 5.4 | Establishments Serving Baked None baked | 100.0 85.6 |
| 1 - 14% 15 - 34% 35 - 64% 55 - 84% | 5.4 7.1 | 1 - 14% 15 - 34% 35 - 64% | 5.4 |
| 0> - 04% Over 84% Average percentage served | 82.1 80.8 | 65 - 84% Over 84% Average percentage served | 3.6 5.4 8.9 |
| Establishments Serving Broiled | | | |
| None broiled 1 - 14% 15 - 34% 35 - 64% | 91.0 5.4 | Establishments Serving in Other Ways None in other ways 1 - 14% 15 - 34% | 100.0 |
| 55 - 84% 65 - 84% Over 84% | 3.6 - - | 35 - 64% 65 - 84% Over 84% | - |
| Average percentage served | 3.1 | Average percentage served | - |

Table 28

DO ESTABLISHMENTS COOK PORTIONS

WHILE STILL FROZEN?

| | Total |
|------------------------------|-------|
| Total Users of Fortions | (43) |
| | Z. |
| | 100.0 |
| Yes, cook while frozen | 87.5 |
| No, do not cook while frozen | 5.4 |
| No answer | 7.1 |
| | |

Table 29

COST OF USING PORTIONS, AS COMPARED TO OTHER FROZEN PROCESSED FISH AND REASONS WHY PORTIONS ARE THOUGHT MORE OR LESS EXPENSIVE

| | Total |
|--|---------------------------------|
| Total Users of Portions | (43) |
| | <u> 2</u> |
| | 100.0 |
| Say portions more expensive | 14.2 |
| Price includes processing and packaging - prepreparation would tend to raise cost Don't know - no answer | 7.1 7.1 |
| Portions less expensive | 57.2* 42.9 |
| Less or no waste Labor saving - requires no preparation Uniform controlled servings | 8.9 8.9 |
| No spoilage - can keep in freezer, can keep until ready to use Time saving Goes further - more servings from package Can control food costs better - know your profit Don't know - no answer | 5.4 3.6 3.6 1.8 8.9 |
| About the same | 19.7 |
| Don't know | 7.1 |
| No answer | 1.8 |
| | |

^{*}Denotes that percentages might add to more than the total because of more than one reply to a question.

Table 30

WHEN ORDERING PORTIONS FROM SUPPLIERS,

DO ESTABLISHMENTS SPECIFY

THE KIND OF FISH:

| Total Users of Portions | Total (43) |
|-----------------------------|------------|
| | <u>L</u> |
| | 100.0 |
| Specify kind of fish | 82.1 |
| Do not specify kind of fish | 17.9 |

Table 31

WOULD THE ESTABLISHMENTS LIKE TO HAVE OTHER PORTION CONTROLLED SEA FOOD ITEMS NOT NOW AVAILABLE?

| T | Total |
|---|----------|
| Total Users of Frozen Processed Sea Food | (129) |
| | <u>%</u> |
| | 100.0 |
| Yes, would like other items | 2.4 |
| No, would not like other items | 92.8 |
| Don't know | 2.4 |
| No answer | 2.4 |

Table 32

REASONS ESTABLISHMENTS DID NOT BUY PORTIONS DURING NOVEMBER, 1958

| | Total | | |
|---|--------|-----------------------------------|-------|
| Total Establishments Using Frozen Processed Sea Food, but Not Portions | (86) | WAS PRICE A REASON ESTABLISHMENTS | |
| | £ | DID NOT BUY PORTIONS? | |
| | 100.0* | | |
| Too expensive - cheaper to use fresh fish, cheaper to | 20. 1 | | |
| prepare ourselves Prefer to prepare own - rather bread my own, do not like way | 35.1 | | Total |
| it must be cooked, prefer own methods | 15.8 | | |
| Size of portions - prefer to cut own portions, want larger | 17.0 | Total Nonusers Who Did | |
| portions, get more with other kinds | 14.0 | Not Volunteer | (50) |
| Use fresh fish - prefer fresh fish | 8.8 | Price as a Reason | (57) |
| Sell, serve little or no fish - no demand, calls for it | 8.8 | | L |
| Serve other types - perch, shrimp, halibut, etc., other | | | |
| types more popular | 5.3 | | 100.0 |
| No particular reason - just didn't | 5.3 | Yes, price was a reason | 10.9 |
| Dislike flavor - fresh fish has more flavor, no taste | | res, price was a reason | 10.9 |
| to portion controlled sea foods | 4.4 | No, price was not a reason | 79.5 |
| Quality not as good - doesn't meet our quality standards, | | No, price was not a reason | 12.7 |
| can't tell what is in it | 4.14 | | |
| Don't like them so wouldn't serve them | 1.8 | No answer | 9.6 |
| Just opened the restaurant - don't know what we will handle | .9 | no outre. | ,,, |
| 111 others | 2.6 | | |
| Don't know, no answer | 3.5 | | |

^{*}Denotes that percentages might add to more than the total because of more than one reply to a question.

Table 33

TYPES OF SUPPLIER PROVIDING FROZEN PROCESSED SEA FOOD TO ESTABLISHMENTS

According to Sales Volume

| | Total | Less Than \$10,000 | \$10,000- _39,999 | \$40,000 and Over |
|--|----------|--------------------------|----------------------|-------------------------|
| Total Users of Frozen Processed Sea Food | (129) | (32) | (46) | (51) |
| | ½ | <u> 1</u> | <u>%</u> | ½ |
| | 100.0* | 100 0 | 100.0 | 100.0 |
| Sea food processors | 2.9 | 7.3 | 3.2 | - |
| Sea food wholesalers | 83.5 | 70.7 | 85.5 | 89.6 |
| Frozen food distributors | 8.8 | 4.9 | 8.1 | 11,9 |
| All other, grocery stores, supermarkets | 6.5 | 17.1 | 4.8 | 1.5 |
| No answer | .6 | ~ | - | 1.5 |

^{*}Denotes that percentages might add to more than the total because of more than one reply to a question.

OF FROZEN PROCESSED SEA FOOD

According to Location

| | Total** | Out of Central Business District |
|--|----------|---|
| Total Users of Frozen Processed Sea Food | (129) | (113) |
| | <u>%</u> | <u> %</u> |
| | 100.0 | 100.0 |
| Less than 10 miles | 96.5 | 95.8 |
| 10 - 50 miles | 2.9 | 3.5 |
| 51 - 100 miles | - | - |
| More than 100 miles | - | - |
| No answer | .6 | .7 |

⁴⁴ Includes ló establishments in the central business district which would be statistically misleading to show separately.

Table 35

FREQUENCY OF DELIVERIES OF FROZEN PROCESSED SEA FOOD

According to Type of Establishment and Sales Volume

| | | Type of | Establishment | | Sales Volume | |
|---|----------|----------------------------|---------------------|--------------------------|----------------------|-------------------------|
| | Total | Public Eating Places | <u>Institutions</u> | Less Than \$10,000 | \$10,000- _39,999 | \$40,000 and Over |
| Total Users of Frozen Processed Sea Food | (129) | (90) | (39) | (32) | (46) | (51) |
| | <u>%</u> | <u>4</u> | <u> 26</u> | <u> %</u> | <u> 2</u> | <u> </u> |
| | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Every day | 14.0 | 16.1 | - | 2.8 | 7.1 | 25.9 |
| 2 - 4 times per week | 17.6 | 18.7 | 11.1 | 5.6 | 16.7 | 25.9 |
| Once a week | 40.5 | 42.4 | 27.8 | 50.0 | 47.6 | 29.3 |
| 2 - 3 times per month | 14.0 | 14.4 | 11.1 | 19.4 | 16.7 | 8.6 |
| Once a month | 8.8 | 5.9 | 27.8 | 11.1 | 7.1 | 8.6 |
| Less than once a month | 5.1 | 2,5 | 22 2 | п.1 | 4 8 | 1.7 |

CAN SUPPLIERS OF FROZEN PROCESSED SEA FOOD IMPROVE SERVICES TO ESTABLISHMENTS:

According to Sales Volume

| | Total | Less Than \$10,000 | \$10,000- 39,999 | \$40,000 and Over |
|--|----------|--------------------------|---------------------|-------------------------|
| Total Users of Frozen Processed Sea Food | (129) | (32) | (46) | (51) |
| | <u>%</u> | <u> 2</u> | <u>46</u> | <u> %</u> |
| | 100.0 | 100.0 | 100.0 | 100.0 |
| Yes, can improve services | 8.3 | 9.7 | 3.2 | 11.9 |
| No, cannot improve services | 91.7 | 90.3 | 96.8 | 88.1 |
| | | | | |

AMOUNT SPENT FOR FROZEN PROCESSED SEA
FOOD DURING PRECEDING TWELVE MONTHS

According to Sales Volume

| | Total | Less Than \$40,000 | \$40,000 and Over |
|--|----------------------------|---------------------------|-----------------------------|
| Total Users of Frozen Processed Sea Food | (129) | (78) | (51) |
| | 2 | <u> 1</u> | <u>%</u> |
| | 100.0 | 100.0 | 100.0 |
| Spent under \$250 \$250 - 499 \$500 - 999 \$1,000 - 2,499 | 63.1 6.3 9.5 12.6 | 77.4 6.5 6.5 9.6 | 36.3 6.1 15.2 18.1 |
| \$2,500 - 4,999 \$5,000 - 9,999 \$10,000 - 14,999 \$15,000 - 29,999 | 2.1 2.1 1.1 | - - - | 6.1 6.1 3.0 |
| \$30,000 - 49,999 \$50,000 - 99,999 \$100,000 and over | 2.1 | - - - | 6.1 - 3.0 |

PROFITABILITY TO ESTABLISHMENTS OF FROZEN PROCESSED SEA FOOD AND OTHER HIGH PROTEIN FOODS

According to Sales Volume

| | Total | Less Than \$10,000 | \$10,000- 39,999 | \$40,000 and Over |
|---|------------------------------------|---------------------------|----------------------------|---------------------------|
| Total Users of Frozen Processed Sea Food | (129) | (32) | (46) | (51) |
| | Z | <u> 2</u> | <u> %</u> | <u>%</u> |
| | 100.0× | 100.0 | 100.0 | 100.0 |
| Say sea food more profitable than other high protein foods Say all foods the same in profitability Say meat (unspecified) more profitable than sea food Say beef more profitable than sea food | 21.2 5.9 4.1 1.8 | 14.6 4.9 9.8 2.4 | 19.4 6.5 3.2 1.6 | 26.9 6.0 1.5 1.5 |
| Say chicken more profitable than sea food Say miscellaneous other meats more profitable than sea food Say eggs more profitable than sea food Say miscellaneous other foods more profitable than sea food Nonprofit establishments | . 6 . 6 . 6 2. 4 24. 7 | 2.4 2.4 - 22.0 | - - - 1 6 35.5 | - 1.5 4.5 16.4 |
| Don't know | 16.5 | 24.4 | 14.5 | 13.4 |
| No answer | 22.4 | 22.0 | 17.7 | 28.4 |

^{*}Denotes that percentages might add to more than the total because of more than one reply to a question.

Table 39

DO THE ESTABLISHMENTS KNOW THEY CAN BUY GOVERNMENT
INSPECTED OR GRADED FROZEN PROCESSED SEA FOOD?

According to Type of Establishment

| | Total | Public Eating Places | Institutions |
|---|----------|----------------------------|--------------|
| Total Users of Frozen Processed Sea Food | (129) | (90) | (39) |
| | ½ | ½ | ½ |
| | 100.0 | 100.0 | 100.0 |
| Yes, know they can | 81.8 | 78.0 | 91.5 |
| No, do not know they can | 18.2 | 22.0 | 8.5 |

Table 40

DO THE ESTABLISHMENTS BUY GOVERNMENT INSPECTED OR

GRADED FROZEN PROCESSED SEA FOOD?

According to Type of Establishment

| Total Establishments Knowing | Total | Public Eating Places | Institutions |
|--|----------|----------------------------|--------------|
| Government Inspected or Graded Frozen Processed Sea Food Was Available | (106) | (71) | (35) |
| | ½ | £ | ½ |
| | 100.0 | 100.0 | 100.0 |
| Yes, do buy | 100.0 | 100.0 | 100.0 |
| No, do not buy | - | - | - |

Table 41

REASONS ESTABLISHMENTS BUY GOVERNMENT INSPECTED OR GRADED FROZEN FROCESSED SEA FOOD

According to Type of Establishment

| | <u>Total</u> | Public Eating Places | <u>Institutions</u> |
|---|--------------|----------------------------|---------------------|
| Total Purchasers of Government Inspected or Graded Sea Food | (106) | (71) | (35) |
| | % | Z | <u> %</u> |
| | 100.0* | 100.0 | 100.0 |
| Only type available - it's all inspected, that's what supplier carries Company demands that it's bought | 34.5 20.9 | 43.8 - | 14.0 67.4 |
| Best quality - use better products, more uniform quality | 20.1 | 28.1 | 2.3 |
| Government inspected foods are safe - pure, fresh, clean, no germs or disease | 19.4 | 21.9 | 14.0 |
| Prefer Government inspected - wouldn't buy any other | 3.6 | 4.2 | 2.3 |
| Easy to handle - easy to serve, ready to cook, portion controlled Public demands it | 2.2 | 2 1 2 1 | 2.3 |
| Government/law requires it | .7 | 1.0 | - |
| All others | 2.9 | 3.1 | 2.3 |
| Don't know, no answer | 6.5 | 8.3 | 2.3 |

^{*}Denotes that percentages might add to more than the total because of more than one reply to a question.

Table 42

HAS GOVERNMENT INSPECTION AFFECTED THE AMOUNT OF FROZEN
PROCESSED SEA FOOD BOUGHT BY THE ESTABLISHMENT?

According to Type of Establishment

| Total Users of Government Inspected Frozen Processed Sea Food | Total (106) | Public Eating Places (71) | Institutions (35) |
|---|----------------|------------------------------------|-------------------|
| | <u>4</u> | £ | £ |
| | 100.0 | 100.0 | 100.0 |
| Buy more | 4.3 | 4.2 | 4.7 |
| Buy about the same | 84.9 | 81.3 | 93.0 |
| Buy less | - | - | - |
| Don't know | 5.8 | 8.3 | - |
| No answer | 5.0 | 6.2 | 2.3 |

Table 43

FROCESSED SEA FOOD WERE AVAILABLE WOULD THE ESTABLISHMENT BUY MORE OR LESS?

TABLE 43 HAS BEEN OMITTED AS TOO FEW ESTABLISHMENTS QUALIFIED TO RESPOND.

Table 44

PREVIOUS USE OF FROZEN PROCESSED SEA FOOD BY NONUSERS AND

REASONS FOR STOPPING USE OR FOR NEVER USING

According to Sales Volume

| | Total | Less Than \$10,000 | \$10,000 and Over |
|--|-------------------------|--------------------------|--------------------------|
| Total Nonusers of Frozen Processed Sea Food | (152) | (94) | (58) |
| | Ł | <u>%</u> | <u>%</u> |
| | 100.0 | 100 0 | 100 0 |
| Have served frozen processed sea food before | <u>5.2</u> * | <u>5 5</u> | 4.8 |
| No demand - didn't sell enough, no volume, customers prefer other foods Prefer to serve fresh fish Lacked flavor - own prepared fish has better flavor Unable to handle preparation - didn't have the help Don't know, no answer | 3 1 1.0 -5 -5 | 3.6 .9 .9 | 2.4 1.2 - 1.2 |
| Have not served frozen processed sea food before | <u>04,8</u> ∗ | 94.5 | 95.2 |
| Sell little or no fish - no demand, call for it, not in that business | 56.5 | 66.4 | 43.4 |
| Use fresh fish - prefer to serve fresh fish, fresh fish available all year | 16.1 | 5 5 | 30 1 |
| Unable to handle preparation - no equipment, not enough room, no time, would need extra help No storage facilities - no freezer | 9.3 6.7 | 10 0 9.1 | 8 4 3 6 |
| Too expensive - cheaper to use fresh, prepare ourselves | 4.1 | , q | 8 4 |
| Like tests, freshness of fresh fish - don't trust frome food, fresh fish tastes better, some frozen is ker' too long Just opened, don't know what T'll sell All others Don't know, no answer | 1.6 .5 1.6 2.1 | 1 8 - 9 1 8 | 1.2 1.2 2.4 2.4 |

^{*}Denotes that percentages might add to more than the total because of more than one reply to a question.

Table 45

DO ESTABLISHMENTS HAVE COLD STORAGE FACILITIES FOR KEEPING FROZEN PROCESSED SEA FOOD?

According to Type of Establishment and Sales Volume

| | | | Establishment | | Sales Volume | |
|---|--------------|-----------------------------------|----------------------|--------------------------|---------------------|-------------------------|
| | <u>Total</u> | Public Eating <u>Places</u> | Institutions | Less Than \$10,000 | \$10,000- 39,999 | \$40,000 and Over |
| Total Establishments | (281) | (223) | (58) | (126) | (83) | (72) |
| | <u>%</u> | <u> %</u> | <u>%</u> | <u>%</u> | <u>%</u> | <u>%</u> |
| | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Yes, have cold storage facilities | 62.0 | . 66.1 | 44.1 | 58.9 | 58.4 | 70.7 |
| No, do not have cold storage facilities | 37.7 | 33.9 | 54.4 | 41.1 | 41.6 | 28.3 |
| No answer | •3 | - | 1.5 | - | - | 1.0 |
| Average capacity, in cubic feet | 44.3 | 37.3 | 88.0 | 25.4 | 25.7 | 90.8 |

Table 46

DO ESTABLISHMENTS HAVE COLD STORAGE FACILITIES FOR KEEPING FROZEN PROCESSED SEA FOOD?

According to Nonusers of Sea Food and Users Not Using Frozen Processed Sea Food

| | <u>Total</u> | Nonusers of Sea Food | Users Not Using Frozen Processed Sea Food |
|--|--------------|----------------------------|---|
| Total Nonusers of Frozen Processed Sea Food | (152) | | |
| | K | <u>%</u> | <u> </u> |
| | 100.0 | 47.2 | 52.8 |
| Yes, have cold storage facilities | 49.7 | 22.3 | 27.4 |
| No, do not have cold storage facilities | 50.3 | 24.9 | 25.4 |

DISTRIBUTION OF SAMPLE

(Tables a through i contain classification data regarding operations of the establishments)

Table a

TOTAL RECEIPTS FROM MEALS SERVED DURING 1957 OR LAST FISCAL YEAR

According to Type of Establishments

| | Total | Public Eating Places | Institutions |
|----------------------|-----------|----------------------------|--------------|
| Total Establishments | (281) | (223) | (58) |
| | <u>46</u> | <u>%</u> | <u>%</u> |
| Total Receipts | 100.0 | 100.0 | 100.0 |
| Less than \$10,000 | 41.6 | 45.4 | 25.0 |
| \$10,000 - 39,999 | 31.1 | 27.1 | 48.5 |
| \$40,000 - 99,999 | 10.5 | 11.2 | 7.4 |
| \$100,000 and over | 16.8 | 16.3 | 19.1 |

Table b

AMOUNT ESTABLISHMENTS SPENT FOR FOOD DURING PREVIOUS TWELVE MONTHS

According to Type of Establishment and Sales Volume

| | | Type of | Establishment | | Sales Volume | |
|--|------------------------------------|-----------------------------------|---------------------------------|-------------------------------------|---------------------------------|-------------------------------------|
| | Total | Public Eating Places | Institutions | Less Than \$10,000 | \$10,000- 39,999 | \$40,000 and Over |
| Total Establishments | (281) | (223) | (58) | (126) | (83) | (72) |
| | <u>%</u> | <u>\$</u> | <u>L</u> | <u>%</u> | <u> </u> | <u> 2</u> |
| | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Spent under \$1,000 \$1,000 - 2,499 \$2,500 - 4,999 \$5,000 - 9,999 \$10,000 - 14,999 | 12.8 6.6 6.6 12.8 22.4 | 18.0 8.6 6.5 13.7 8.6 | 1.8 7.0 10.5 56.1 | 33.8 22.0 11.9 15.3 8.5 | 4.2 - 7.0 22.6 42.3 | 3.0 1 5 - 13.6 |
| \$15,000 - 29,999 \$30,000 - 49,999 \$50,000 - 99,999 \$100,000 - 249,999 \$250,000 and over | 15.8 9.7 5.1 5.1 3.1 | 19.4 12.3 5.0 4.3 3.6 | 7.0 3.5 5.3 7.0 1.8 | 6.8 - 1.7 - | 18.3 4.2 1.4 | 21.3 24.3 13.6 13.6 9.1 |

PERCENTAGE OF TOTAL OPERATING COST SPENT FOR FOOD IN PREVIOUS TWELVE MONTHS

According to Type of Establishment and Sales Volume

| | Type of Establishment | | Sales Volume | | | |
|--|-----------------------------|----------------------------|---------------------------|-----------------------------|-----------------------------|-----------------------------|
| | Total | Public Eating Places | Institutions | Less Than \$10,000 | \$10,000~ 39,999 | \$40,000 and Over |
| Total Establishments | (281) | (223) | (58) | (126) | (83) | (72) |
| | <u>1</u> 6 | <u> 1</u> | <u>4</u> | 2 | <u>%</u> | <u></u> |
| | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Spent under 5% for food 5 - 14% 15 - 24% 25 - 34% | 4.0 4.5 6.0 8.1 | 4.0 3.3 6.7 8.0 | 4.1 8.2 4.1 8.2 | 8.6 12.1 12.1 5.2 | 2.6 2.6 3.8 11.5 | 1.6 - 3.2 6.3 |
| 35 - 44% 45 - 54% 55 - 64% 65 - 74% | 33.2 16.6 5.5 17.1 | 43.3 20.0 6.7 2.0 | 2.0 6.1 2.0 63.3 | 27.6 10.3 8.6 10.3 | 24.4 17.9 6.4 25.7 | 49.2 20.6 1.6 12.7 |
| 75 - 84% 85 - 94% 95 - 100% | 4.0 - 1.0 | 5·3 - ·7 | - - 2.0 | 3·5 - 1·7 | 5.1 - - | 3.2 - 1.6 |

Table d

AVERAGE NUMBER OF MEALS SERVED BY ESTABLISHMENTS

According to Type of Establishment and Sales Volume

| | | Type of | Establishment | | Sales Volume | 2 |
|-------------------------------------|-------|----------------------------|---------------|--------------------------|---------------------|-------------------------|
| | Total | Public Eating Places | Institutions | Less Than \$10,000 | \$10,000- 39,999 | \$40,000 and Over |
| Total Establishments | 281 | 223 | <u>58</u> | 126 | <u>83</u> | 72 |
| Average Number of Main Meals Served | | | | | | |
| Midday, weekdays | 123 | 78 | 290 | 39 | 143 | 218 |
| Sea food meals | 14 | 14 | 19 | 2 | 10 | 41 |
| Midday, Saturdays and Sundays | 60 | 58 | 65 | 19 | 34 | 150 |
| Sea food meals | 7 | 9 | ĺ | ĺ | 1 | 26 |
| Evening, weekdays | 50 | 50 | 53 | 13 | 34 | 129 |
| Sea food meals | 9 | 8 | 13 | ī | 2 | 31 |
| Evening, Saturdays and Sundays | 55 | 56 | 49 | 10 | 34 | 152 |
| Sea food meals | 7 | 9 | - - | * * | 2 | 26 |

^{**} Less than one half meal.

Table e

AVERAGE PRICE PER MEAL SERVED

According to Type of Establishment and Sales Volume

| | | Type of | Establishment | | Sales Volume | |
|--|----------------------------|----------------------------|---------------------------|----------------------------|----------------------|-------------------------|
| | Total | Public Eating Places | Institutions | Less Than \$10,000 | \$10,000- 39,999 | \$40,000 and Over |
| Total Establishments | (281) | (223) | (58) | (126) | (83) | (72) |
| | <u> 1</u> 2 | <u>%</u> | <u>4</u> | <u>46</u> | <u>%</u> | <u>46</u> |
| | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Under \$.25 \$.2549 \$.5074 \$.7599 | .3 19.6 17.4 21.2 | - 12.9 19.3 25.1 | 1.5 48.5 8.8 4.4 | .7 20.5 20.5 21.9 | 24.8 16.8 22.1 | 12.1 13.0 19.2 |
| \$1.00 - 1.49 \$1.50 - 1.99 \$2.00 - 2.49 \$2.50 - 2.99 | 16.0 3.9 1.9 | 19.3 4.7 2.4 | 1.5 - - | 13.2 .7 - | 14.2 2.7 1.8 | 22.2 10.1 5.1 |
| \$3.00 - 3.99 \$4.00 - 4.99 \$5.00 and over | ·3 - - | ·3 - - | - - - | - - - | - - - | 1.0 |
| No answer | 12.9 | 14.9 | 4 - 4 | 17.9 | 9.7 | 9.1 |
| Nonprofit establishment | 6.6 | 1.0 | 30.9 | 4.6 | 8.0 | 8.1 |

Table f

NUMBER OF REGULAR EMPLOYEES ENGAGED IN PREPARING AND SERVING FOOD

According to Sales Volume

| | Total | Less Than \$10,000 | \$10,000- 39,999 | \$40,000 and Over |
|----------------------------------|-------|--------------------------|---------------------|-------------------------|
| Total establishments | 281 | 126 | 83 | 72 |
| Average number per establishment | 7 | 2 | 4 | 18 |

Table g

SEATING CAPACITY OF ESTABLISHMENTS

According to Type of Establishment and Sales Volume

| | ጥν | | Type of Establishment | | Sales Volume | | | |
|------------------------------------|-------|----------------------------|-----------------------|--------------------------|---------------------|-------------------------|--|--|
| | Total | Public Eating Places | Institutions | Less Than \$10,000 | \$10,000- 39,999 | \$40,000 and Over | | |
| Total establishments | 281 | 223 | 58 | 126 | 83 | 72 | | |
| Average seating capacity, in seats | 104 | 63 | 285 | 14.14 | 133 | 166 | | |

Table h

NUMBER OF DAYS OF THE WEEK ON WHICH ESTABLISHMENTS SERVE MEALS

According to Type of Establishment and Sales Volume

| | Type of Establishment | | | Sales Volume | | | |
|---------------------------|-----------------------|----------------------------|----------------------|--------------------------|---------------------|-------------------------|--|
| | Total | Public Eating Places | Institutions | Less Than \$10,000 | \$10,000- 39,999 | \$40,000 and Over | |
| Total Establishments | (281) | (223) | (58) | (126) | (83) | (72) | |
| | <u>4</u> | <u>4</u> 6 | <u>4</u> | <u>#</u> | <u>%</u> | <u>4</u> | |
| | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | |
| Serve on 7 days | 46.0 | 46.4 | 44.1 | 37.7 | 45.1 | 59.6 | |
| Serve on 6 days | 33.1 | 39 • 3 | 5.9 | 41.1 | 29.2 | 25.3 | |
| Serve on 5 days | 16.5 | 9.2 | 48.5 | 14.6 | 24.8 | 10.1 | |
| Serve on less than 5 days | 1.4 | 1.7 | - | 2.0 | - | 2.0 | |
| No answer | 3.0 | 3.4 | 1.5 | 4.6 | .9 | 3.0 | |

Table i

PERCENTAGE OF ESTABLISHMENTS SERVING SPECIALIZED TYPES OF FOOD

According to Sales Volume

| | Total | Less Than \$10,000 | \$10,000- 39,999 | \$40,000 and Over |
|---|--------------------------|--------------------------|---------------------|---------------------------|
| Total Establishments | (281) | (126) | (83) | (72) |
| | Ł | <u> </u> | Z | Z |
| | 100.0 | 100,0 | 100.0 | 100.0 |
| Establishments with no specialty | 84.0 | 90.7 | 84 1 | 73.7 |
| Establishments with specialty | 16.0* | 9.3 | 15.9 | 26.3 |
| Sea food Chicken specialty Steak or chophouse Barbecue | 3.6 3.3 2.8 2.2 | 1.3 2.0 4.0 | 2.6 4.4 .9 | 11.1 6.1 5.1 1.0 |
| Chinese food Italian food Mexican, Spanish | 1.7 1.7 .6 | 1.3 .7 | 1.8 3.5 .9 | 4.0 - - |
| All others | .8 | - | 1.8 | 1.0 |

^{*}Denotes that percentages might add to more than the total because of more than one reply to a question.

